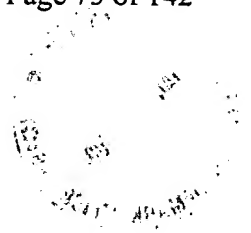


Figures



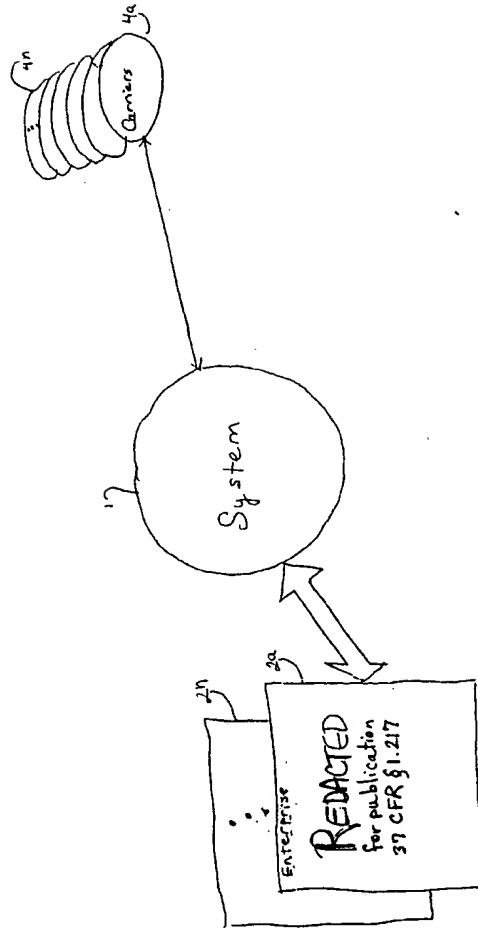
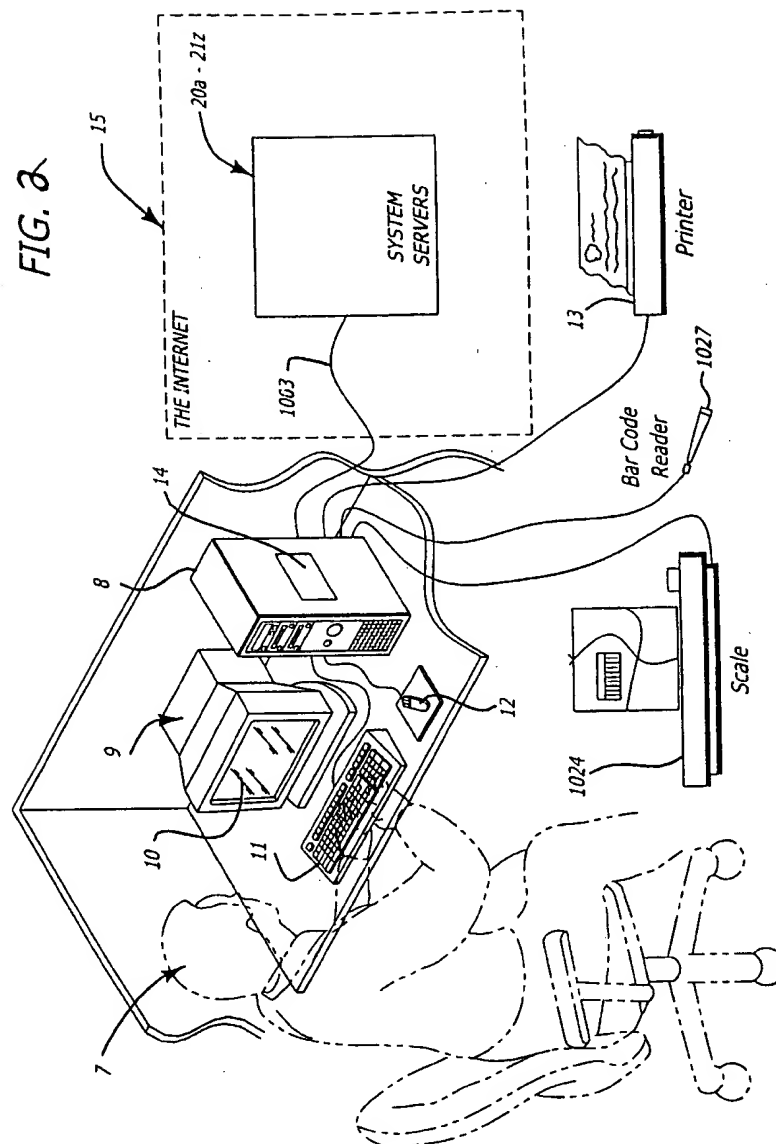


FIG. 1



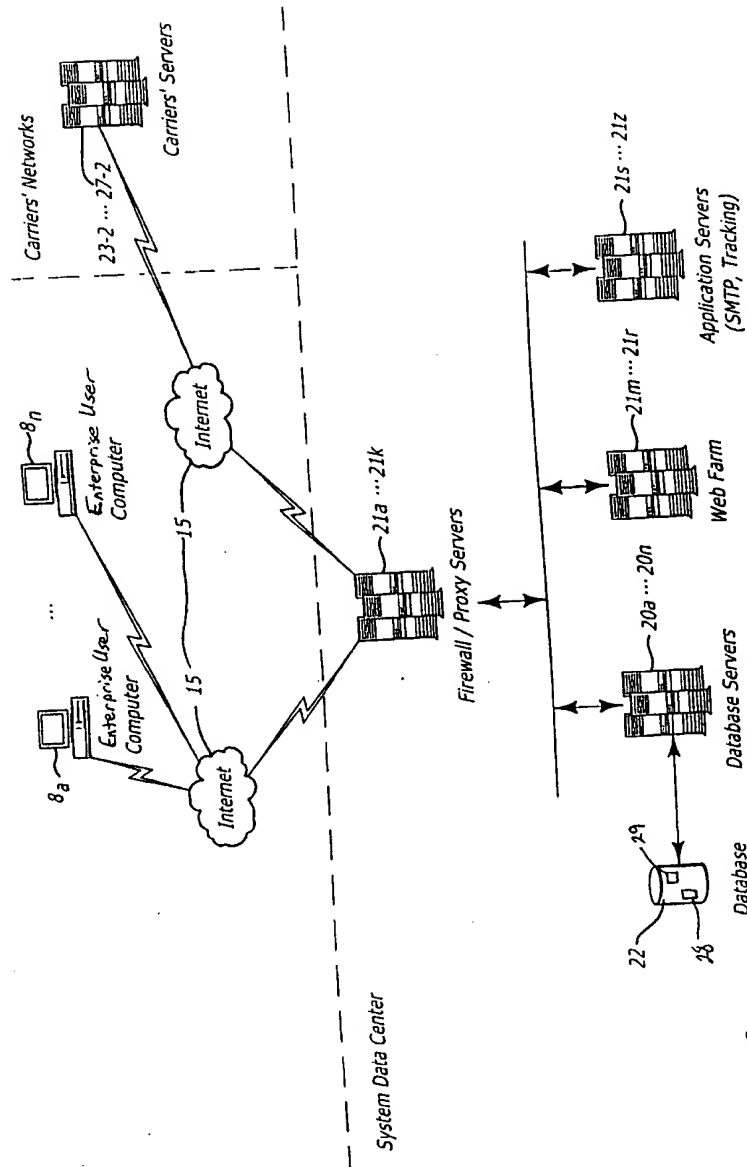


FIG. 3

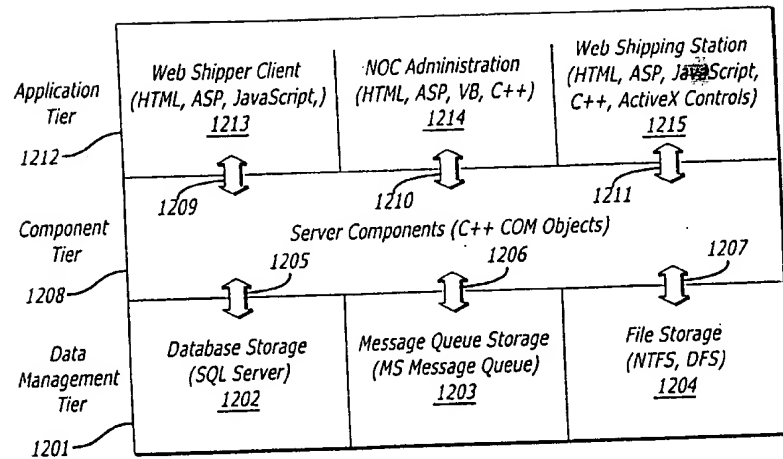


FIG. 4

REDACTED
for publication
37 CFR § 1.217

FIG. 5



REDACTED
for publication
37 CFR §1.217

FIG. 6

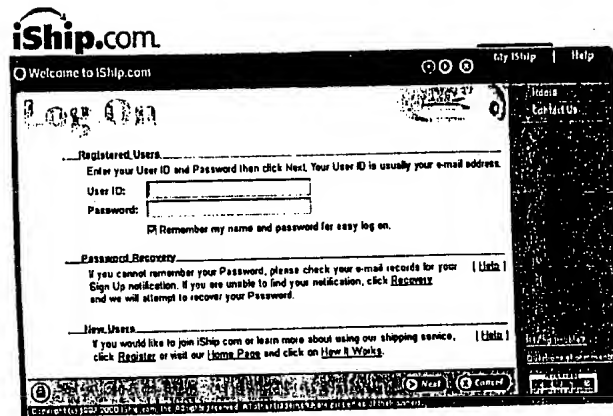


FIG. 7

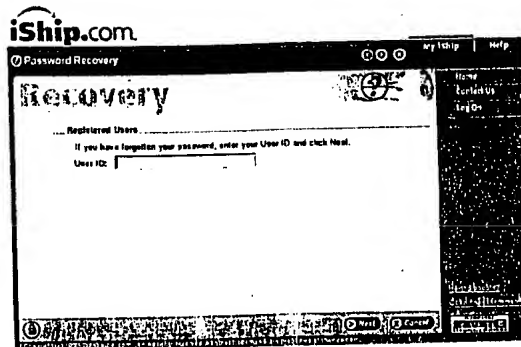


FIG. 8

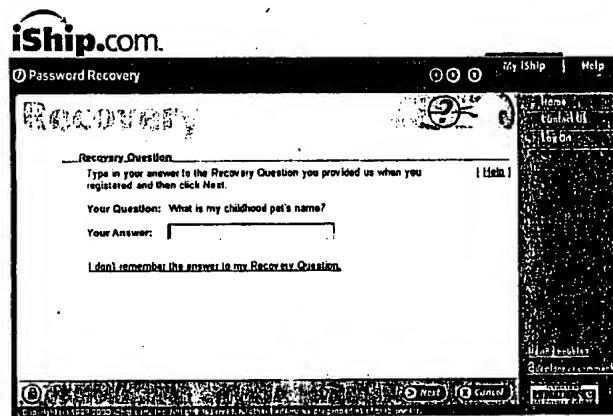


FIG. 9

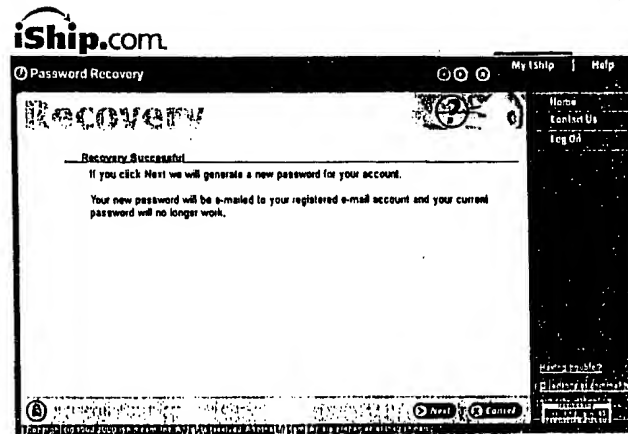


FIG. 10

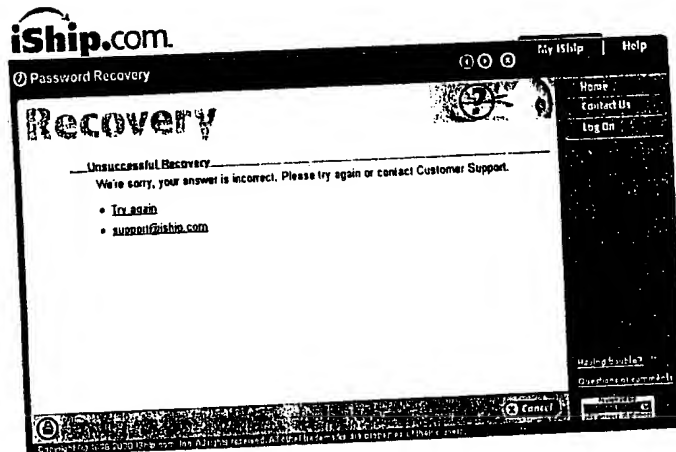


FIG. 11

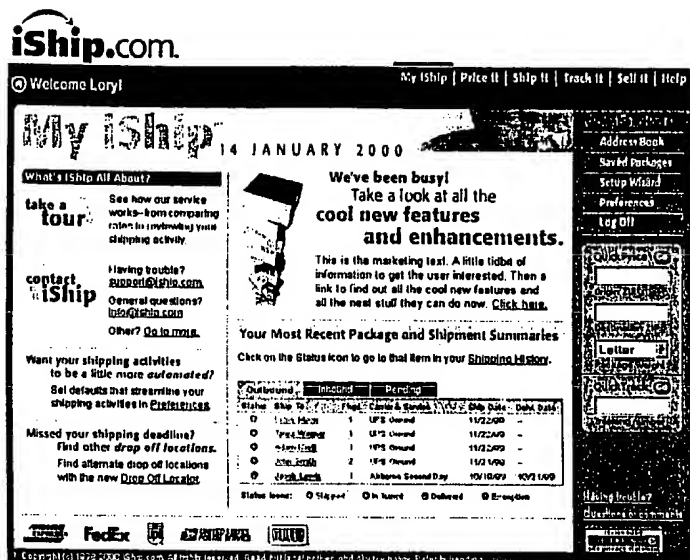


FIG. 12

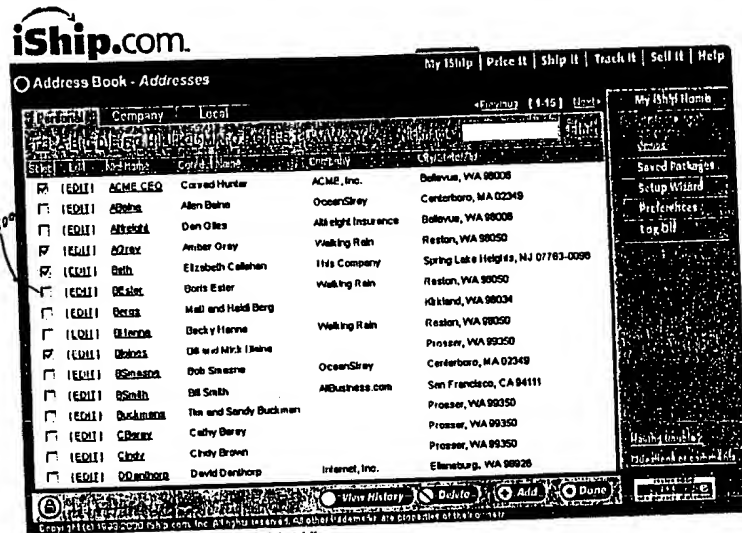


FIG. 13

iShip.com

Address Book - Edit Address My iShip | Price It | Ship It | Track It | Sell It | Help

Contact and Address Information

Enter your address below and click Save. To Add an address, click Reset to clear all the fields, fill in the appropriate information, and then click Save.

Nickname:	<input type="text" value="BEster"/>	
Contact Name:	<input type="text" value="Boris Ester"/>	
Location:	<input type="text" value="None"/> Go to Locations	
Company:	<input type="text" value="Walking Rain"/>	
Street:	<input type="text" value="12020 122nd Ave NE"/>	
Floor/Room:	<input type="text" value="Suite 200"/>	
Department:	<input type="text" value=""/>	
Country:	<input type="text" value="United States"/>	
City:	<input type="text" value="Reston"/>	
State/Province:	<input type="text" value="WA - Washington"/> Look Up Zip	
ZIP/Postal Code:	<input type="text" value="98050"/> Look Up City, State	
Telephone:	<input type="text" value="(425) 565-1133"/>	
Fax:	<input type="text" value="(425) 565-1100"/>	
E-mail Address:	<input type="text" value="boris@walkingrain.com"/>	
Address Type:	<input checked="" type="radio"/> Business <input type="radio"/> Residence	
Flights of Stairs:	<input type="text" value="2"/>	
Loading Dock:	<input type="radio"/> Yes <input checked="" type="radio"/> No	
Appointment:	<input type="radio"/> Required <input checked="" type="radio"/> Not Required	

[My iShip Home](#)
[Add](#)
[Locations](#)
[Saved Packages](#)
[Setup Wizard](#)
[Preferences](#)
[Log Off](#)

Copyright © 1999-2001 iShip.com Inc. All rights reserved. Address information may be displayed without your consent.

FIG. 14

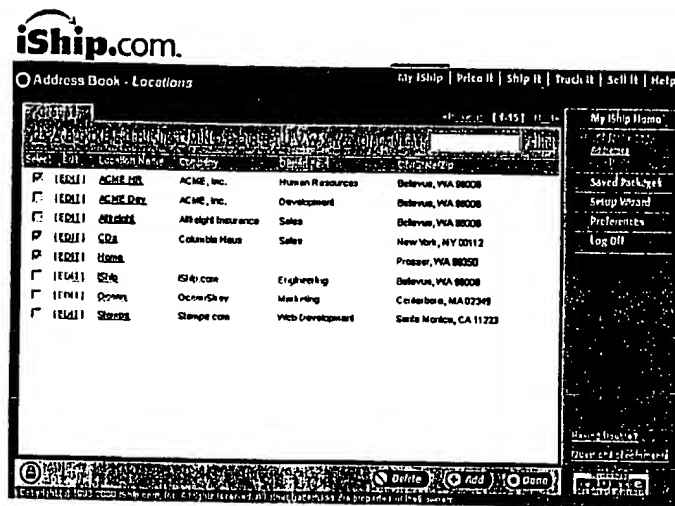


FIG. 15

FIG. 16

iShip.com

My iShip | Delete it | Ship it | Track it | Sell it | Help

Preferences - Account Information

Account Information:

iShip Account Number: MX4457 [Link]

User Name: LoryN

Contact Name: Lory Nott

Company: iShip.com

Street: 3535 Factions Blvd SE

Room/Floor: Suite 500

Department:

City: Bellevue

State: WA - Washington 2

ZIP Code: 98008

Telephone: (425) 602-4949

Fax: (425) 555-1100

E-mail Address: lory@iship.com

☐ Receive shipping information updates.

☒ Receive shipping notifications via e-mail.

☒ Remember my name and password for easy log on.

[Deactivate my account.](#)

My iShip Home

Address Book

Saved Packages

Setup Wizard

Check for updates

Help

Feedback

Privacy Policy

Terms of Service

Log Out

111

112

122

123

113

114

126

FIG. 17

iShip.com

My iShip | Price It | Ship It | Track It | Sell It | Help

Preferences - Carrier Information

This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.

Carrier accounts:

FedEx Account Number: 11245677 [Add Account] [Hide]
 Status: ACTIVE
 Pickup Time: 4:30pm

Account Number: 4433 6755
 Status: ACTIVE
 Pickup Time: 4:30pm

Default carriers and services:

Use the check boxes to select the carriers and services you would like to appear on the rate grid. To select a Preferred Carrier, click on a radio button to the right of the carrier name.

<input checked="" type="checkbox"/> Alamo Logistics	<input type="radio"/> Preferred
<input checked="" type="checkbox"/> FedEx	<input checked="" type="radio"/> Preferred
<input checked="" type="checkbox"/> UPS	<input type="radio"/> Preferred
<input type="checkbox"/> 1st Day A.M. 8:30am	
<input type="checkbox"/> 1st Day A.M. 10:30am	
<input type="checkbox"/> 1st Day A.M. 12:00pm	
<input type="checkbox"/> 2nd Day A.M. 12:00pm	
<input type="checkbox"/> 2nd Day A.M. End of Day	
<input type="checkbox"/> 1 Day Select End of Day	
<input type="checkbox"/> Ground End of Day	
<input checked="" type="checkbox"/> USPS	<input type="radio"/> Preferred
<input checked="" type="checkbox"/> Yellow	<input type="radio"/> Preferred

iShip supported carriers: ☐ Ship with iShip supported carriers only. [Hide]
FedEx ☒
 Exploratory tool here. Something like, "Yes only allows shipping, not rating."

Rate grid highlight: In the Rate Grid, always highlight:
☐ Fastest Delivery
☐ Cheapest Delivery [Hide]

129 130 131a 132 128 133 135 136

FIG. 18

iShip.com

My iShip | Price It | Ship It | Track It | Sell It | Help

Preferences - Drop Off/Pickup

Default Origin ZIP Code: 58006 ¹⁴⁹ (Edit)

If you usually ship from a location other than your return address, enter the ZIP code from which you usually ship here.

My Default Drop Off/Pickup Location for Each Carrier is:

Alaska Express (Edit)

My location by calling the carrier for pickup ¹⁵⁰

Federal Express

My location through scheduled pickup ¹⁵¹

United Parcel Service (UPS)

My location through scheduled pickup

United States Postal Service (USPS)

My location through scheduled pickup ¹⁵²

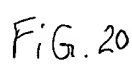
Yellow

My location by arranging for pickup

My iShip Home | Address Book | Saved Packages | Ship Wizard | Account Info | Order History | Tracking | Print Labels | My iShip | Help

Save Cancel

FIG. 19



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FIG. 21

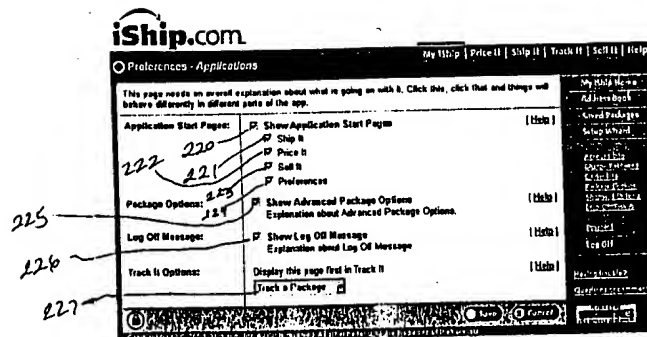


FIG. 22

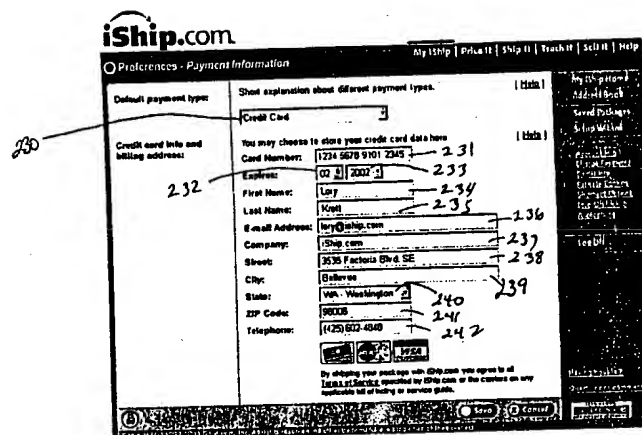


FIG. 23

iShip.com

Price It Start Page My iShip Price It Ship It Track It Sell It Help

This is a summary of your pricing defaults you set in your preferences. To change any of them click Change in the section you want to edit or click Next and you will be guided through the steps.

Shipper Information (Change)

Origin: iShip.com, Fairfax, VA 22031
 Destination: The Moore's, Prosser, VA 22350
 United States
 Residence

No. of Packages: 1
 All the same? Yes

Package Information (Change)

Details: 26 lbs, 3oz
 10" x 12" x 8"
 My own packaging
 Loss protection, \$150

Shipping Options (Change)

Ship by: 11/17/2001 Friday
 Delivery if available: 11/17/2001
 Heavy item? no address 10 lbs for address, in feedback

Shipping Charges

Service	UPS Ground	\$ 6.65
Service Options		\$.58
Total		\$ 7.23

257 250

Log Off

Next Cancel

FIG. 24

281

iShip.com.

① Prepare Your Shipping Estimate ② ③ ④ My iShip | Price It | Ship It | Track It | Sell It | Help

Shipping ORIGIN: 149 ZIP Code: 98008 98125, for example [Drop Off Locator](#)

NOTE: iShip.com currently supports packages shipped from the U.S. only.

Shipping DESTINATION: 261 Nickname: [Address Book](#) (Link)

Country: United States 260

City: 263

State: (Select One) [Look up ZIP](#) 265

ZIP Code: [Look up City/State](#) 267

The delivery address for my shipment is a: [Business](#) 190 [Residence](#) 191

Number of packages in my shipment: 270 NOTE: Enter a number greater than one for multiple packages going to the same address. (Link)

All the packages in my shipment are the same: [Yes](#) 272 [No](#) (Link)

Package 1 of 4:

Package #1 weight: 273 4 lbs 2 oz. 274 Include the weight of all packing materials. You may use a weight estimate for shipments that weigh more than 150 pounds. (Link)

I am using the following packaging: Other - indicate dimensions below 275

Length Width Height

10 in 12 in 6 in 276 277 278

☒ The packaging is irregular or is not standard (Link)

More options: 279 [Advanced Package Options](#) 280

① Show Refs ② Save ③ Back ④ Next ⑤ Cancel

290

291

FIG. 25

283

282

286

284

287

285

289

City/Phone	Type/Deadline	Address	Comments
Airborne (425) 802-1111	Drop Box 4:30 pm	1111 Factoria Blvd SE Bellevue, WA 98008	
Airborne (425) 802-2222	Drop Box 6:00 pm	12020 Coal Creek Pkwy Newcastle, WA 98012	
Airborne (425) 555-1234	Drop Box 6:00 pm	3650 131st Ave SE Bellevue, WA 98005	Newport Tower P-1 Level Loading Dock
Airborne (425) 555-5678	Drop Box 6:00 pm	11400 SE 8th Bellevue, WA 98005	Bellevue Officeway By phone near prkg garage
Airborne (425) 555-9101	Drop Box 4:30 pm	110 110th Ave NE Bellevue, WA 98005	110 Alrum Place Bldg Pkg Elev Lobby P5 Lobby
Airborne (425) 555-1121	Drop Box 4:30 pm	1309 114th SE Bellevue, WA 98005	Bellevue Business Park Prkg Lot of 1309 Building
Airborne (425) 555-3141	Drop Box 5:00 pm	13218 SE 32nd Street Bellevue, WA 98005	Airborne Express Next to front door
Airborne (425) 555-5181	Drop Box 6:00 pm	325 118th Ave SE Bellevue, WA 98005	Belle View Park Parking Lot
Airborne (425) 555-9202	Drop Box 4:30 pm	3328 160th Ave SE Bellevue, WA 98005	Boeing-Bldg 7-349 Outside front of bldg
Airborne (425) 555-1222	Drop Box 4:30 pm	9725 SE 36th Mercer Island, WA 98009	Olson Bldg West drive thru entrance

FIG. 26

iShip.com

1 Shipping Addresses My iShip Price It Ship It Track It Sell It Help

Return address: [Change](#) 292

Lory Kreit
iShip.com
3535 Factoria Blvd. SE
Floor 5
Bellevue, WA 98006
(425) 803-4848
lory@iship.com

Destination address: 293

Nickname: [\(Help\)](#)

Contact Name: [Address Book](#)

Company:

Street:

Floor/Room:

Department:

Country: [Look up ZIP](#)

City: [Look up City, State](#)

State/Province:

ZIP/Postal Code:

Telephone: 293-1

Fax:

E-mail Address: 293-2

Address Type: ☒ Business ☐ Residence
☐ Add this address to my Address Book.

E-mail notification: 294

If you provide an E-mail Address, we will notify the recipient and up to two others that a package has been sent. You can include a brief message to be sent with the E-mail. [\(Help\)](#)

Name: E-mail address:

#1 John Jackson john123@usa_email.com

#2 Sarah Lewis sarah101@email.com

Message:

Package information: 295

Descriptions: [Browse](#) [\(Help\)](#) 297

Reference No.: 298

[Show Rules](#) [Save](#) [Back](#) [Next](#) [Cancel](#)

FIG. 27

iShip.com

My iShip | Price It | Ship It | Track It | Sell It | Help

Payment

Confirm your shipment:

Service	UPS Ground	\$6.30	Shipments	26 Box
Service Options		\$ 25		10' x 17' x 8"
Total		\$7.32		Less protection, \$1.00

Return Address: Jm Ship
iShip.com
3535 Factone Blvd. SE
Floor 5
Bellevue WA, 98008
iShip.com
(425) 802-4848

Destination: Diane Moon
Mina F.M.
13020 101st Ave NE
Suite 300
Everett WA 98203
United States
(800) 555-8728

NOTE: To modify your shipment, click the Back button or the corresponding link in the navigation bar.

Payment type: **299-1** **299-2** **B2 Third Party**

Third Party billing address:

Center Account No.: 1234 5678 9101 2345

Contact Name: Lory E. Kraft

Company: iShip.com

Address: 3535 Factone Blvd. SE

Room/Floor: Floor 5

Department:

City: Bellevue

State/Province: WA - Washington **2**

ZIP/Postal Code: 98008

Telephone: (425) 802-4848

By shipping your package with iShip.com you agree to all [Terms of Service](#) specified by iShip.com and UPS.

When you click Finish, the above UPS account will be charged \$7.32.

Back Finish Cancel

FIG. 28

4380
Merchant Logo

4382
Merchant Main Menu Choices

4381
Merchant
SubMenu
Selections

Your Order History

Click on an order to view the order summary.

4400
Shipped Orders:

Order #	Order Date	Status
4400-1 — 002-0152586-5576810	July 19, 1999	All items shipped
4400-2 — 002-3212571-6732814	March 28, 1999	All items shipped
4400-3 — 002-2712822-6798618	January 30, 1999	All items shipped
4400-4 — 002-1824644-6716263	January 14, 1999	All items shipped
4400-5 — 002-7643206-5228259	December 14, 1998	All items shipped
4400-6 — 002-6790950-3232847	October 29, 1998	All items shipped
4400-7 — 002-3632396-2353407	April 13, 1998	All items shipped

Return to [Account Maintenance Main Page](#)

FIG. 29

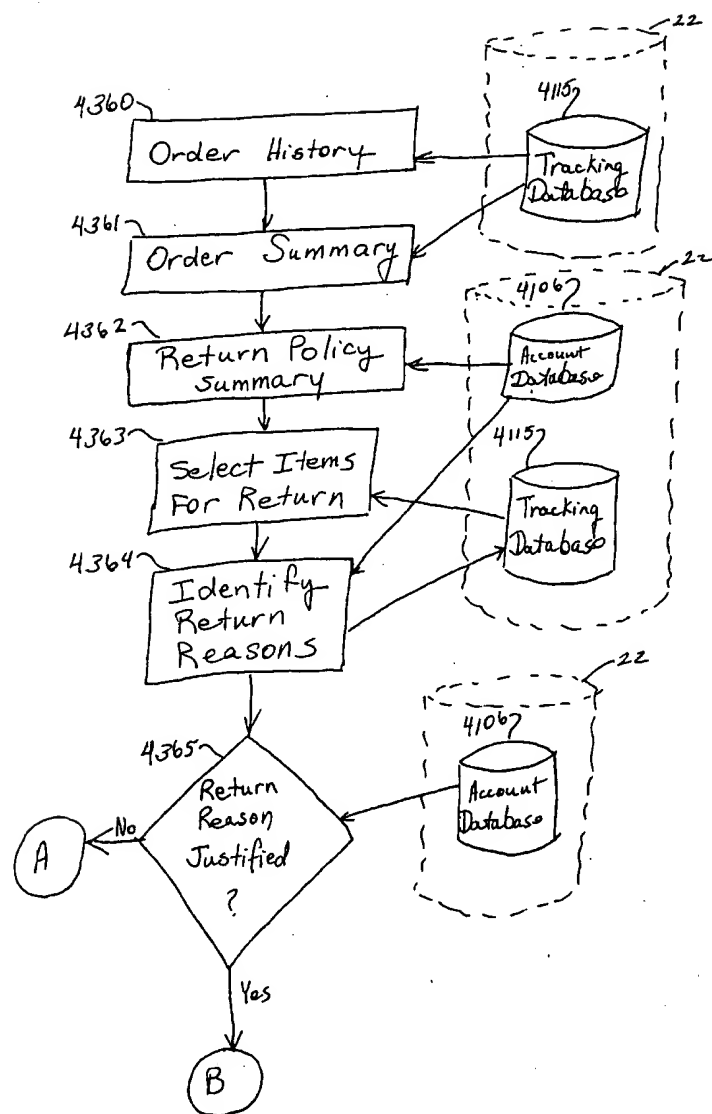


FIG. 30a

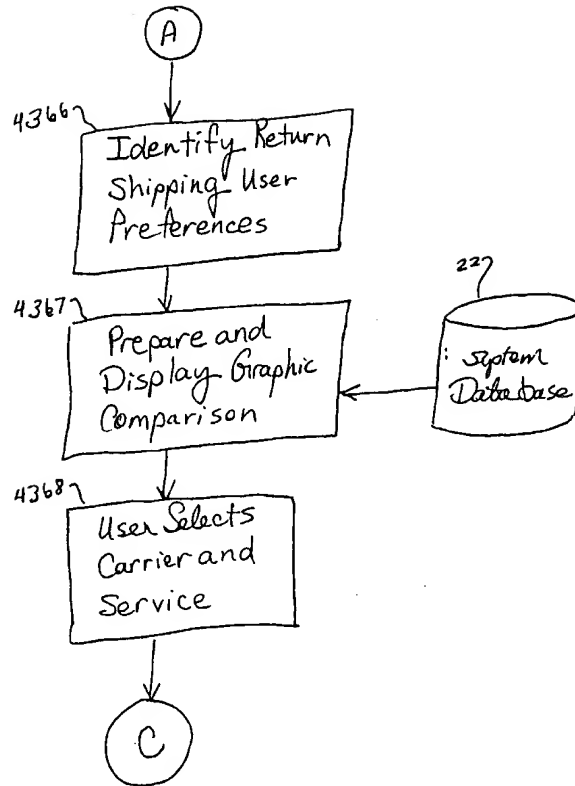


FIG. 306

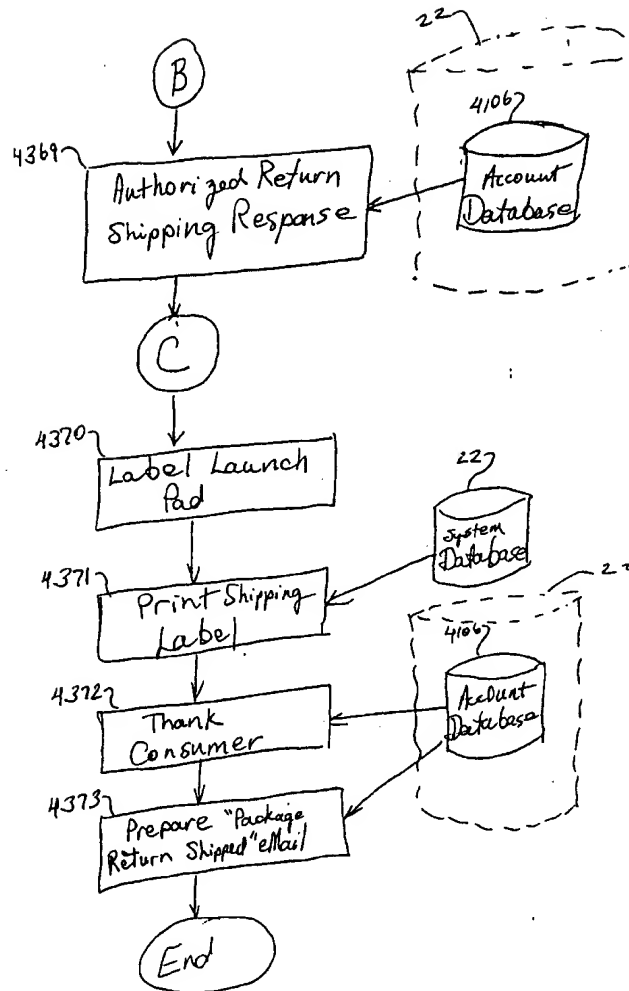


FIG. 20C



Merchant Logo

Merchant Main Menu Choices

Merchant

SubMenu

Selections

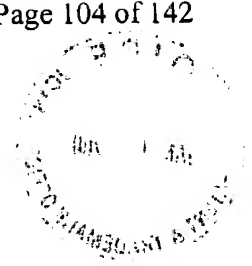
Order Summary 4401-1 [Return to Your Order History](#)
 Order#: 002-0152586-5576810
 Date: July 19, 1999 at 09:58 AM PDT 4407
 Status: All items shipped
 Shipping Address: 4408
 Scott J. Bean
 iShip.com
 2515 - 140th Ave NE Suite E-110
 Bellevue, WA 98005 USA
 425.602.5022
 Ship Method: 4402 **iShip.com**
 Standard Shipping Your Internet Package Shipper
 Number of Shipments: 4403 Payment Method:
 One shipment when complete Visa
 order is ready Last 5 digits: 26781

	Items Ordered:	Price:
4404-1	1 of: <u>Permission Marketing: Turning Strangers into Friends and Friends into Customers</u> [Audio Cassette] By: Seth Godin (Reader) 1 shipped on Jul. 19, 1999 via US Priority.	\$14.40
4404-2	1 of: <u>Yeah, It's That Easy [ECD]</u> [Audio CD] By: G. Love & Special Sauce 1 shipped on Jul. 20, 1999 via US First Class.	\$12.99
4404-3	1 of: <u>For Those About To Rock We Salute You [ORIGINAL RECORDING REMASTERED]</u> [Audio CD] By: AC/DC 1 shipped on Jul. 19, 1999 via US Priority.	\$11.49
4404-4	1 of: <u>Qiselay</u> [Audio CD] By: Beck 1 shipped on Jul. 19, 1999 via US Priority.	\$12.99
4404-5	1 of: <u>Natty Dread</u> [Audio CD] By: Charlie Hunter Quartet 1 shipped on Jul. 19, 1999 via US Priority.	\$12.99
4404-6	1 of: <u>Duo</u> [Audio CD] By: Charlie Hunter, Leon Parker 1 shipped on Jul. 19, 1999 via US Priority.	\$12.99
4404-7	1 of: <u>RCA WSP150 900M112 Wireless Speakers</u> [Electronics] By: RCA 1 shipped on Jul. 20, 1999 via UPS Ground. Track your package with iShip.com	\$149.95
4405		
	Item(s) Subtotal:	\$227.80
	Shipping & Handling:	\$19.56
	Total Before Tax:	\$247.36
	Tax:	\$21.29
	TOTAL:	\$268.65

4406
[Return to Your Order History](#)

[Top of Page](#)

FIG. 31



Merchant Logo

Merchant Main Menu Choices

Returns Service

Return to [Your Order History](#)

Within 30 days of receipt of your shipment, you may return:

- Any book in original condition.
- Any unopened CD, DVD, VHS tape, or software.
- Any electronics merchandise or toy in new condition with its original packaging and accessories.

We will issue a full refund for the price of any item that meets these conditions. We only refund shipping costs if the item is a result of our error.

Order#: 002-0152586-5576810
 Date: July 19, 1999 at 09:58 AM PDT
 Status: All items shipped

Select the items you would like to return:

Price:

Merchant

SubMenu

Selections

4420-1	1 of: Permission Marketing: Turning Strangers into Friends and Friends into Customers (Audio Cassette) By: Seth Godin (Reader) I shipped on Jul. 19, 1999 via US Priority.	4404-1	\$14.40
4420-2	1 of: Yeah, It's That Easy (ECD) (Audio CD) By: G. Love & Special Sauce I shipped on Jul. 20, 1999 via US First Class.	4404-2	\$12.99
4420-3	1 of: For These About To Rock We Salute You (ORIGINAL RECORDING REMASTERED) (Audio CD) By: AC/DC I shipped on Jul. 19, 1999 via US Priority.	4404-3	\$11.49
4420-4	1 of: Odeley (Audio CD) By: Beck I shipped on Jul. 19, 1999 via US Priority.	4404-4	\$12.99
4420-5	1 of: Natty Dread (Audio CD) By: Charlie Hunter Quartet I shipped on Jul. 19, 1999 via US Priority.	4404-5	\$12.99
4420-6	1 of: Uno (Audio CD) By: Charlie Hunter, Leon Parker I shipped on Jul. 19, 1999 via US Priority.	4404-6	\$12.99
4420-7	1 of: RCA WSP150 900MHz Wireless Speakers (Electronics) By: RCA I shipped on Jul. 20, 1999 via UPS Ground. Track your package with iShip.com		\$149.95

Item(s) Subtotal: \$227.80
 Shipping & Handling: \$19.56
 Total Before Tax: \$247.36
 Tax: \$21.29
 TOTAL: \$268.65

Return to [Your Order History](#)[Top of Page](#)

FIG. 32

MerchantSite.com	Returns Manager	Log Out	Help	iShip.com
------------------	-----------------	---------	------	-----------

Merchant Logo

iShip.com
Your Internet Package Shipper
User: John Smith

Standard Policy

Use this page to create and edit a consistent, automated returns policy for your online store. This is the general policy for the entire store - to configure exceptions to the policy at the category or item level, click here.

Policy Overview Statement

Summarize your store's overall returns policy. This text will appear at the beginning of the customer's returns process, and is an overview of the returns logic you will build. Best to keep it brief. Use HTML to format the text if you wish.

4160-1 Within 30 days of receipt of your shipment, you may return:

4160-2

4160-3 Any apparel, lawn & garden equipment, furniture, or books in original condition.

4160-3 Any unopened CD, DVD, VHS tape, or software.

4160-3 Any electronics merchandise or toy in new condition with its original packaging and accessories.

4160-3

We are unable to refund returned pharmaceuticals or food.

With few exceptions, we issue a full refund for the price of an item that meets these conditions. We only refund shipping costs if the item is a result of our error.

4161-1

4161-2

Preview 4162

Return Window 4167

Customers may return items for:

4163 30 4164 from 4165 Receipt of Shipment 4166

Refund Method 4168

Customers may return items for:

4169 ☒ Refund

4170 ☐ Store Credit Only

4171 ☐ Choice of Refund or Store Credit

Refund Amount 4172

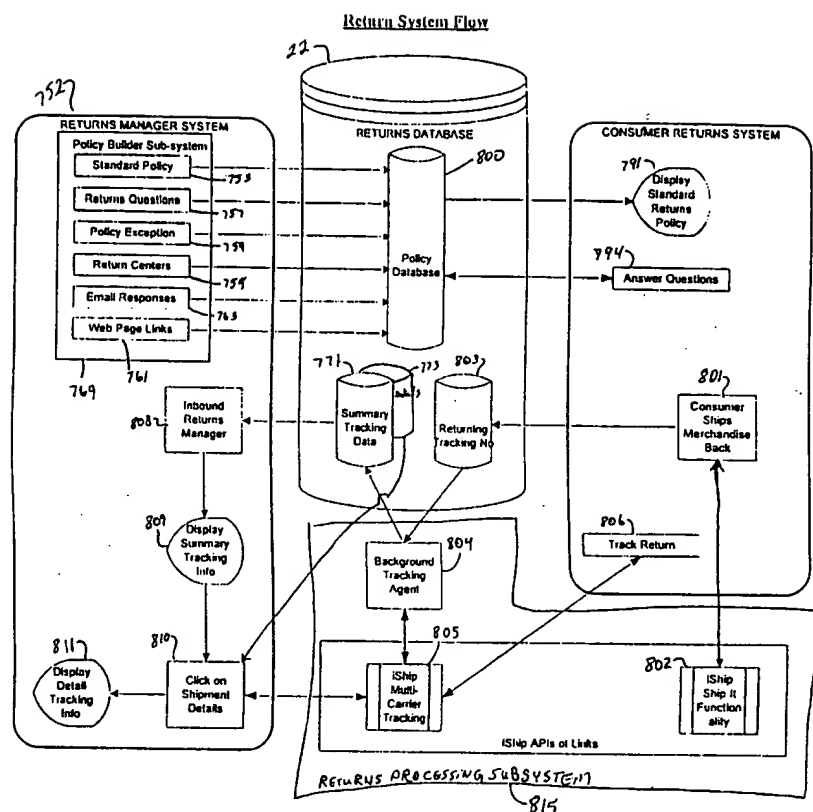
Refund amount will include:

4173 ☒ Price of Item 4176

4174 ☒ Tax on Item 4177

4175 ☐ Original Shipping Charge

FIG. 33



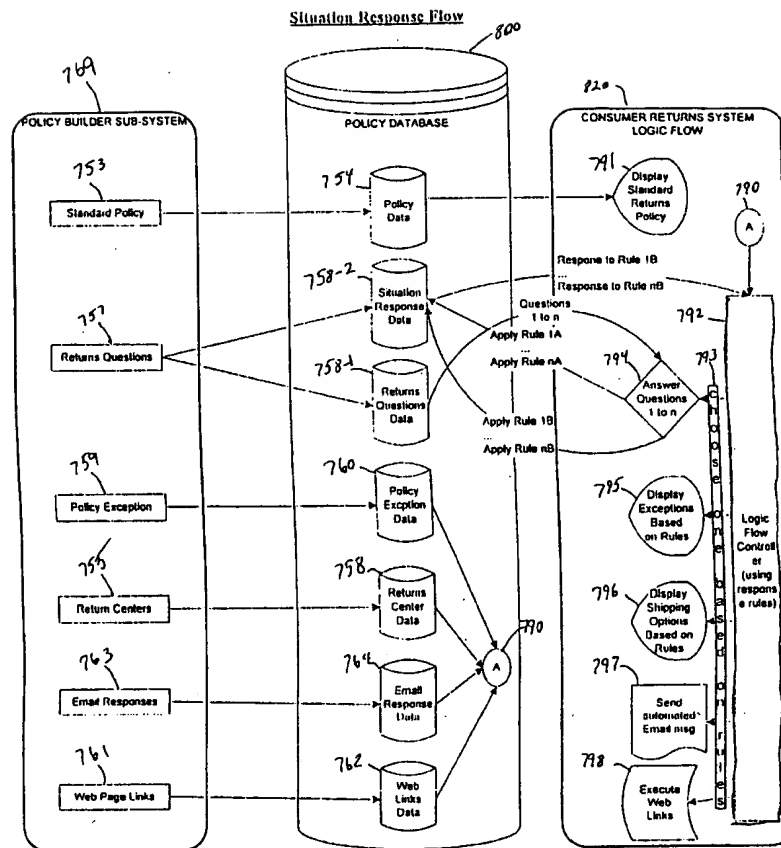


FIG. 35

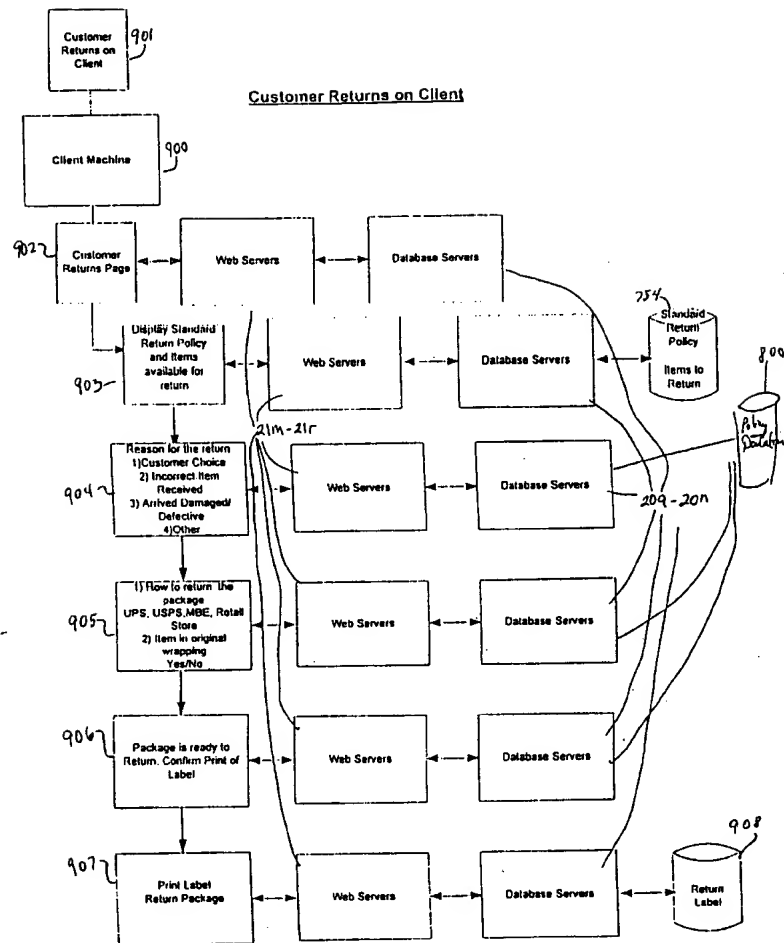


FIG. 36

Merchant Logo

Merchant Main Menu Choices

Returns Service 4401-1 Return to Your Order History

Order#: 002-0152586-5576810

Date: July 19, 1999 at 09:58 AM PDT

Status: All items shipped

Items to Return:

4421-2 ☒ 1 of: RCA WSP450 300MHz Wireless Speakers (Electronics)

Merchant 4409-7 ☒ shipped on Jul. 20, 1999 via UPS Ground.

SubMenu 4405 ☒ Track your package with iShip.com

Item(s) Subtotal Before Tax: \$149.95 4173

Refunded Tax: \$12.90 4174

TOTAL: \$162.85 4172

Selections

Reason for return: 4206

4421-1 ☐ Customer Choice 4216

4421-2 ☐ Incorrect Item Received 4207

4421-3 ☒ Arrived Damaged/Defective 4212

4421-4 ☐ Other (please specify below): 4220

Right speaker does not receive signal. 4425

☒ 4426-1

☒ 4426-2

☒ 4422

4406

Return to Your Order History Top of Page

FIG. 34

Merchant Logo

Merchant Main Menu Choices

Returns Service
 Returning Your Package:
 We apologize for the problem with your order. To process your refund, make sure your item(s) are in the original packaging and prepared for safe shipment.
 4431 4404-1 { For RCA WSP5090904 Wireless Speaker (Electronics)
 By: RCA
 Reason for return: Arrived Damaged or Defective - 4212
 Comments: Right speaker does not receive signal. 4435
 Price: \$149.95 - 4173
 TOTAL REFUND: \$162.85 - 4172
 Merchant
 SubMenu
 Selections
 4430 How would you like to return the package? (Select One)
 4431 ☒ 4117-1 USPS ☒ 4118-1 Mail Boxes Etc. 4434 Retail Store
 4432 Is your item packaged in the original shipping box?
 4433 ☒ Yes ☒ No
 4434
 4422
 RETURN TO YOUR ORDER HISTORY
 RETURN TO YOUR ORDER HISTORY

Top of Page

FIG. 38

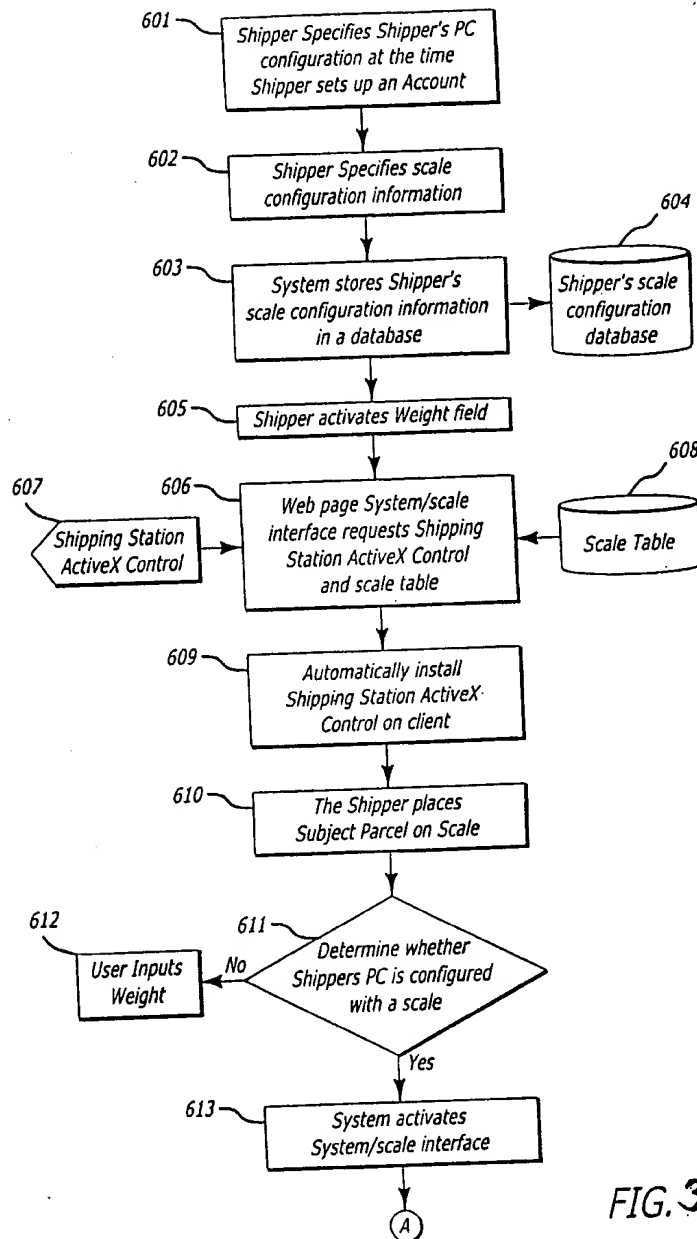


FIG. 39a

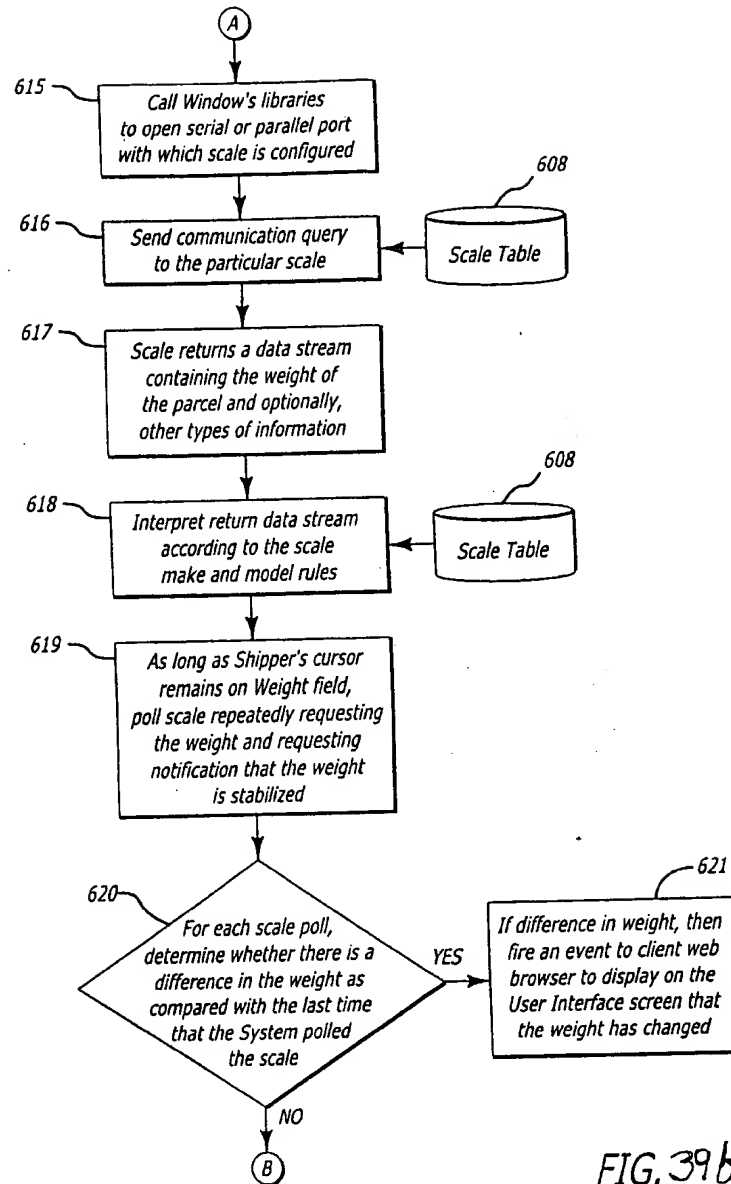


FIG. 39b

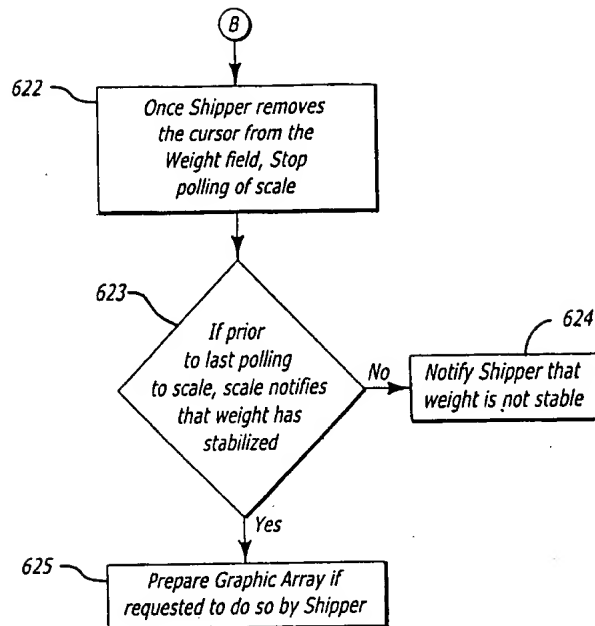
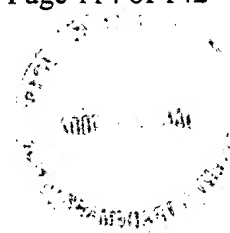


FIG. 39c



**REDACTED FOR PUBLICATION
UNDER 37 C.F.R. SECTION 1.217**

FIG. 40



iShip.com

3 | Shipping Options My iShip | Price It | Ship It | Track It | Sell It | Help

Ship date: 10/23/99 - Friday

Delivery Options:

☒ **Delivery Deadline** [\[Help \]](#)
If your shipment has to be delivered on a certain date, select the date below and the rate grid will reflect only that day.
11/02/99 - Tuesday

☐ **Guaranteed Delivery** [\[Help \]](#)
When Guaranteed Delivery is selected, only services with guaranteed delivery options will be displayed on the rate grid.

☐ **Deliver Without Signature** [\[Help \]](#)
Checking this box authorizes FedEx to deliver your shipment without obtaining a signature.

☐ **Set Earliest Delivery Time** [\[Help \]](#)
This option can only be used with UPS Next Day Air Early AM. Time must be before 12:00pm (noon). Use of this option will void the delivery guarantee.
9:30am

☐ **Documents Only** [\[Help \]](#)

☐ **Non-Dutiable**

Compare the rates of these carriers:

☒ **ARROW EXPRESS** ☒ **FedEx**

☒ **UPS** ☒ **iSHIP 1234**

NOTE: Your shipping charges will be based on carriers' basic rates. If you have an account with custom rates, your actual shipping charges will be different from those shown.

My Drop Off/Pickup location is: My location by calling the carrier for pickup [\[Help \]](#) [Drop Off Locator](#) [\[Help \]](#)

If your Drop-Off/Pickup location is different for each carrier, go to [Advanced](#).

Show retail rates: ☒ Yes ☐ No
Explanation about Retail Rates and what it means goes here. [\[Help \]](#)

[Show Rates](#) [Save](#) [Back](#) [Next](#) [Cancel](#)

Copyright (c) 1999-2000 iShip.com All rights reserved. Read our Terms of Use and Privacy Policy. Contact us.

313-1

313-2

FIG. 41

FIG. 42

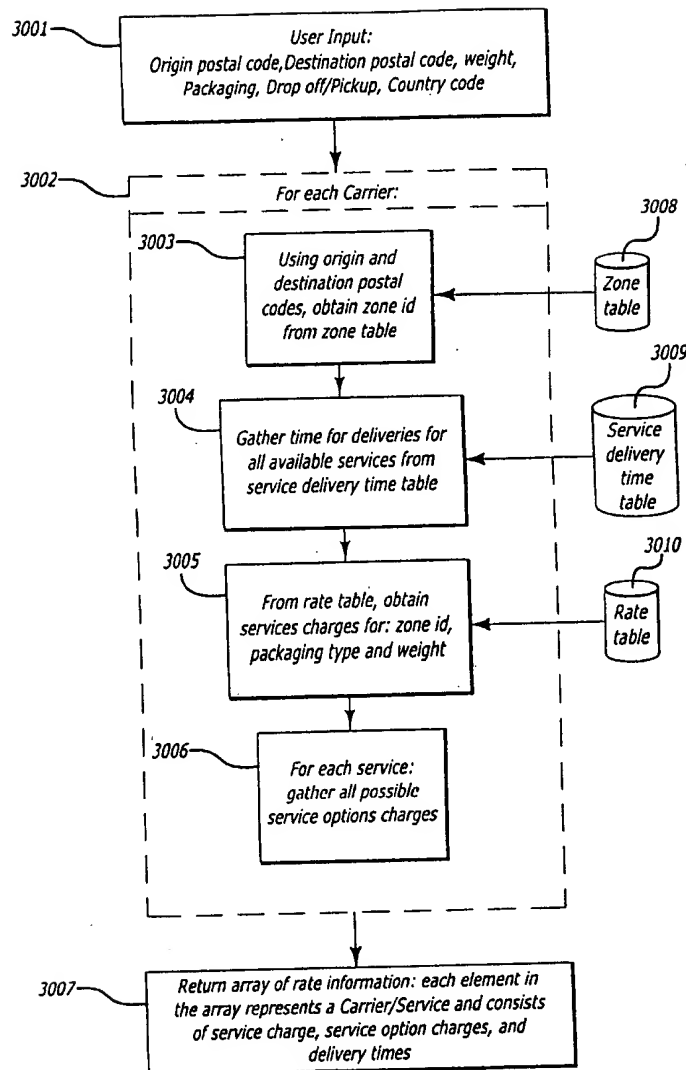
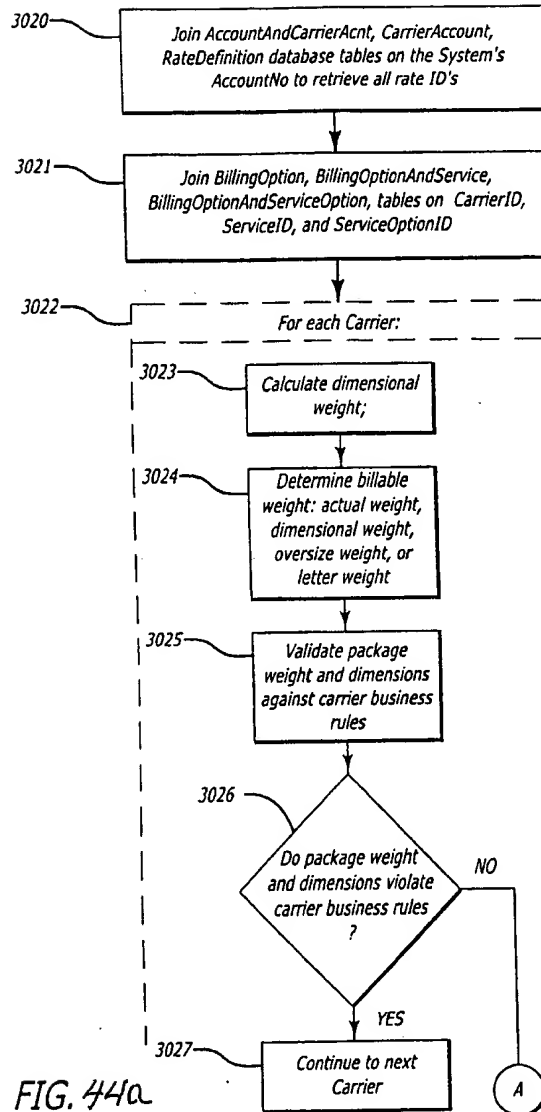


FIG. 43



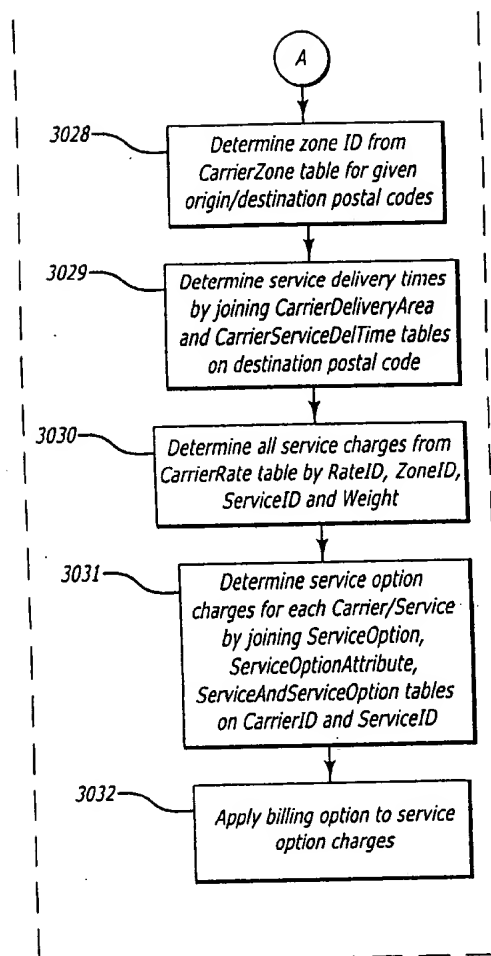


FIG. 44b

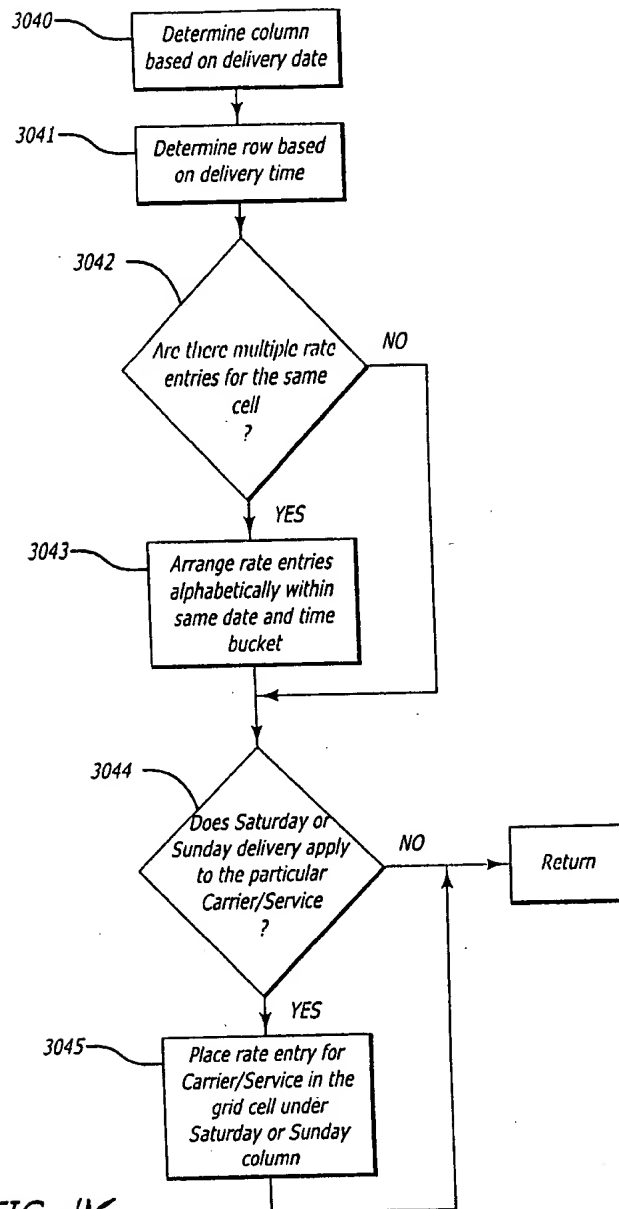


FIG. 45

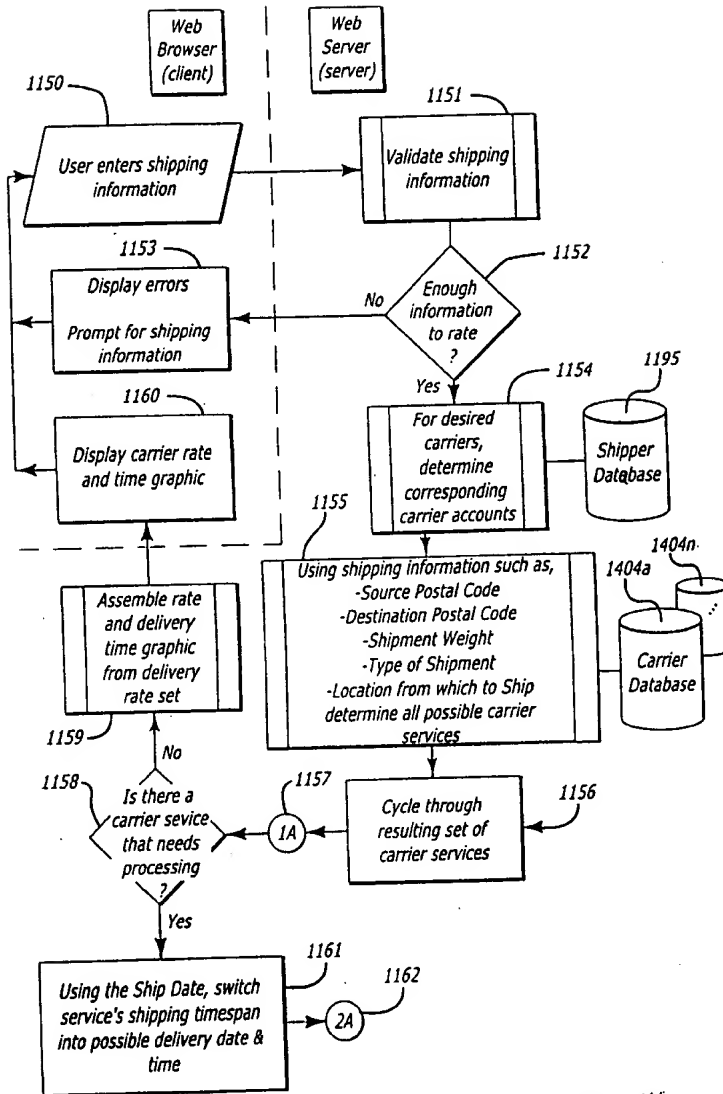
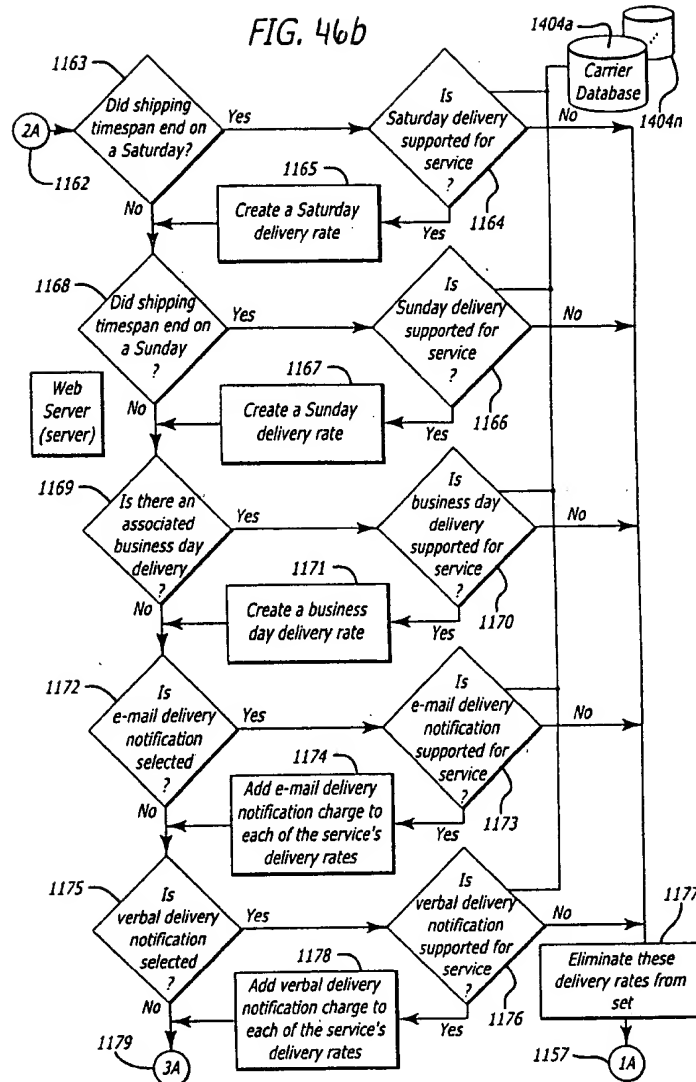
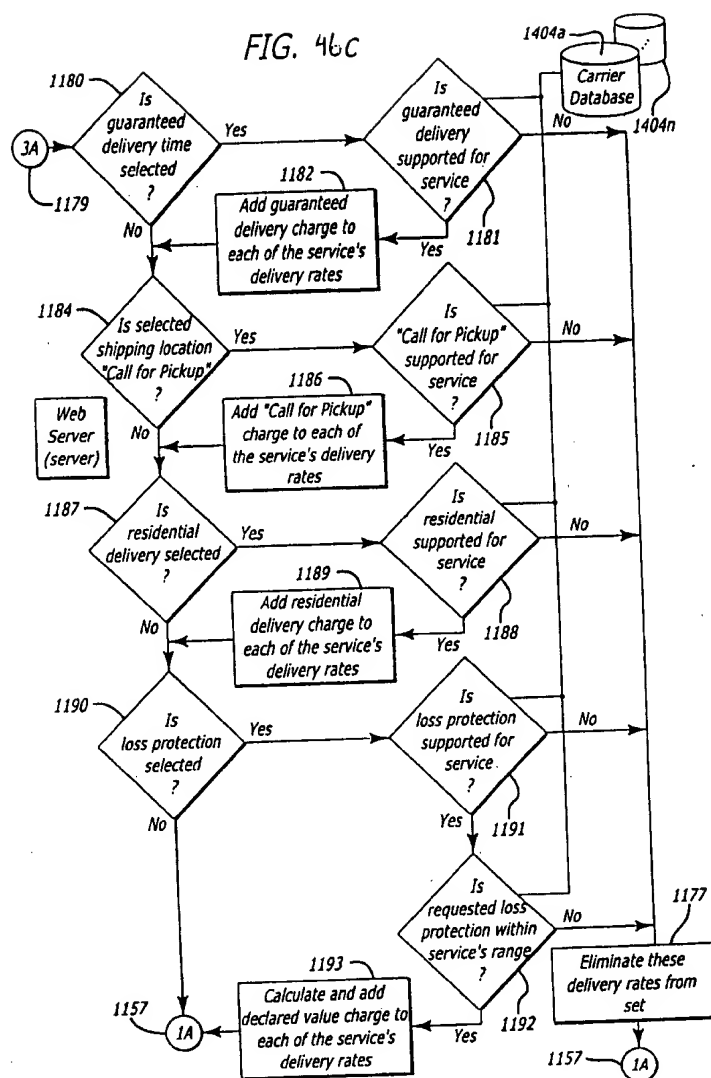
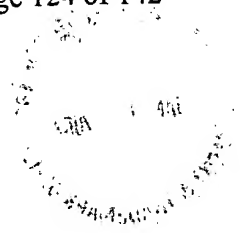


FIG. 46a







REDACTED FOR PUBLICATION
UNDER 37 C.F.R. SECTION 1.217

FIG. 47

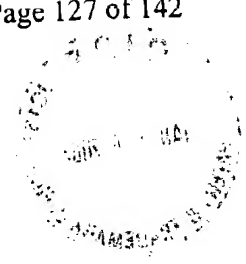
REDACTED
for publication
37 CFR § 1.217

FIG. 48



REDACTED
for publication
37 CFR § 1.217

FIG. 49



REDACTED FOR PUBLICATION
UNDER 37 C.F.R. SECTION 1.217

FIG. 50

REDACTED FOR PUBLICATION
UNDER 37 C.F.R. SECTION
1.217

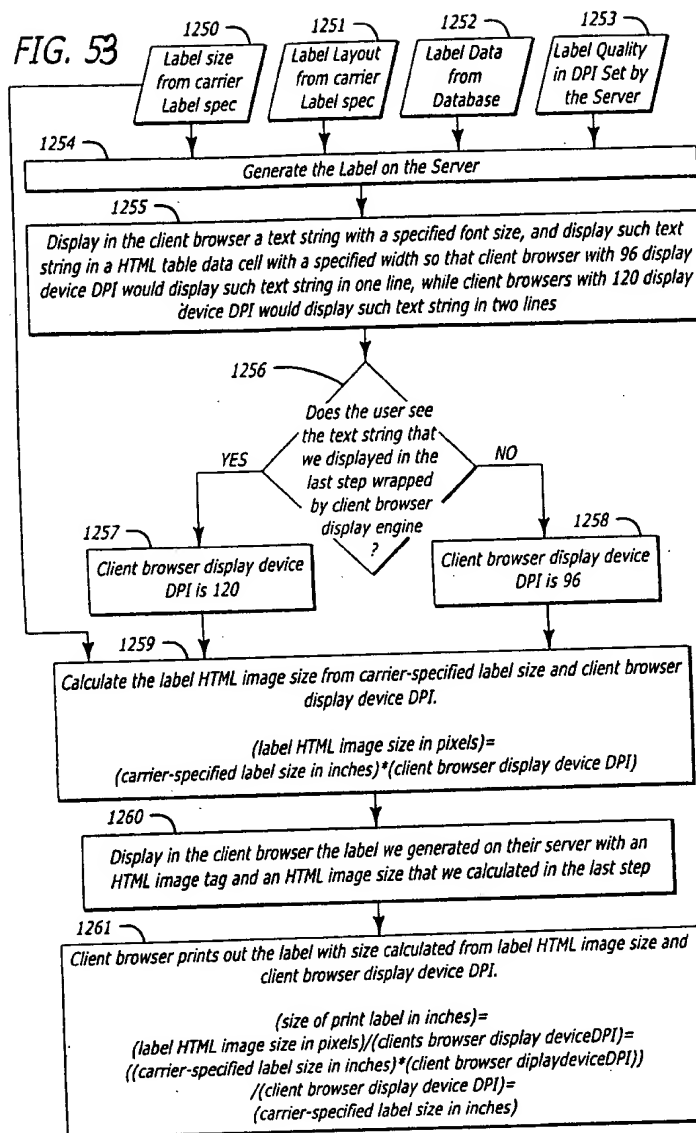
FIG. 51



SHIP TO: STREET CITY CA 94107		4 LBS 1 OF 1
SHIP TO: FIRST NAME STREET CITY CA 93107		
SHIP TO: POSTAL CODE (420) 53107		
UPS NEXT DAY AIR 1		
TRACKING # 1Z 345 321 01 0002 7108		
1941108		

330

FIG. 52



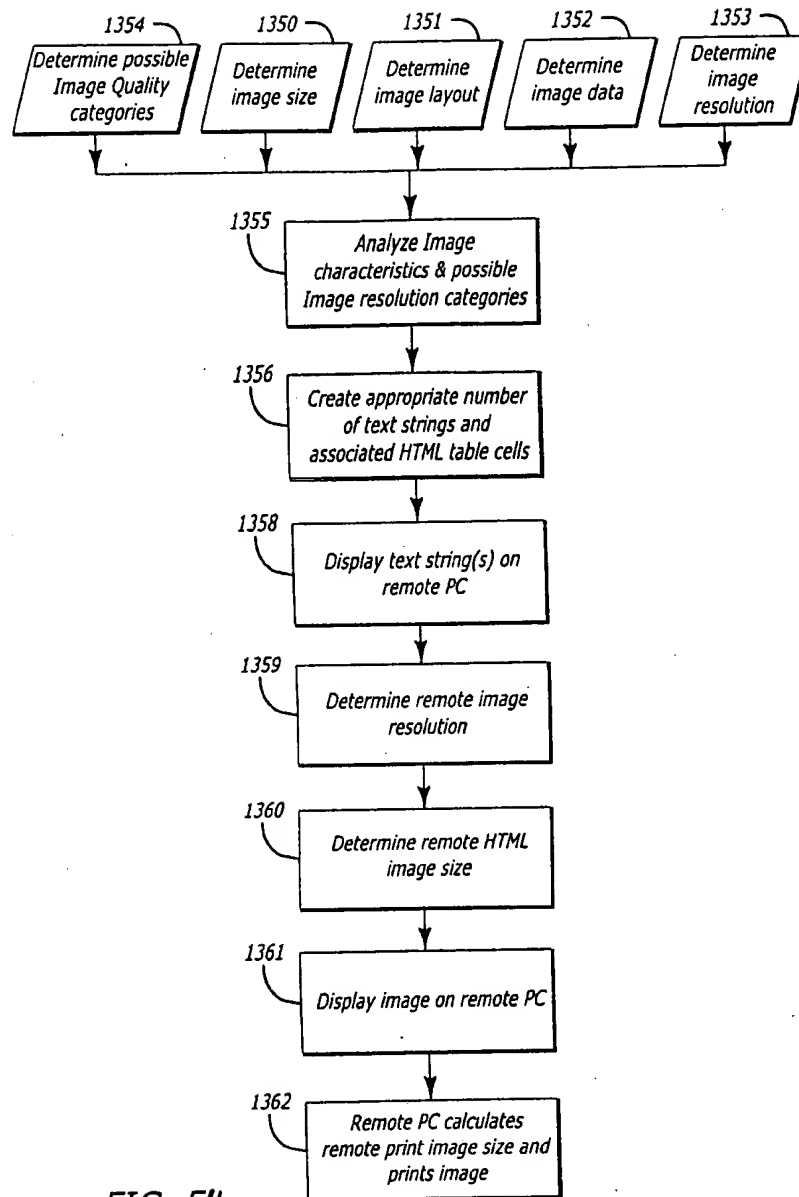


FIG. 54

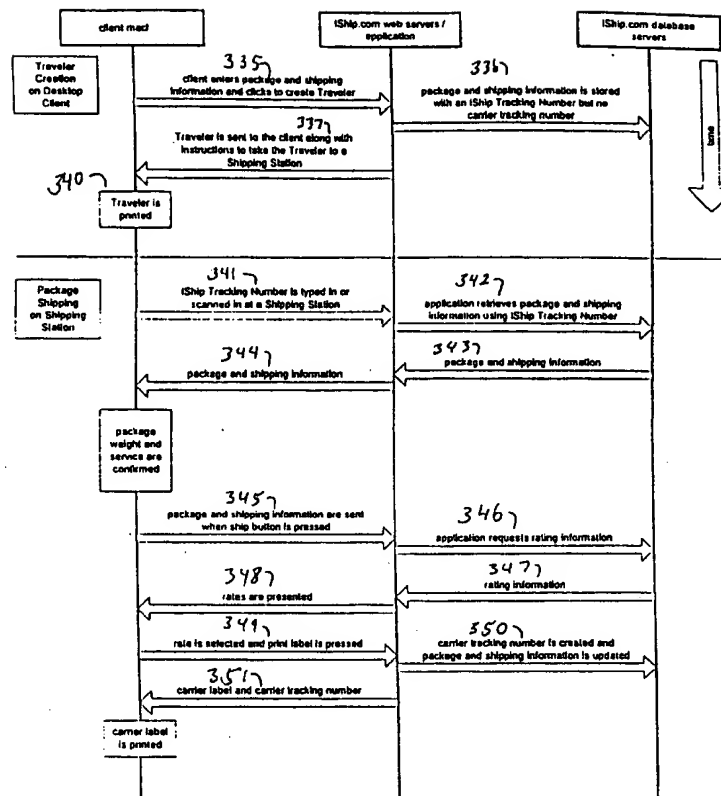


FIG. 55

Your Package Traveler

This is not a shipping label. Take your package and this Traveler to an iShip.com supported shipping counter.


Shipping Addresses

Return: Lory Krett (425) 802-4848 iShip.com 3535 Factoria Blvd SE Suite 500 Bellevue WA 98008	Destination: Diane Moon (509) 786-5555 Mine Fruit 600 Bennett Ave Prosser WA 99350-8888
---	--

Package Info

Details: 1 of 1 4 lbs Carrier Box	Service: UPS Ground EPSO: 12345472 Price: \$6.35
--	---

iShip.com Tracking Number
M A1KP9G UZFXG3

360 

361 **363** **364**

[< Back] [* Cancel]

FIG. 56

iShip.com

Confirmation My iShip | Price It | Ship It | Track It | Sell It | Help

370 Your shipping request has been completed!
Directions about what to do next goes here.

362 Your iShip Package No.: M ANEYZN 88WB1F

371 Your Shipment:

Shipment: Computer speakers, software, manuals 18" x 8" x 5" 4 to 2oz	Services: UPS Ground Options: Loss Protection
Drop Off Location: Jm Ship iShip.com 3525 Fickels Blvd. SE Floor 5 Bellevue WA 98008 iShip.com (425) 852-4949	Destinations: Diane Moon Mike Frost 13023 101st Ave NE Suite 300 Edmonds WA 98026 United States (509) 555-8729

372 Your Charges:

Service Charges	\$6.30	UPS Account:	1234 5678 9101 1213
Service Options	\$ 35		iShip.com
Total Cost:	\$41.65		

Log Off

Print Shipping Label

Use instructions only

Print Instructions

FIG. 57



iShip.com.

1 | Track a shipment My iShip | Price It | Ship It | Track It | Sell It | Help

Track your package in one easy step. Enter the package tracking number in the field below and then click Next. In moments you'll learn where your package is and, if it's been delivered, who signed for it. [Help]

Tracking Numbers:

#1		381a
#2		381b
#3		381c
#4		381d
#5		381e

FedEx eShip.com WINN

Reset Submit Done

Shipping history
Log Off

Having trouble?
Guidelines or comments

© 1999-2000 iShip.com All rights reserved. Read our Terms of Service and Privacy Policy.

380

382

FIG. 58

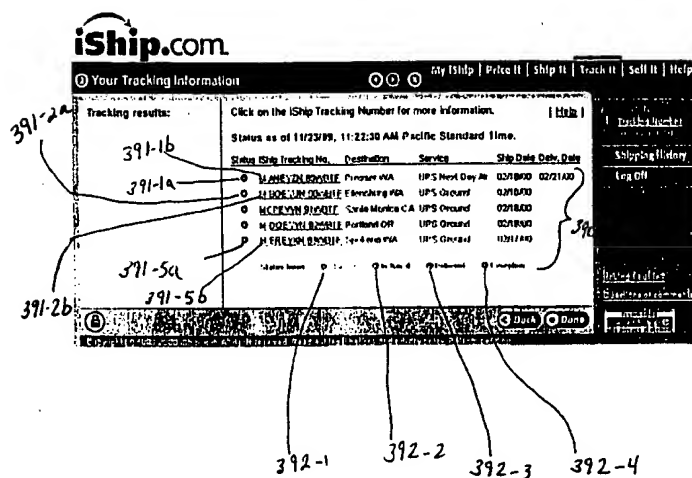


FIG. 59

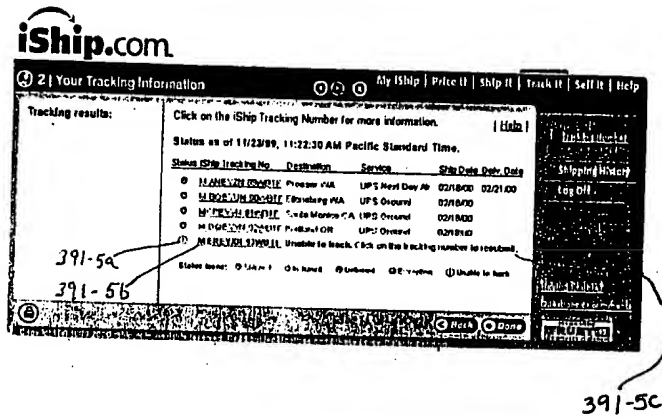


FIG. 60

iShip.com

My iShip | Price It | Ship It | Track It | Sell It | Help

① Your Tracking Information - Unable to Track

We were unable to track your package. **11W33450012234** 430 ? More

Please make sure the tracking number is correct, select a carrier from the list below, and click on Submit.

Tracking number: 431

Carrier: (Select One) 432-1 432-2

Ship date (+/- 4 days): 433

☐ UPS ☒ FedEx ☐ USPS ☐ DHL ☐ Other

434

FIG. 61

FIG. 62

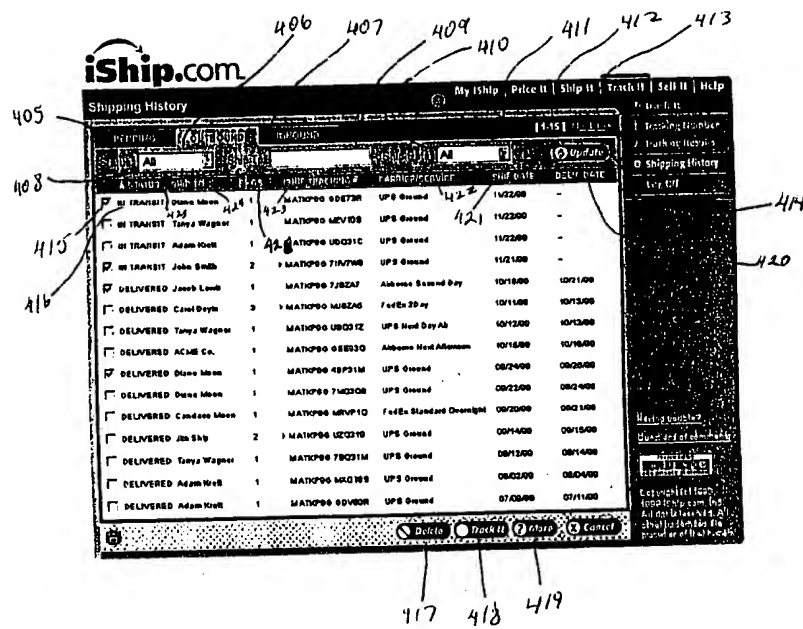


FIG. 63

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://www.someaddress.com>

iShip.com

Track Your Package

track your package in one easy step. Enter the package tracking number in the field below and then click on Submit. In moments you'll learn where your package is and if it's been delivered, who signed for it.

Enter tracking number:

[Learn More](#)

Tracking provided for:

- AIRBORNE EXPRESS
- FedEx
- UNITED STATES POSTAL SERVICES
- UPS
- Yellow Freight

2035

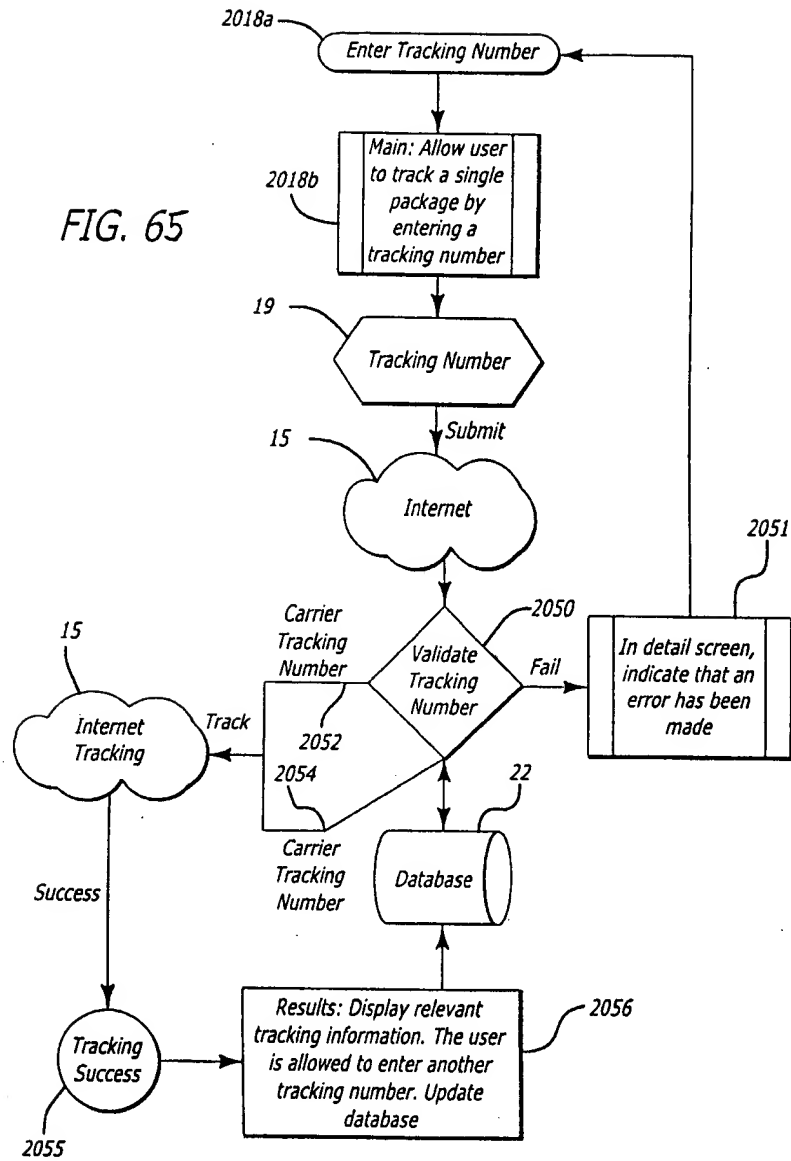
2036


Keep a history of all your package. Register with iShip Personal Shipper today!
[Link iShip Track it to your web site!](#)

Having Trouble? Click here for Help. Questions or comments about iShip.com? Click here * iShip.com Privacy Policy

FIG. 64

FIG. 65





```

<!ship.com.request xmlns="x-schema:http://!ship.com/api/schema/trackrequest.xml"
transactionid="3855BD2185E111d3984400A0C9D6C226">
  <header mode="interactive">
    <version major="0" minor="1"/>
    <batch id="AE5E54F08E2311d3984900A0C9D6C226"
      uri="http://shasta/api/track/trackresponse.asp" email="bob@!ship.com"/>
  </header>
  <sign sessionid="" userid="test" password="777777"/>
  <trackit>
    <package sequencenumber="1">
      <trackingnumber carrier="ups">
        1Z1812530202075466
      </trackingnumber>
    </package>
  </trackit>
  <logout/>
</!ship.com.request>

```

FIG. 66

```

<!ship.com.response transactionid="3855BD2185E111d3984400A0C9D6C226">
  <status !shiprcode="0" signonrcode="0" trackitrcode="0" parsercode="0"
    systemrcode="0"/>
  <trackit>
    <package sequencenumber="1" packagercode="0">
      <deliveredto></deliveredto>
      <deliverylocation>LEFT AT 3S</deliverylocation>
      <signedby>HOWARD</signedby>
      <lastscan>9/1/99 1:50:00 PM DELIVERY</lastscan>
      <status>Delivered</status>
      <deliverytime>9/1/99 1:50:00 PM</deliverytime>
      <carrier>UPS</carrier>
      <service>2ND DAY AIR</service>
      <shipdate>8/28/99</shipdate>
      <trackingnumber>1Z1812530202075466</trackingnumber>
      <scanlocation>FORT HAMILTON, NY US</scanlocation>
      <weight>400</weight>
    </package>
  </trackit>
</!ship.com.response>

```

FIG. 67

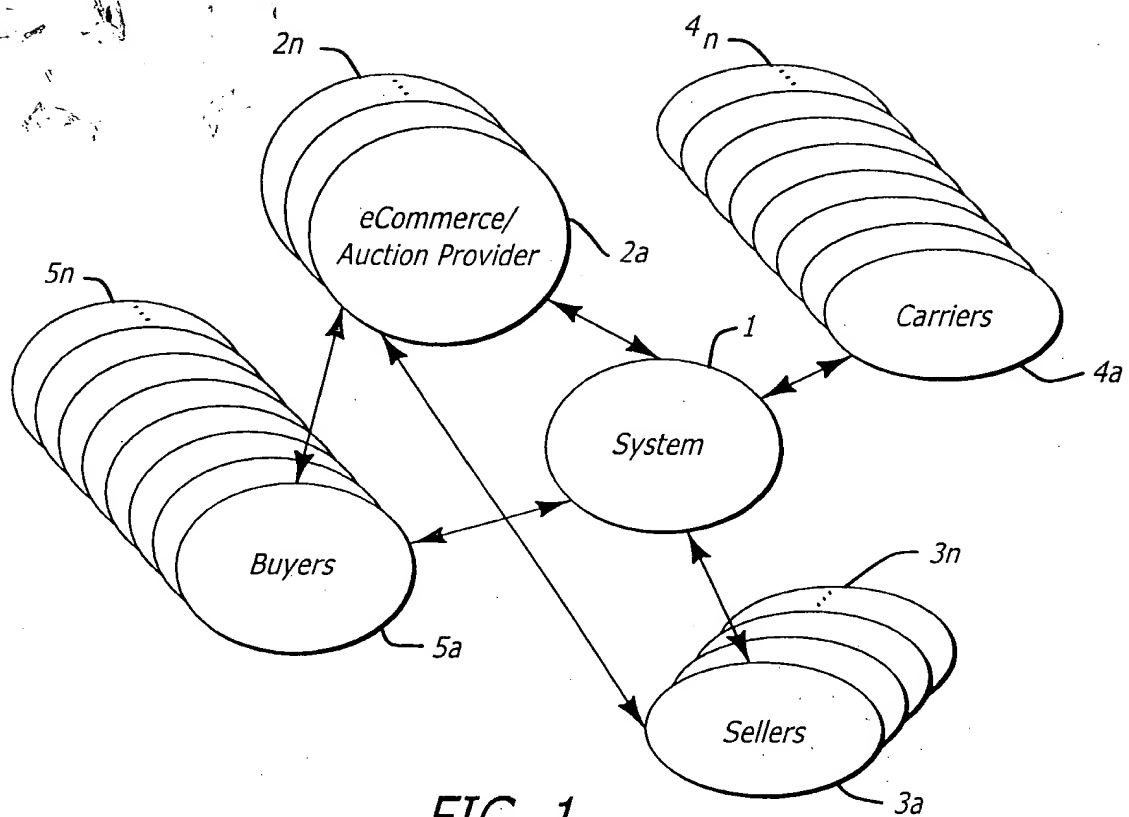


FIG. 1

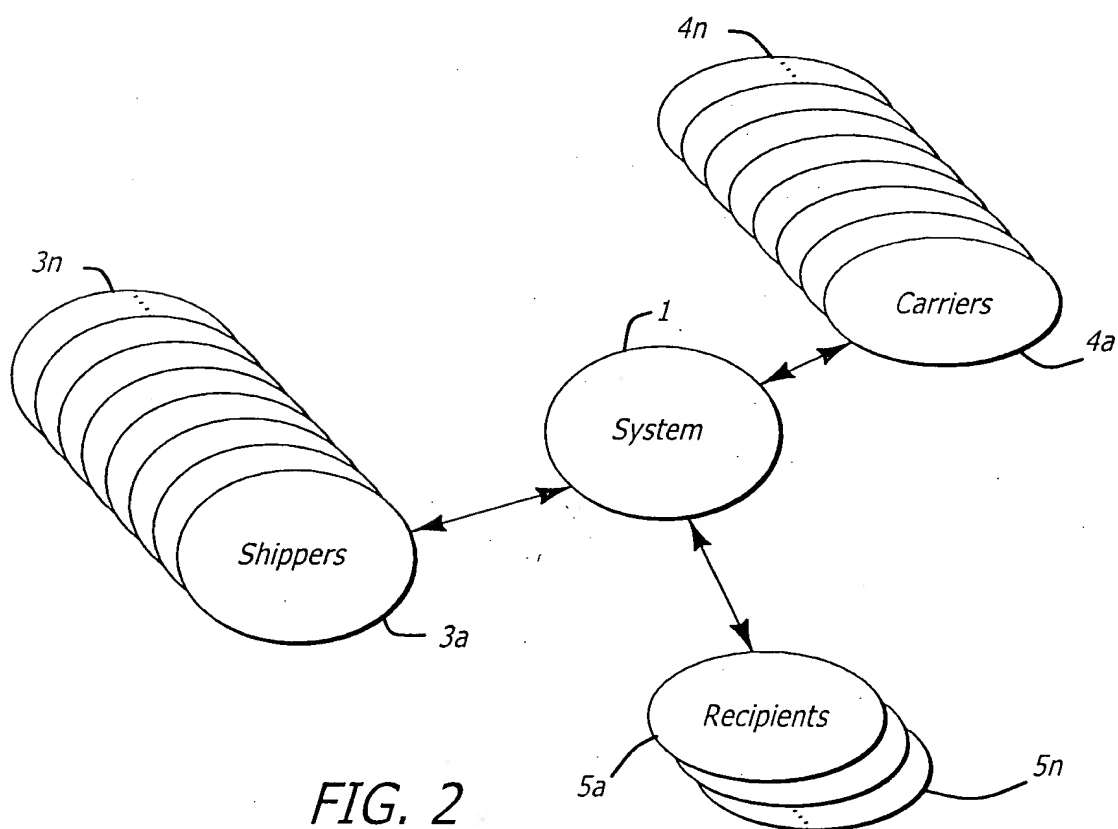


FIG. 2

FIG. 3

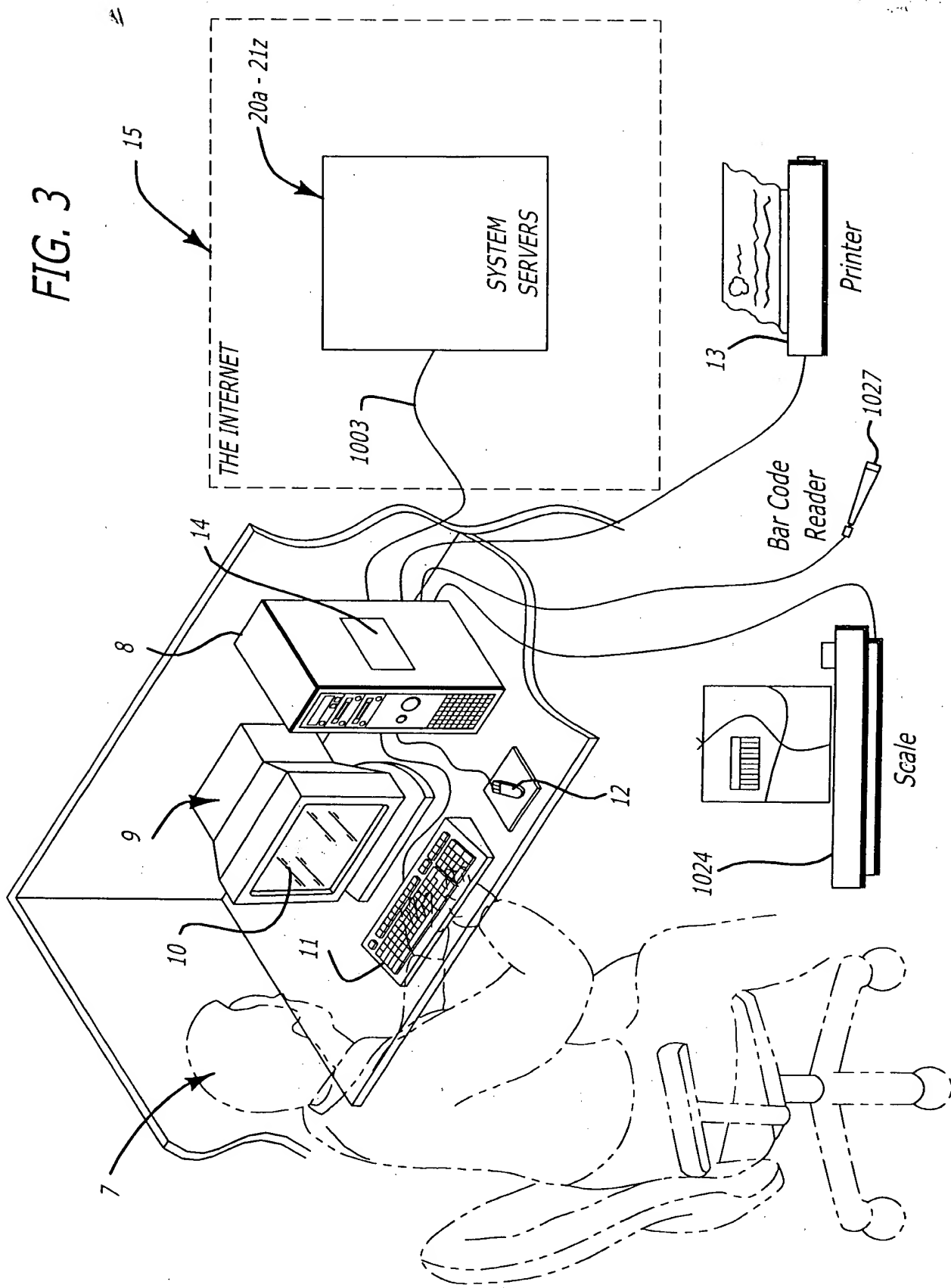
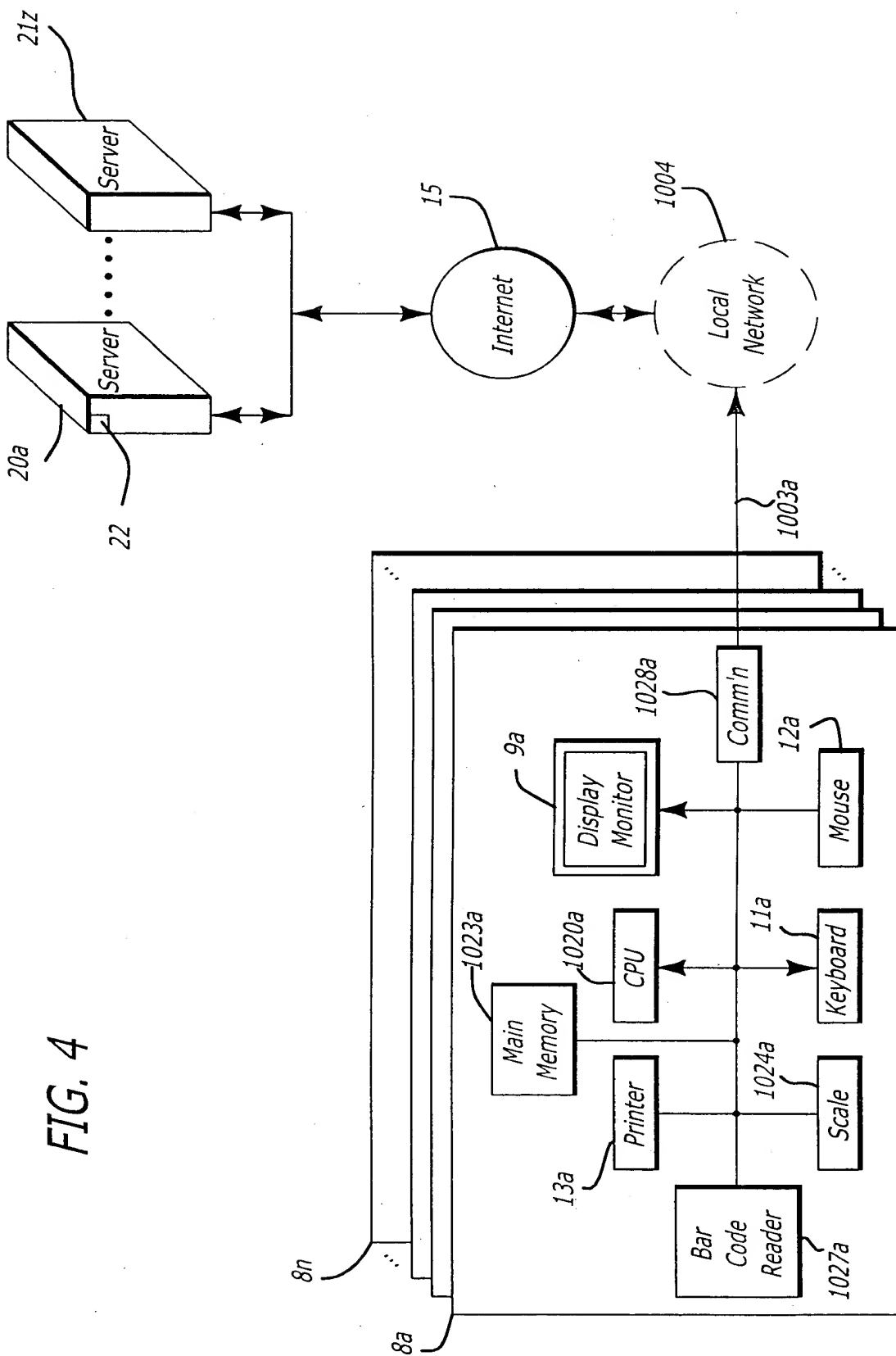
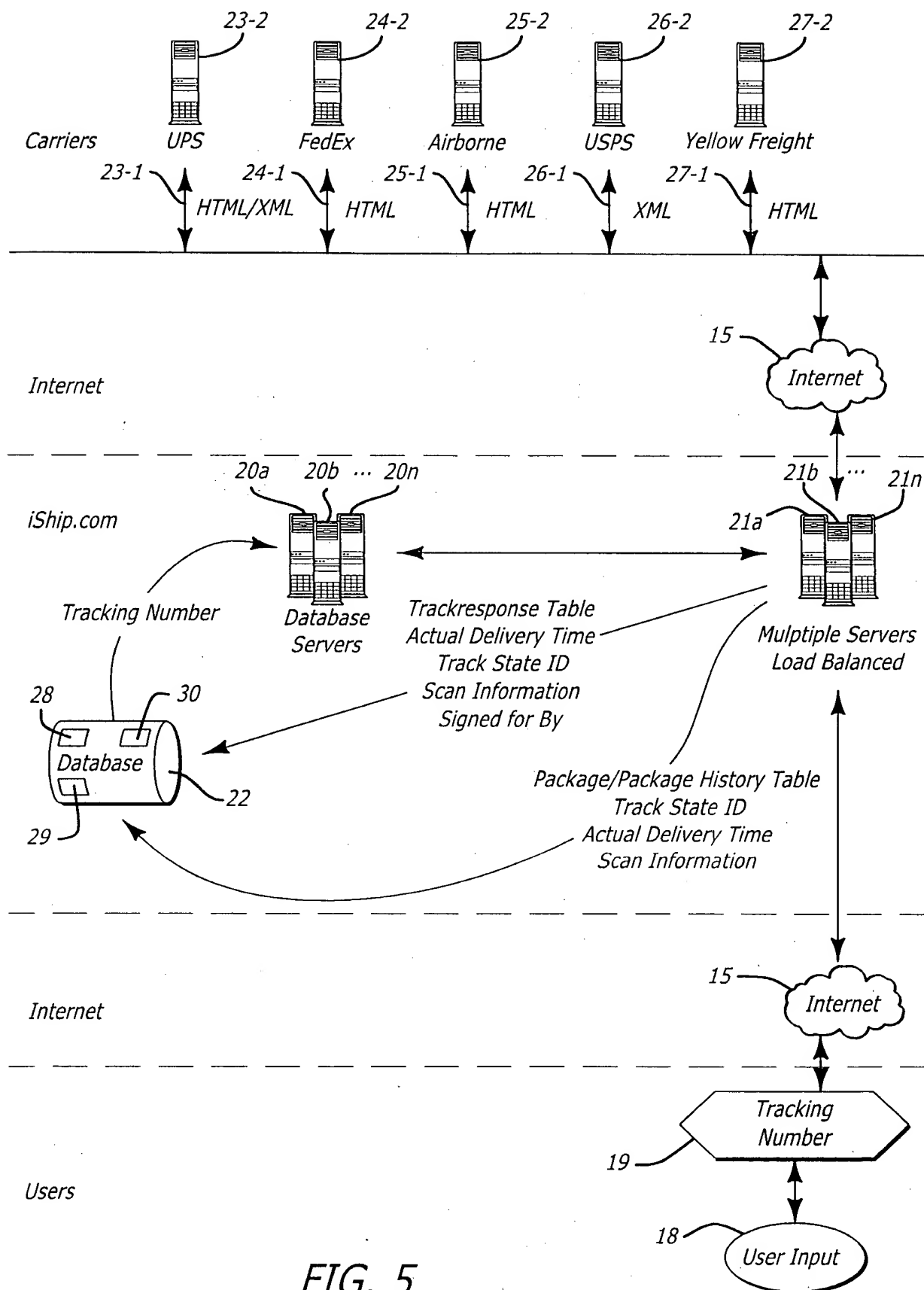


FIG. 4





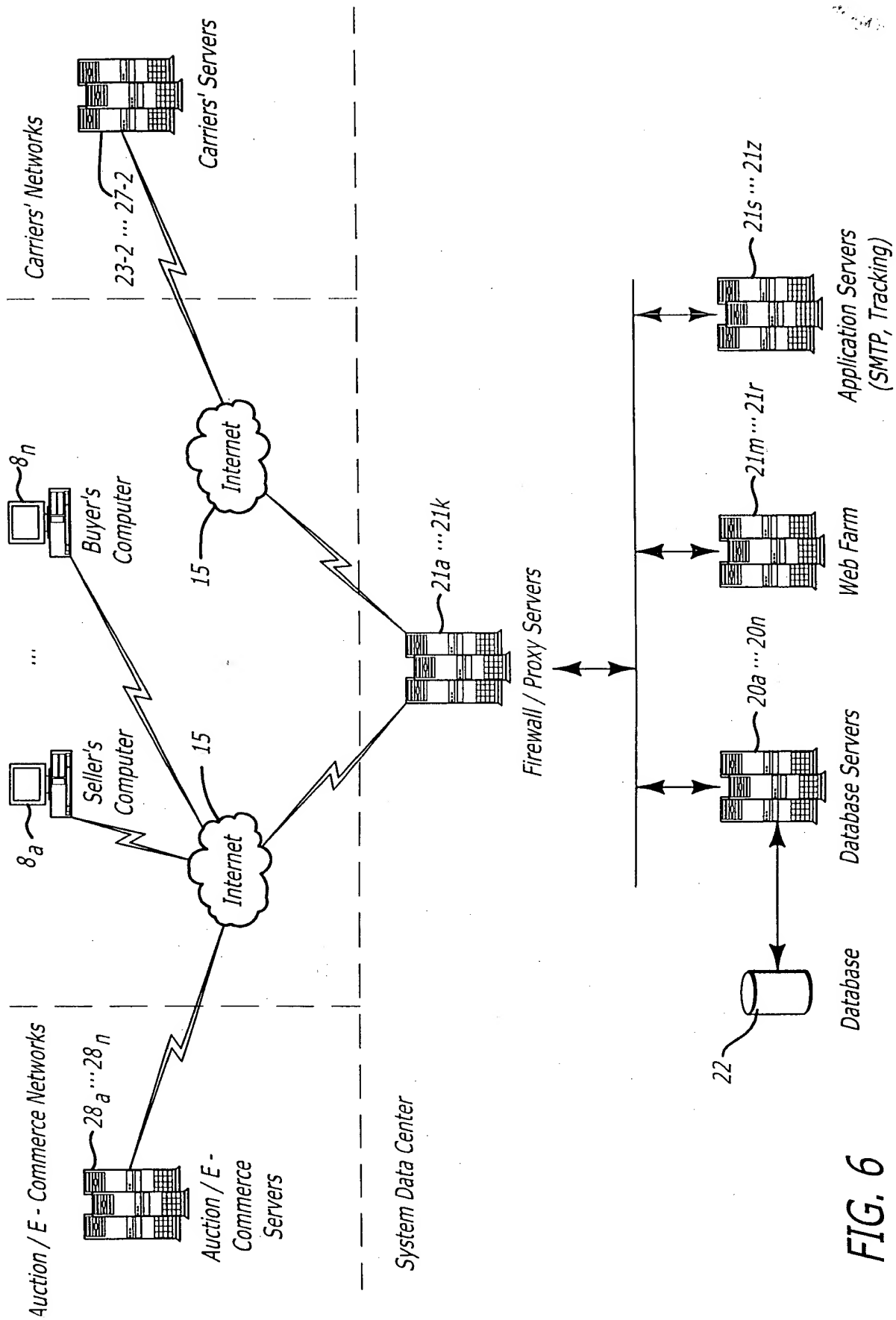


FIG. 6

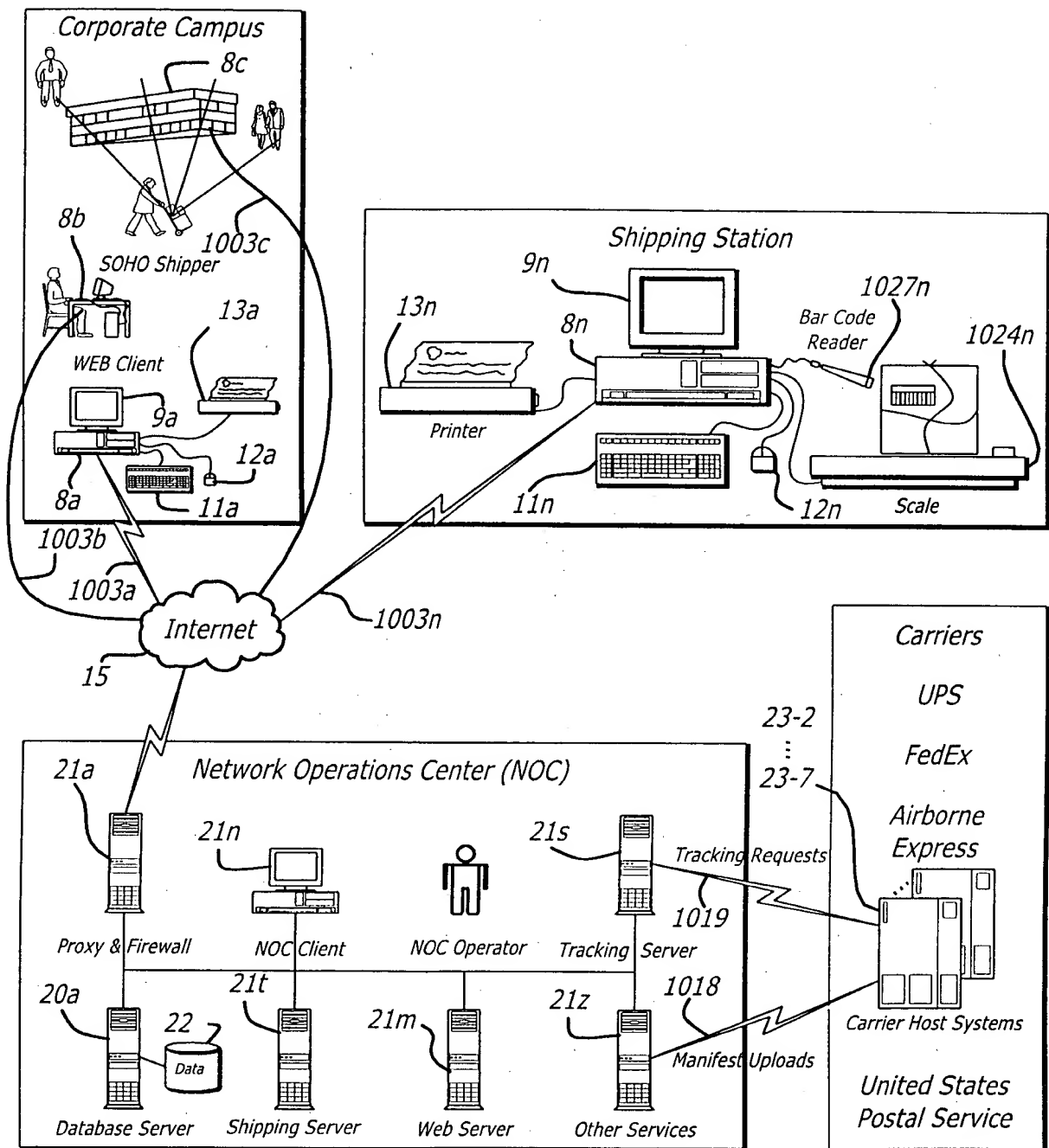


FIG. 7

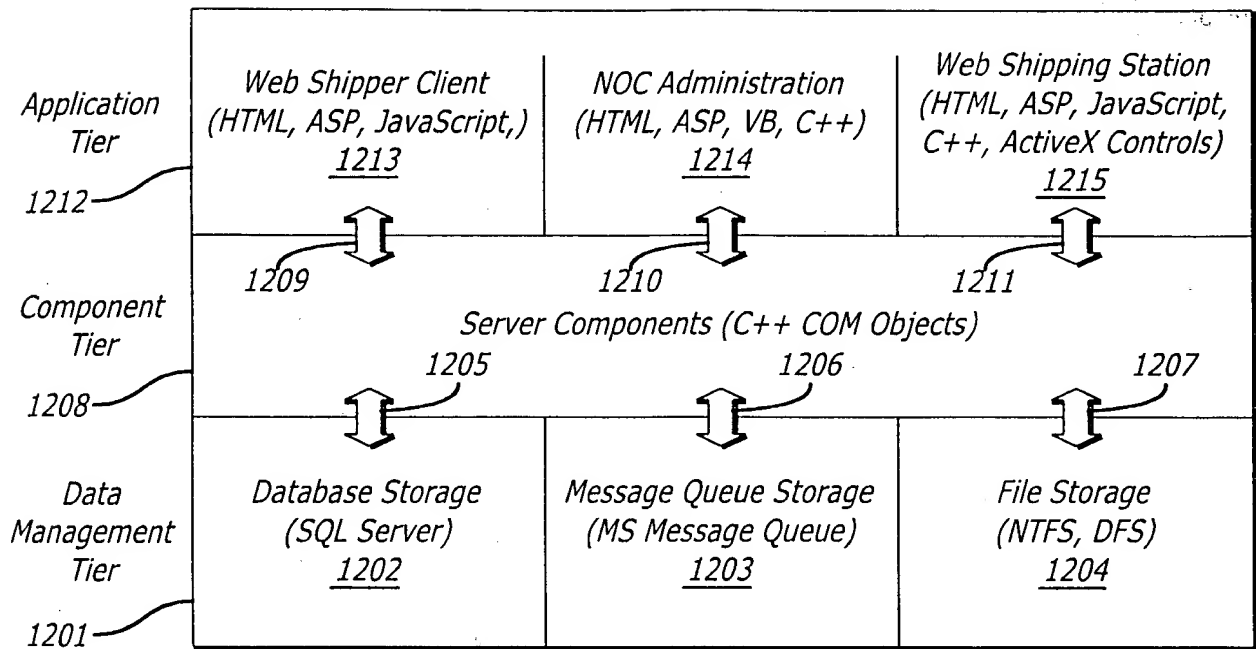


FIG. 8

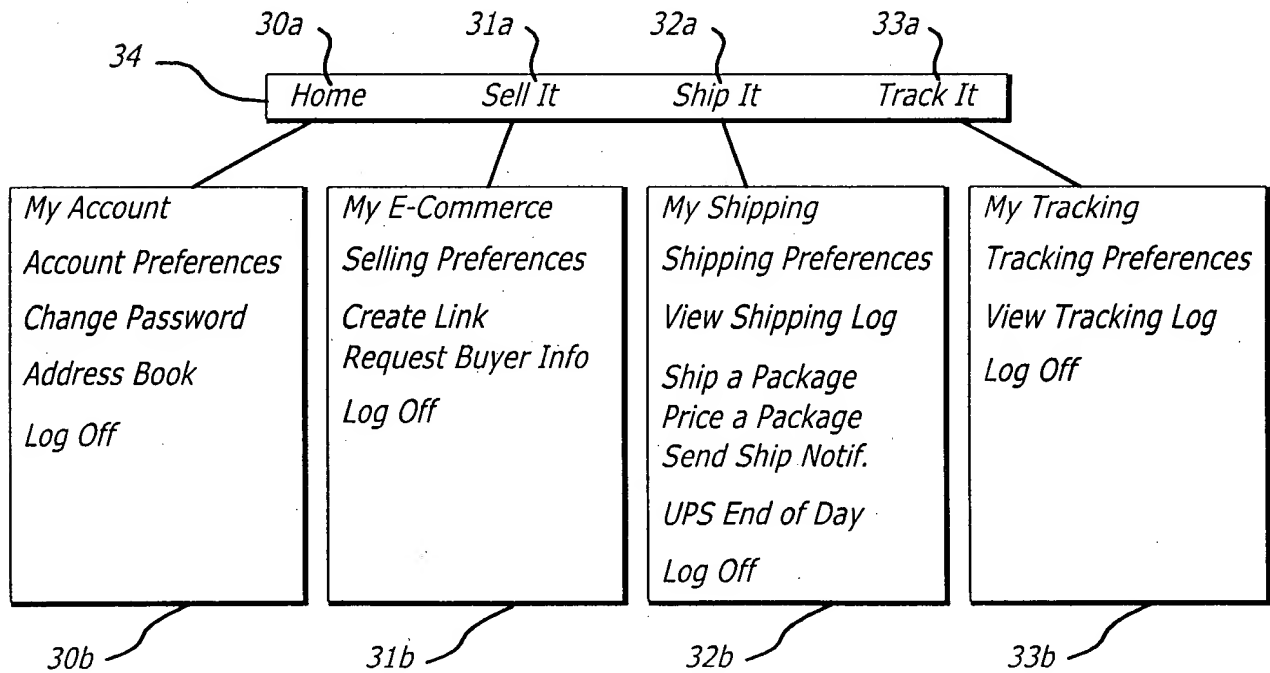


FIG. 9

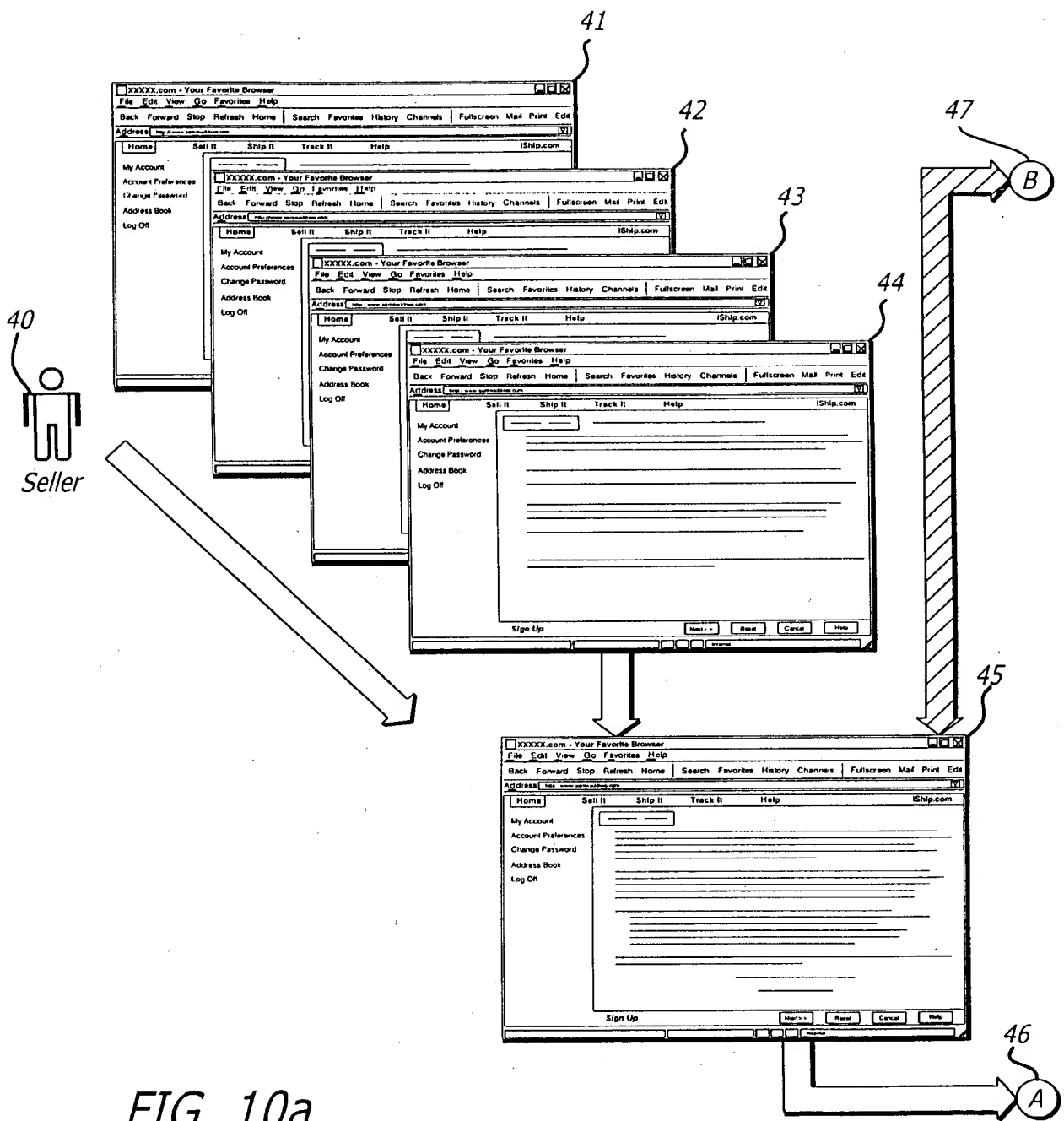


FIG. 10a

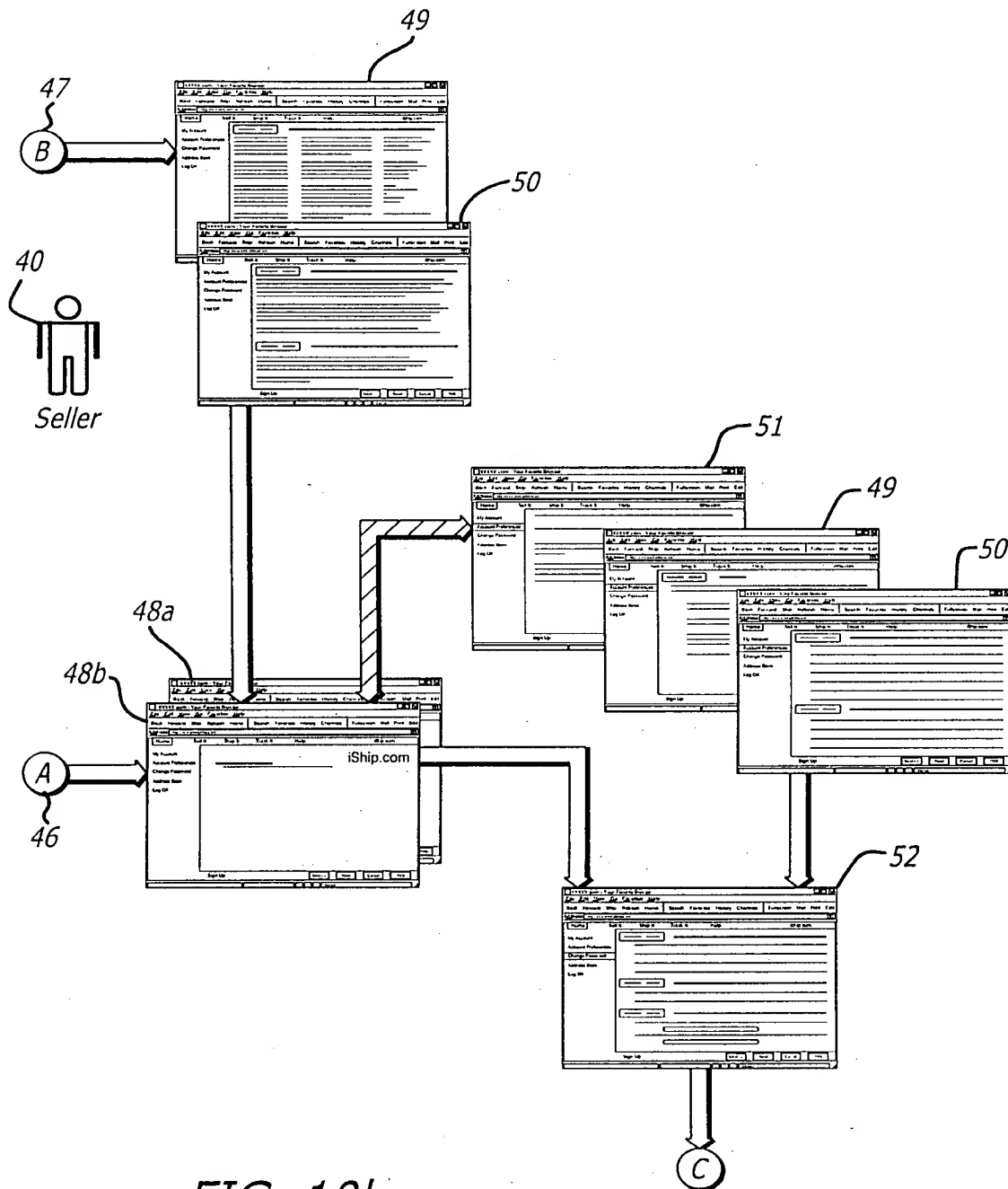


FIG. 10b

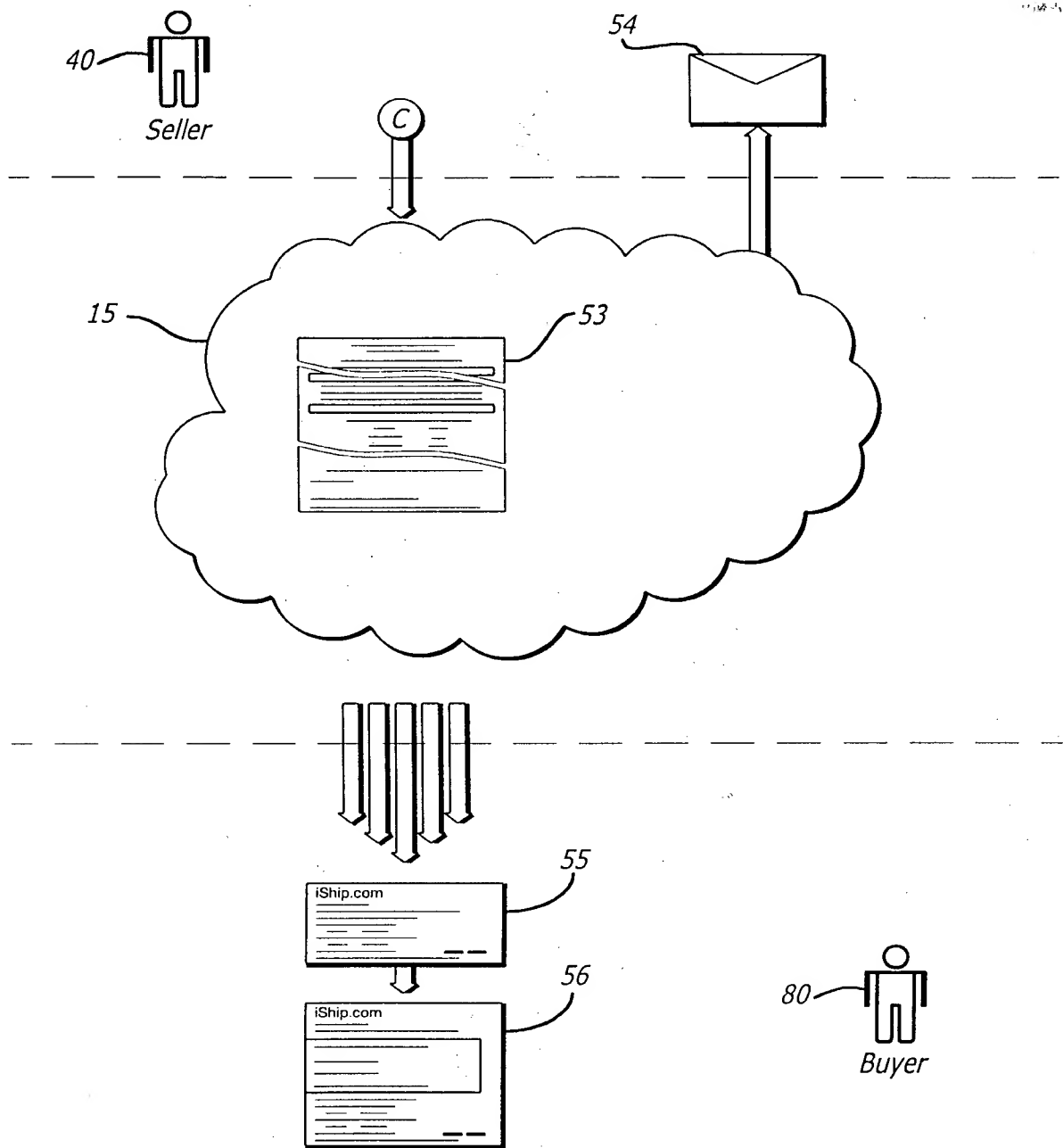


FIG. 10c

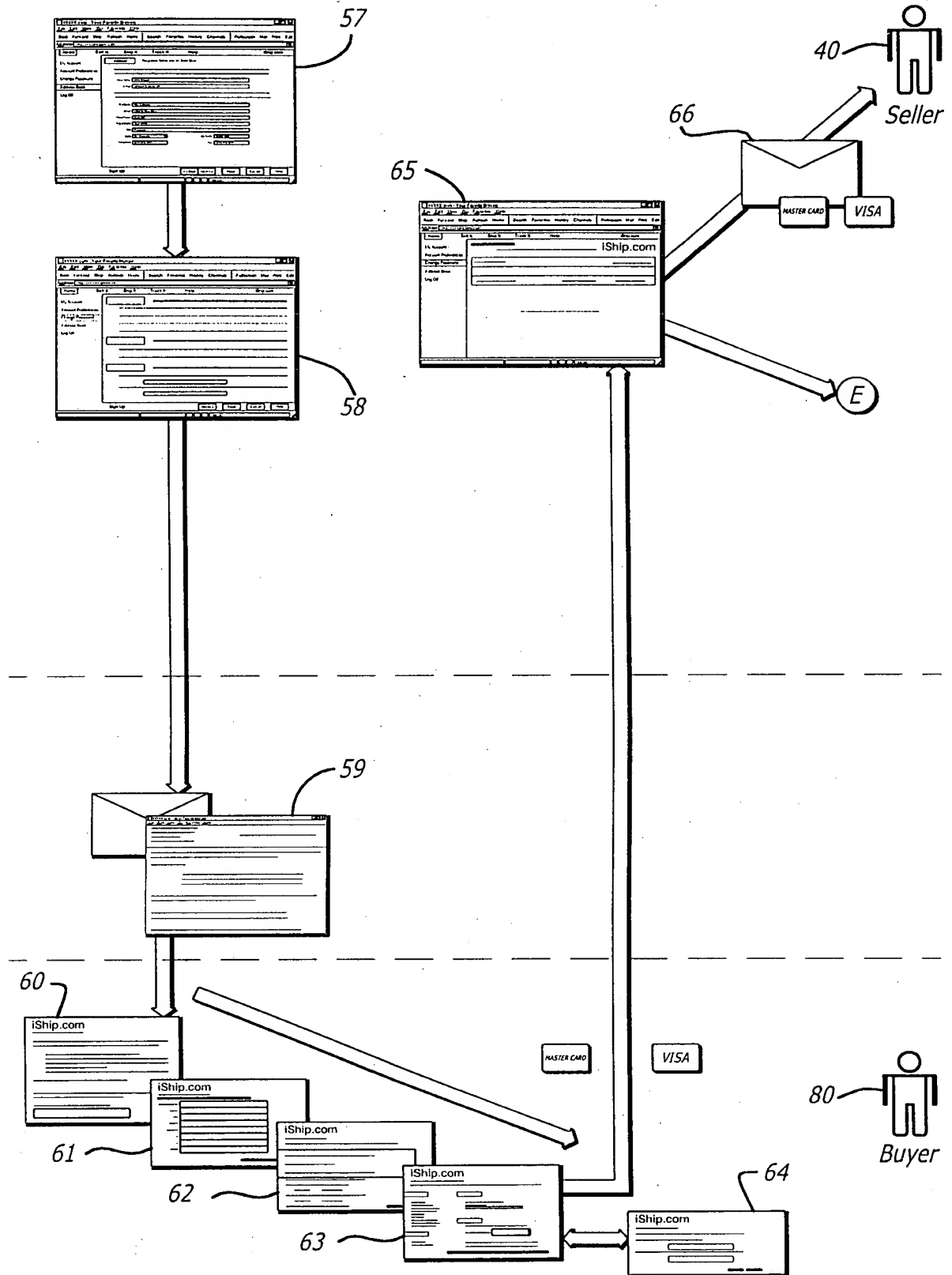
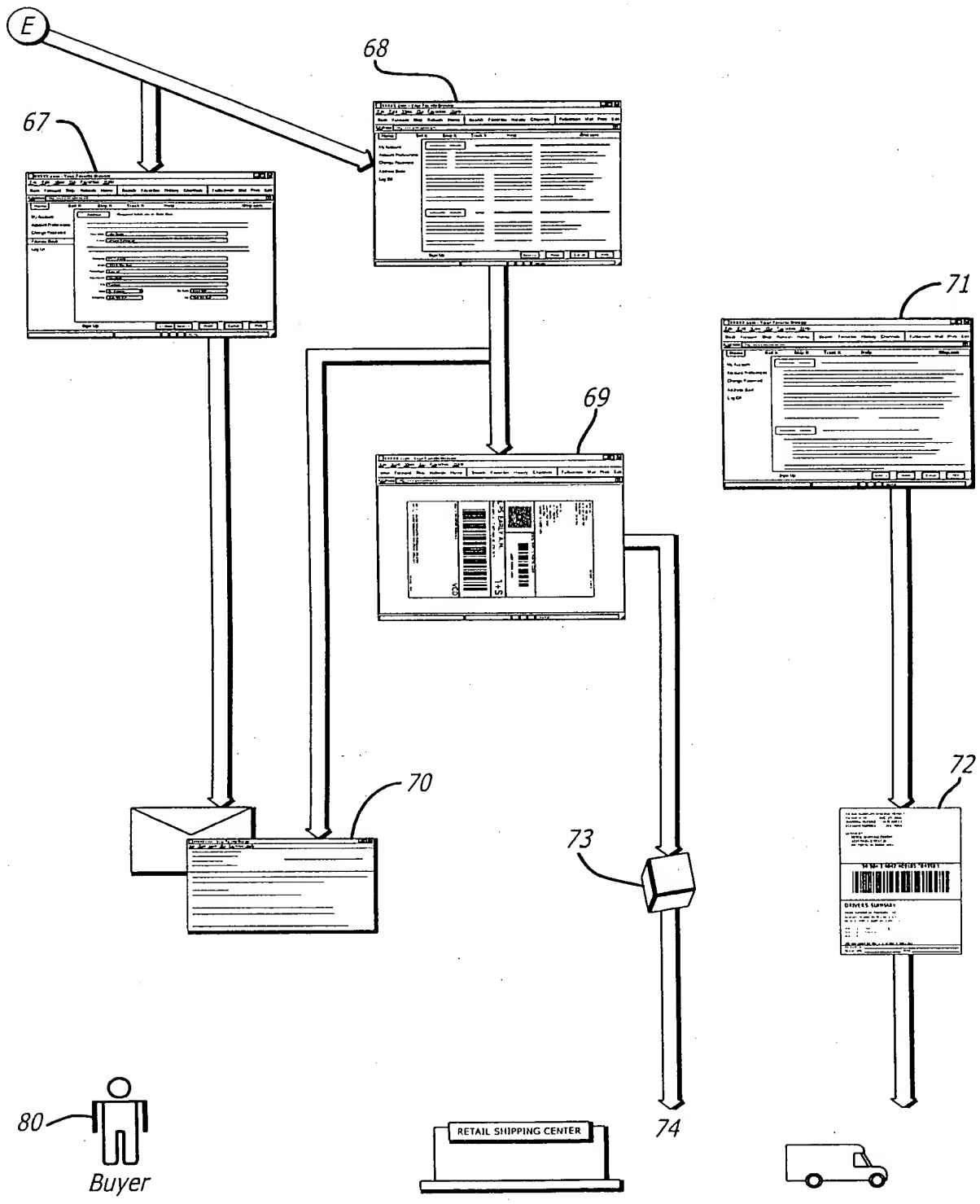


FIG. 10d

FIG. 10e



XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address

http://www.someaddress.com

Home

Sell It

Ship It

Track It

Help

iShip.com

My Account

Account Preferences

Change Password

Address Book

Log Off

Thank you for registering with iShip.com

101

In the next few pages we will be asking you to complete the following steps so that we can provide you with the most accurate rates to support your shipping needs.

1. Provide your E-mail and Return Address.
2. Tell us what carriers you use and from where you ship your packages.

Additionally, if you will be using our E-Commerce features, you will also need to tell us which services you will use to ship to your buyers. After registering, you will be sent an e-mail containing your user ID and password.

If you are ready to begin, press the Next button below.

Sign Up

Next >

Reset

Cancel

Help

FIG. 11

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://www.someaddress.com>

Home

Sell It Ship It Track It Help

iShip.com

My Account

Account Preferences

Change Password

Address Book

Log Off

Address

Required fields are in Bold Blue.

Enter your full name the way you would like it to appear on your package shipping label. iShip.com will send shipping and tracking messages to the e-mail address you provide.

Your Name: John Shipper

E-mail: jshipper@anyisp.com

Enter your return address. This should not be a P.O. Box unless you intend to only ship with the USPS. Packages shipped with other carriers cannot be returned to P.O. Boxes.

Company: Any Company

Street: 1234 N. Main Street

Floor/Room: Suite 567

Department: Operations

City: Yourtown

State: AL - Alabama

Zip Code: 20002-1001

Telephone: (524) 555-4321

Fax: (524) 555-1234

Sign Up

< Back

Next >

Reset

Cancel

Help

Internet

FIG. 12

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address

Home Sell It Ship It Track It Help iShip.com

My Account

Account Preferences

Change Password

Address Book

Log Off

Please pick your default shipping location. 120a

I'll ship the package from: 121b

Note: You must have a laser printer and UPS Account to ship from this location using iShip.com. 121a

Enter the City, State & Zip Code from which you will be shipping if different than your Return Address.

City: 122

State: 123a

Zip Code: 124

Sign Up

<< Back Next >> Reset Cancel Help

Internet

FIG. 13

121a 121b 126

Location Please pick your default shipping location.

I'll ship the package from: My local Retail Shipping Center ▼ Locations...

LOCATION	PICKUP TIMES	COMMENT
Retail Shipping Center 2345 E. Elm Street Anytown, TX 23001-1001 (787) 555-9865	4:45 PM - FEDEX 3:30 PM - UPS	open 24 hours. 7 days a week

NOTE: You must have a laser printer to ship from this location using iShip.com.

127 128 129 130 131

FIG. 14

Location Required fields are in **Bold Blue**.

Where will you ship your package from?: Will drop off at Retail Ship Center ▼

LOCATION	PICKUP TIMES	COMMENT	MORE LOCATIONS
Any Company 1234 Main St. N.E. Suite E110 Yourtown, WA 98000	3:30 PM - FEDEX 2:30 PM - Airborne 2:30 PM - UPS	The Internet Package Shipper	Browse

Destination Zip Code: 99999-9999

Package If you are not using carrier packaging select Other Packaging and enter the package dimensions.

Packaging:
☐ Carrier Letter
 ☐ Carrier Box
 ☐ Carrier Pak
 ☐ Carrier Tube
 ☐ Other Packaging (indicate size)

Length: in.
 Width: in.
 Height: in.

Weight: lbs.

☐ Check here if your package needs Additional Handling.

See Help if you are not sure if Additional Handling Charges apply to your package.

Compare Services Next>> Reset Cancel Help

1074 1075 1040 1041 1059 1058 1042 1046 1047 1051 1052 1050 1049 1048 102 103 104 105

FIG. 15

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address

http://www.someaddress.com

Home

Sell It

Ship It

Track It

Help

iShip.com

UPS Shipping

Tell us if you want to ship your UPS packages using iShip.com

If you have a laser printer or ink/bubble jet printer either A) ship your UPS packages at retail shipping center or B) have your own UPS account you can use iShip.com to process your packages and print your labels. Select below how you would like to process your UPS packages.

140

I will use iShip.com to ship my UPS packages and I have my own UPS Account.

UPS Account Number.

141

Scheduled Pickup time:

142a

142b

142c

AM

PM

143

I will use iShip.com to ship my UPS packages but do not have a UPS Account. I will drop the packages off at my local retail shipping center. Please set my default Shipping Location to my retail shipping center.

144

I will not use iShip.com to ship my UPS packages.

If you have chosen to ship your UPS packages with iShip.com using your own UPS account, you will be notified by e-mail when UPS has activated your account for Internet based shipping. This typically takes two business days.

Sign Up

<< Back

Next >>

Reset

Cancel

Help

Internet

FIG. 16

XXXXX.com - Your Favorite Browser
File Edit View Go Favorites Help
Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit
Address http://www.someaddress.com

Home Sell It Ship It Track It Help

E-Commerce

If you sell your products using online auctions, classified services or your own Web Site iShip.com can offer you a way to not only show your Buyers what they will pay for shipping, but also automate the entire post-sale process

We will help you notify the Buyer of the total sale price - including shipping, getting the Buyer's shipping selections, getting the shipping address and even collecting credit card information for you to process. We can also let you add your business's handling charges without having to calculate percentages or subtotals. We do the work for you.

To setup your Selling Preferences you will need to do only three easy steps:

1. Select the services you will use to ship your products. The Buyers will see only the services you select.
2. Select how your shipping charges are displayed. Is your shipping included in the sale? Do you charge for handling? We will make sure the price is right.
3. Select what kinds of payment you accept. We will find out how the Buyer is going to pay. We will even collect credit card information for you to process.

You can set these preferences up now or later, but if you would like to do it now, press Continue. Otherwise, press Finish to complete registration.

Continue >>

Sign Up

< Back Finish

Reset Cancel Help

FIG. 17

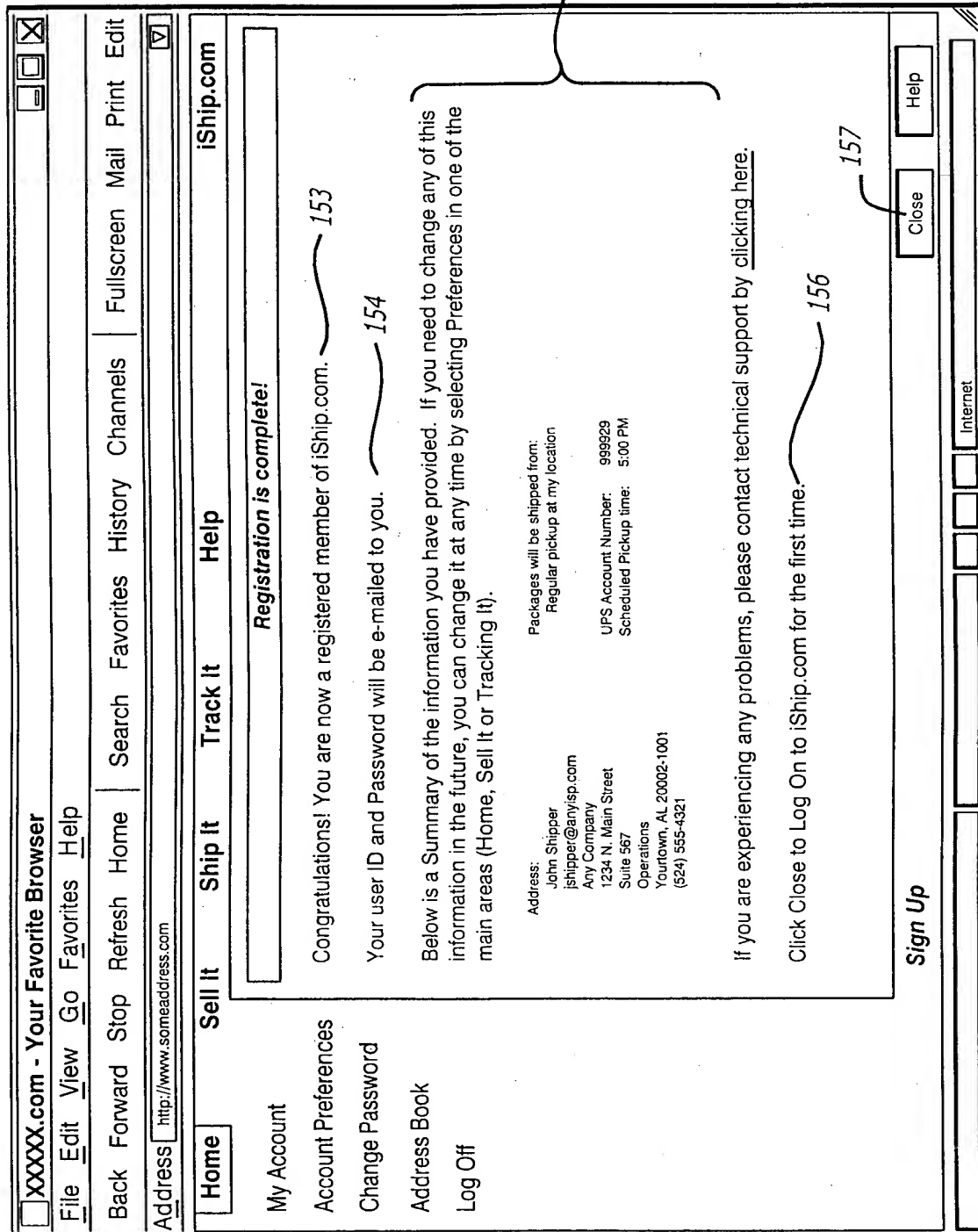


FIG. 18

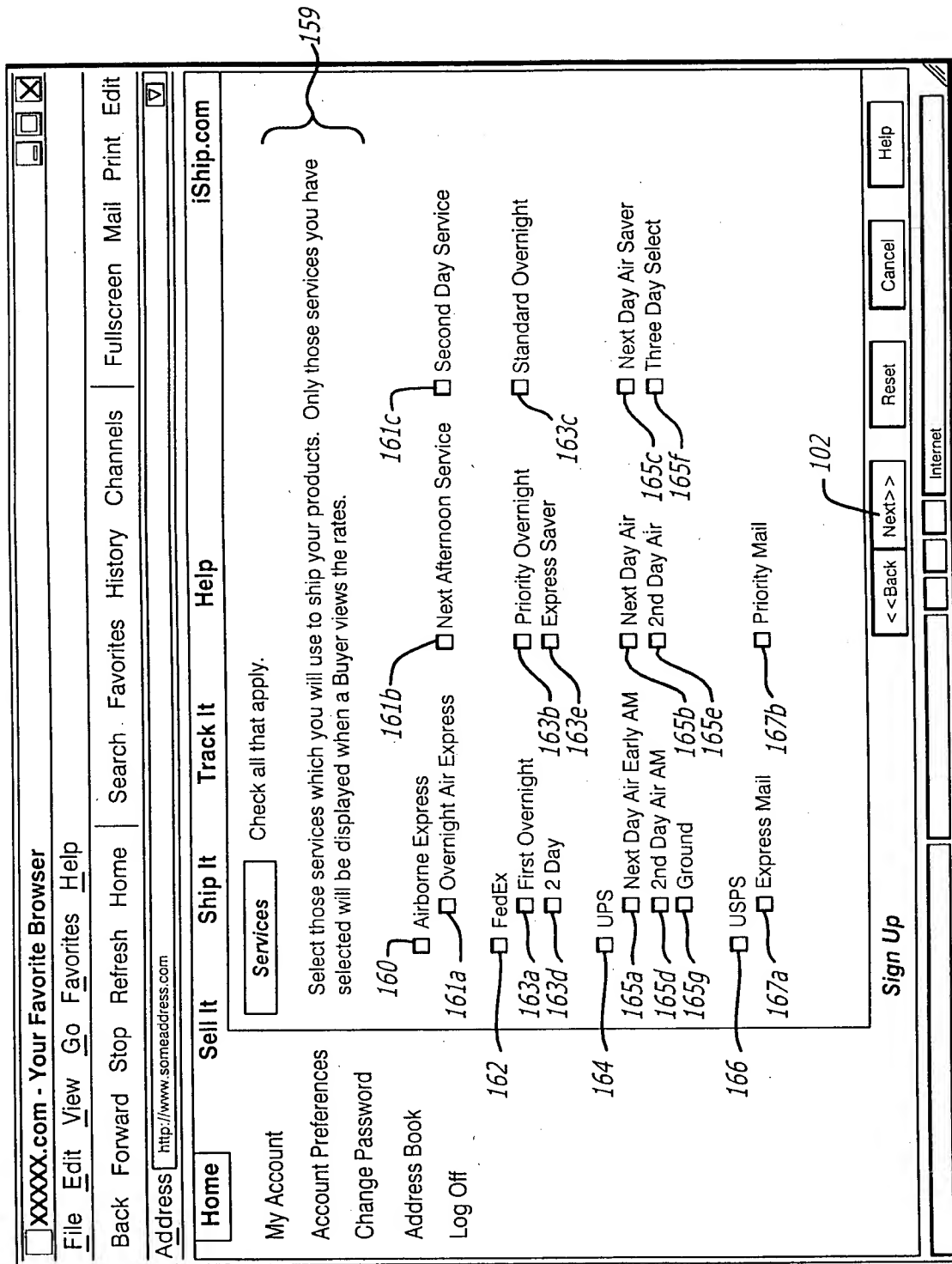


FIG. 19

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back
Forward
Stop
Refresh
Home
Search
Favorites
History
Channels
Fullscreen
Mail
Print
Edit

Address
http://www.someaddress.com

My iShip

Price It

Ship It

Track It

Account Info

Help

My Pricing

Price a Package

Address Book

My Selling

Create Links

Request Buyer Info

Price Preferences

Log Off

Services

Check all that apply.

Select those services which you will use to ship your products. Only those you have selected will be displayed when a Buyer views the rates.

☒ Airborne Express
☒ Overnight Air Express
☒ Next Afternoon Service
☒ Second Day Service

☒ FedEx
☒ First Overnight
☒ 2 Day
☒ Priority Overnight
☒ Express Saver
☒ Standard Overnight

☒ UPS
☒ Next Day Air Early AM
☒ Next Day Air
☒ 2nd Day Air
☒ Ground
☒ Next Day Air Saver
☒ 3 Day Select

☒ USPS
☒ Express Mail
☒ Priority Mail
☒ Parcel Post

Pricing Preferences

Next >

Cancel

Help

FIG. 20

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home
Search Favorites History Channels
Fullscreen Mail Print Edit

Address http://www.someaddress.com

Home
Sell It
Ship It
Track It
Help
iShip.com

My Account
Account Preferences
Change Password
Address Book
Log Off

Charges

170 Select how you want to display your Buyer's shipping charges.
171 Item cost includes shipping charges. No rates are displayed, only services available.
172 Buyer pays actual shipping charges.
Buyer pays shipping and additional charges. Select charges to be added to the shipping Total displayed to the Buyer. Check all that apply.

173 Add Percentage of Shipping Cost %
175 Add Fixed Handling Charge \$
177 Add iShip.com Service Fee

Payment

178 Indicate if you want credit card information to be collected and passed on for your process. Check all that apply.

179a Visa
179b American Express
179c Personal Check
179d Cashier's check
179e MasterCard
179f Discover
179g Money Order

180 Collect credit card information so that I can process it myself.
152

Sign Up
<<Back
Finish
Reset
Cancel
Help
Internet

FIG. 21

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address

http://www.someaddress.com

My iShip

Price It

Ship It

Track It

Account Info

Help

My Pricing

Price a Package

Address Book

My Selling

Create Links

Request Buyer Info

Price Preferences

Log Off

Charges

Select how you want to display your Buyer's shipping charges.

Item cost includes shipping charges. No rates are displayed, only services available.

Buyer pays actual shipping charges.

Buyer pays shipping and additional charges. Select charges to be added to the shipping Total displayed to the Buyer. Check all that apply.

Add Percentage of Shipping Cost

%

Add Fixed Handling Charge

\$

Add iShip.com Service Fee

Payment

Select what Payment Methods you will accept from the Buyer.

Indicate if you want credit card information to be collected and passed on for your process. Check all that apply.

Visa

American Express

Personal Check

Cashier's check

MasterCard

Discover

Money Order

Collect credit card information so that I can process it myself.

Pricing Preferences

< Back

Save

Cancel

Help

Internet

181

FIG. 22

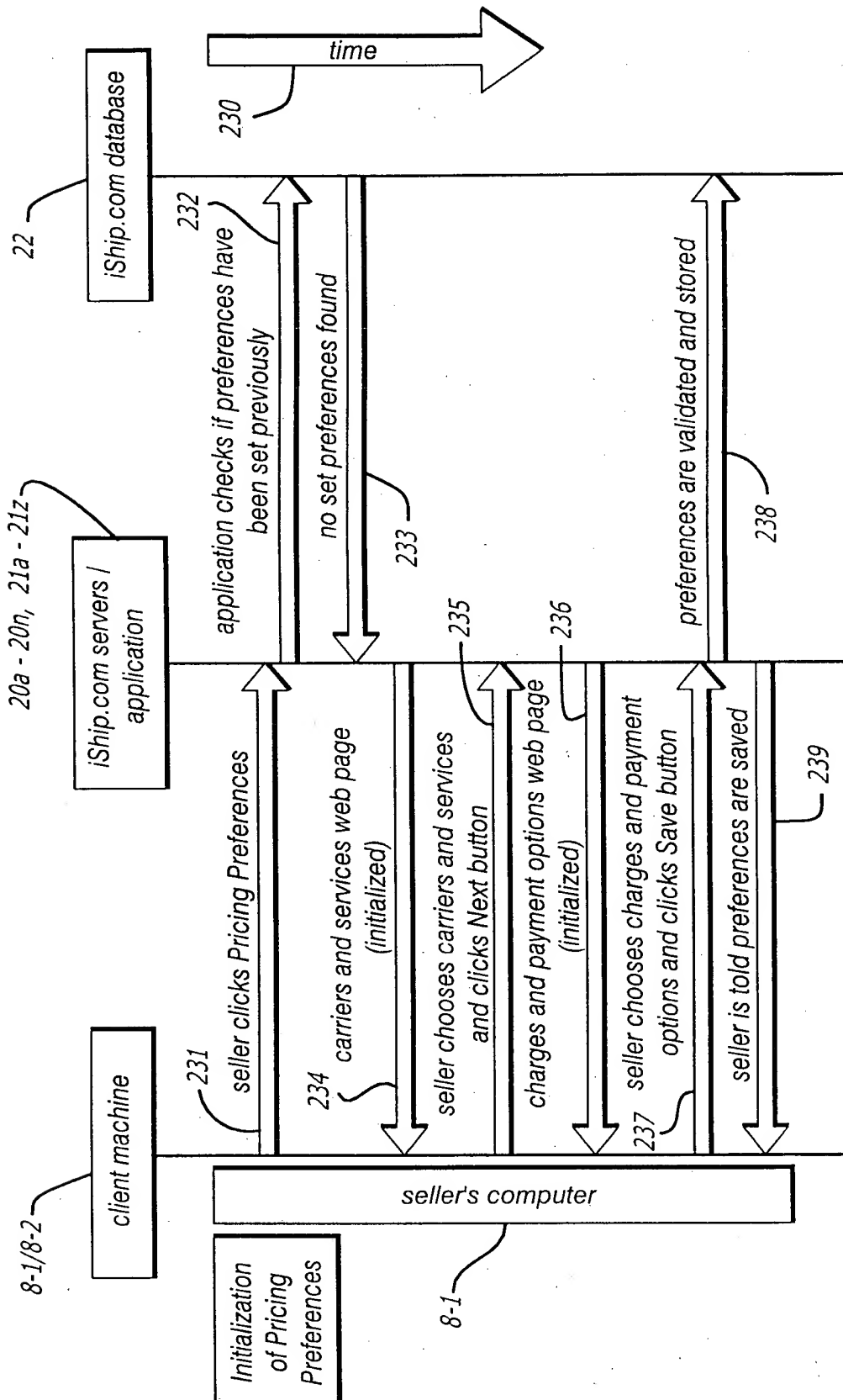


FIG. 23

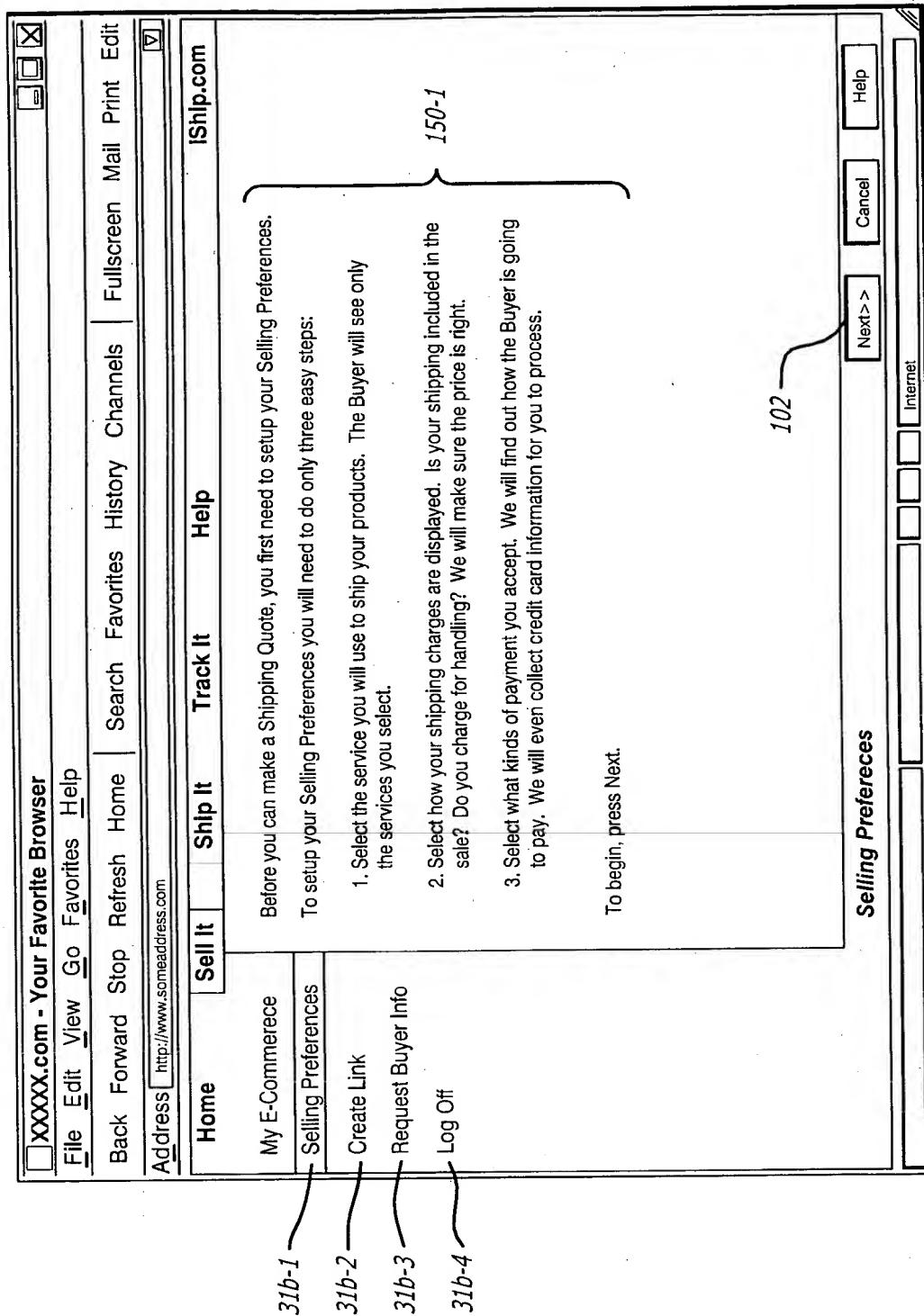


FIG. 24

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address

http://www.someaddress.com

Home

Sell It

Ship It

Track It

Help

IShip.com

My E-Commerce

Selling Preferences

Create Link

Request Buyer Info

Log Off

1. Define Item

Enter the shipping weight and value of the item you are selling.

Weight*: 15 lbs.

Irregular or Non-Standard Packaging

Loss Protection: Basic Coverage** Declared Value \$ 500.00

2. Preview Item

Select an example destination or enter a Zip Code to preview.

Los Angeles, CA

Destination Zip Code

Preview

3. Create Link

Press Go to generate a link. Paste the link into your HTML code.

Link Type: HTML Link Web Address Only

Link Text: View your shipping costs!

Link Text: View your shipping costs

Create Link

Close

Help

FIG. 25

Location Required fields are in **Bold Blue**.

Where will you ship your package from?: 1040

1041

NOTE: You must have a laser printer and credit card to ship from this location using iShip.com.
Enter the Origin and Destination Zip Codes for your package.

Origin Zip Code: 1053

Destination Zip Code: 1042

Package If you are not using carrier packaging select Other Packaging and enter the package dimensions. 1051

Packaging:

☐ Carrier Letter ☐ Carrier Box 1046

1043 ☐ Carrier Pak ☐ Carrier Tube 1047

1044 ☐ Other Packaging (indicate size) 1052

Length: in. Width: in.

Height: in. 1050

Weight: lbs.

Price will vary if the estimated weight differs from the actual weight shipped

☐ Check here if your package needs Additional Handling.

See Help if you are not sure if Additional Handling Charges apply to your package.

Compare Services 1049.

102 103 104 105

FIG. 26

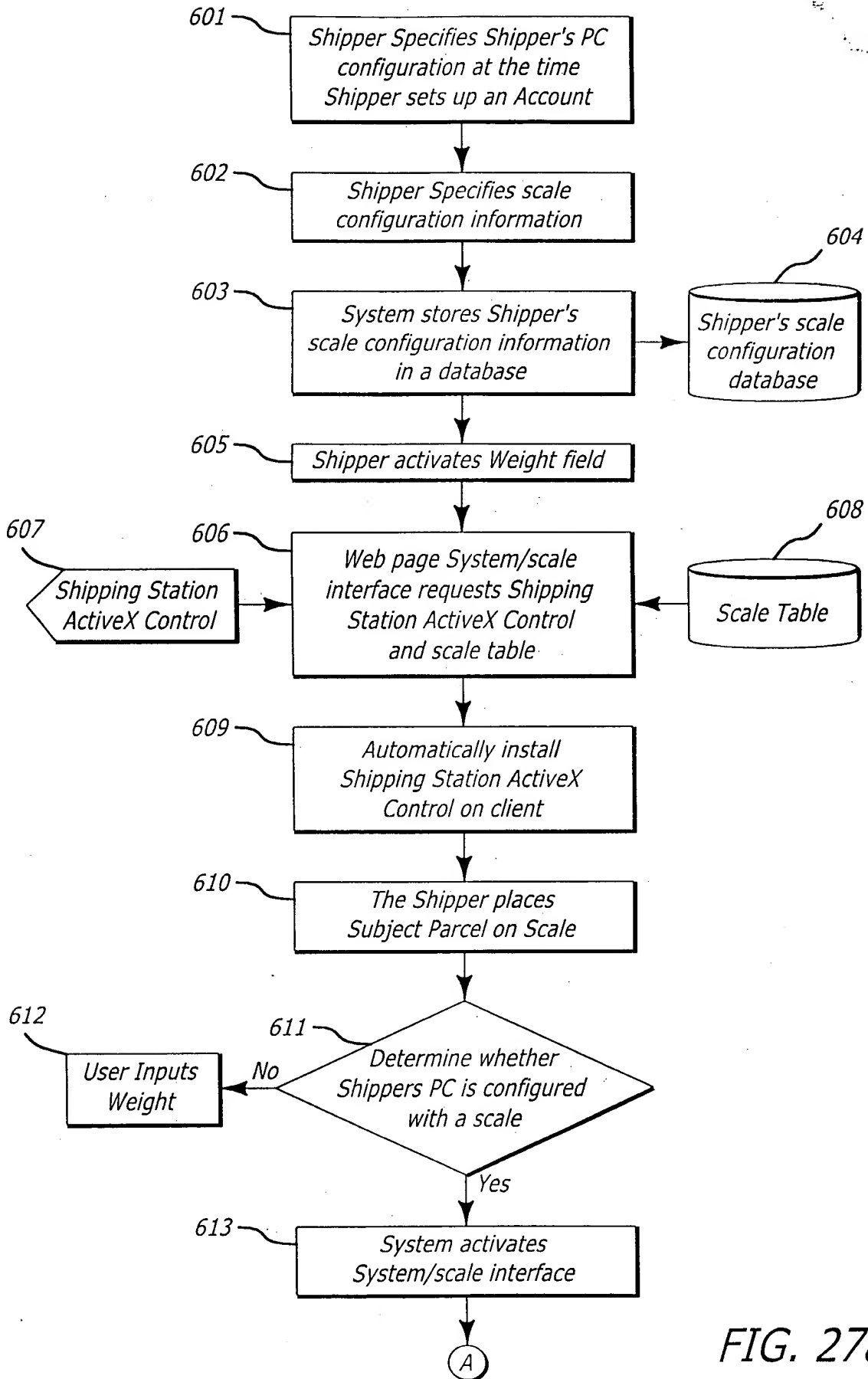


FIG. 27a

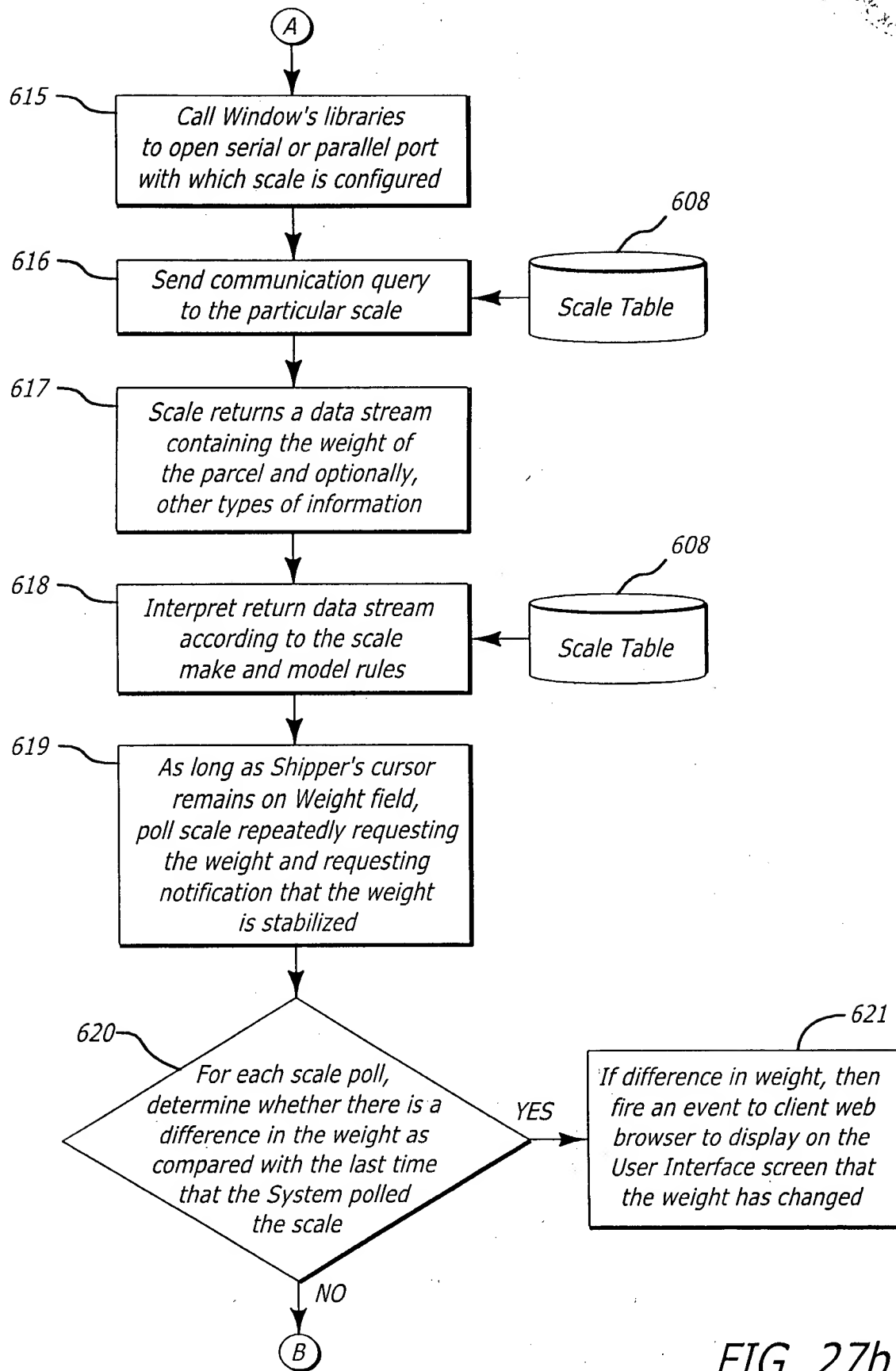


FIG. 27b

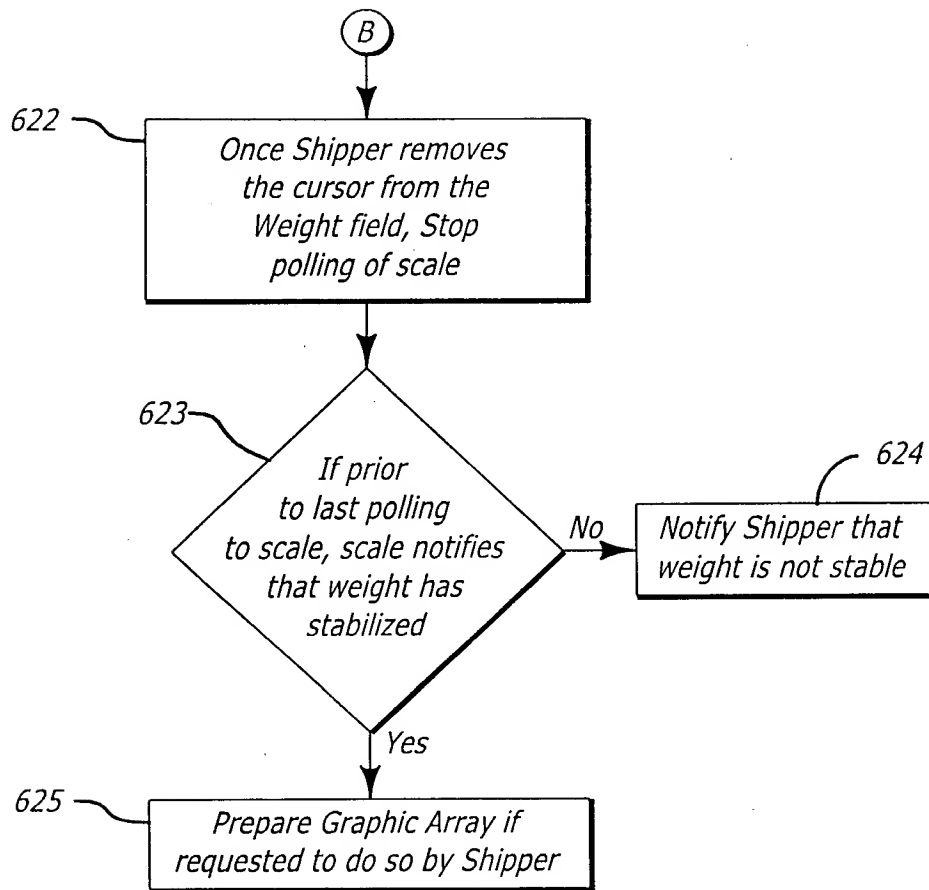


FIG. 27c

FIG. 28

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home

Search Favorites History Channels

Fullscreen Mail Print Edit

Address

My iShip

Price It

Ship It

Track It

Account Info

Help

My Pricing

Price a Package

Address Book

My Selling

Create Links

Request Buyer Info

Price Preferences

Log Off

1. Define Item

Enter the shipping weight and value of the item.

Weight*:
☐ Irregular or Non-Standard Packaging

Loss Protection:
☒ Basic Coverage**
☐ Declared Value \$

*(Additional charges may be applied if the weight entered differs from the actual weight when shipped.)
** (Up to the first \$100, except Express mail which is up to the first \$500. Priority Mail has no basic coverage.)

2. Preview Item

Select an example destination or enter a Zip Code to preview.

3. Create Link

Press Go to generate a link. Paste the link into your HTML code.

Link Type:
☒ HTML Link
☐ Web Address Only

Link Text:

Link Text:

Create Link

FIG. 29

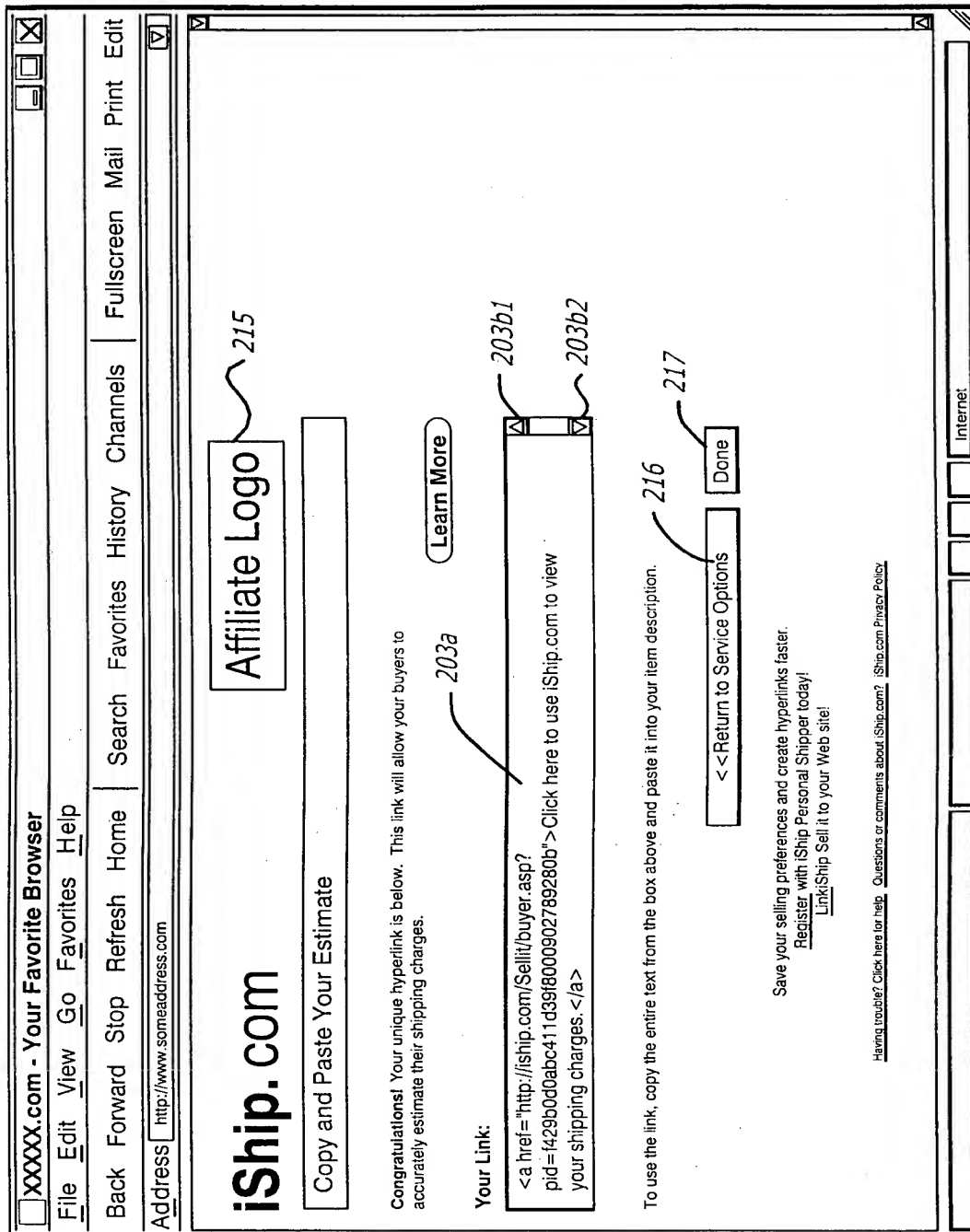


FIG. 30



`<a target="_new"`
`href="http://iship.com/commerce/default.asp?K=A6V1XZ`
`&W=10&V=0&H=0">View Tour Shipping Costs!`

210
210-1
210-2
211 212 213 214

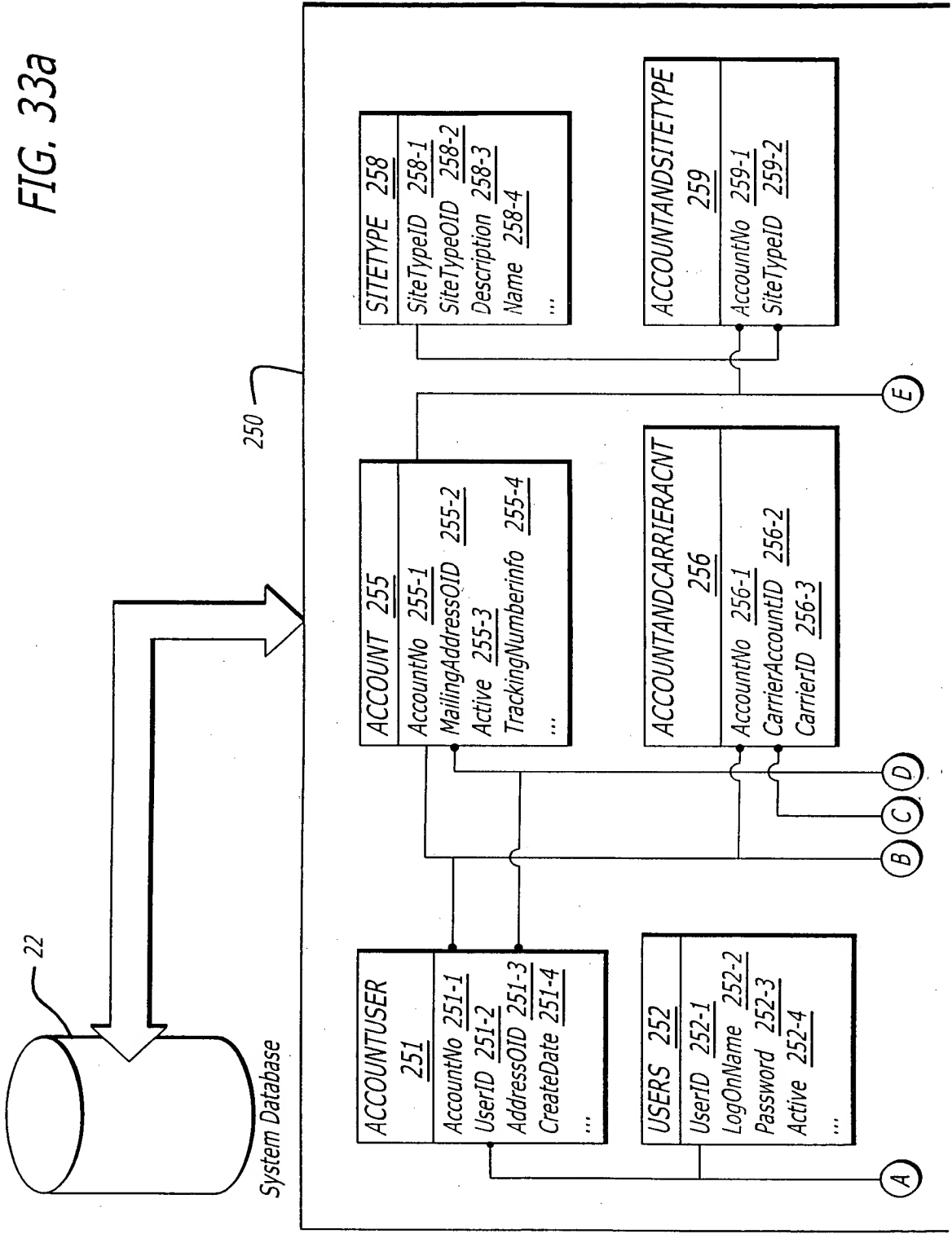
FIG. 31

`<a href="http://iship.com/Sellit/buyer.asp?"`
`pid=f429b0d0abc411d39f8000902789280b"`
`>Click here to use iShip.com to view your shipping charges.`

220
214

FIG. 32

FIG. 33a



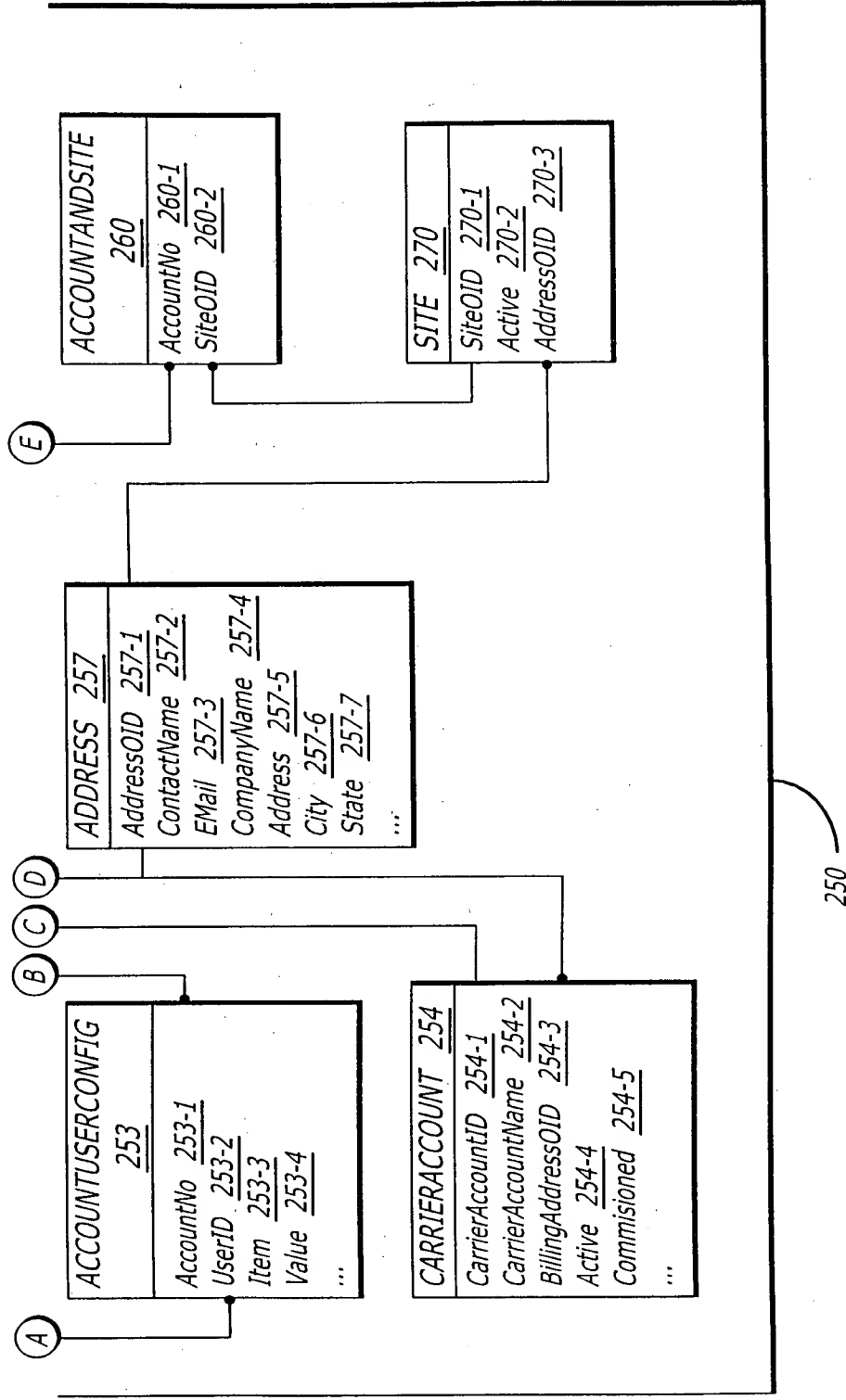


FIG. 33b

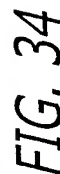


FIG. 34

iShip.com

The Internet Package Shipper

Enter your Zip Code and other options, then click Get Rates

The Zip Code where the item would be delivered is:

80302

The delivery address for the item would be:

Business

Residence

I want the service to have a guaranteed delivery time:

Yes

No

Click the "Back" on your browser to return to item page.

Get Rates

Help

Shipping services and rates provided by iShip.com, The Internet Package Shipper

FIG. 35

Figure 1 is a screenshot of a web browser interface for shipping services. The interface includes a "Rates & Times" section with a table of shipping rates for various carriers (Airborne, FedEx, UPS, USPS) and a "Compare Services" section with buttons for "<< Back", "Next >>", "Reset", "Cancel", and "Help". The table shows rates for different times of day (8:00 AM, 10:30 AM, 12:00 PM, 3:00 PM, 4:30 PM, 5:00 PM) and dates (28 SEP 99, 29 SEP 99, 30 SEP 99). The interface also includes a "Find Location" button and a "Will drop off at Retail Ship Center" checkbox.

Rates & Times		Click on the price to select a delivery date, time and carrier.				Date you expect to ship your package: 9/27/99 - Today	CARRIERS	
1063-1		TUE 28 SEP 99	WED 29 SEP 99	THU 30 SEP 99	1063-4	1063-5	1063-6	1063-7
1064-1	1071-1-1 8:00 AM	\$39.25	1071-1-2 1148	1063-2 1147	1063-3			1071-1-7 1140b
1064-2	1071-1-2 10:30 AM	\$16.25	1147b					1140 1141b
1064-3	1147a 12:00 PM	14.25						1141 1142b
1065a	1065 12:00 PM	\$9.00	\$8.50					1142 1143b
1071-3-1	1065b 3:00 PM	\$11.75	1065b	1149				1143
	Airborne Express - 12:00PM Express Overnight Service							
1064-4	1064-4 4:30 PM	\$14.00						
1064-5	1071-5-1 5:00 PM	\$12.50						
	1071-6-1		\$10.00		1071-6-4	1071-6-5	1071-5-6	1071-5-7
	1071-6-2		\$6.00					
	1071-6-3		\$7.50					
	1064-6		\$3.20					

Will ship the package from: Will drop off at Retail Ship Center

Find Location

Compare Services

<< Back Next >> Reset Cancel Help

FIG. 36a

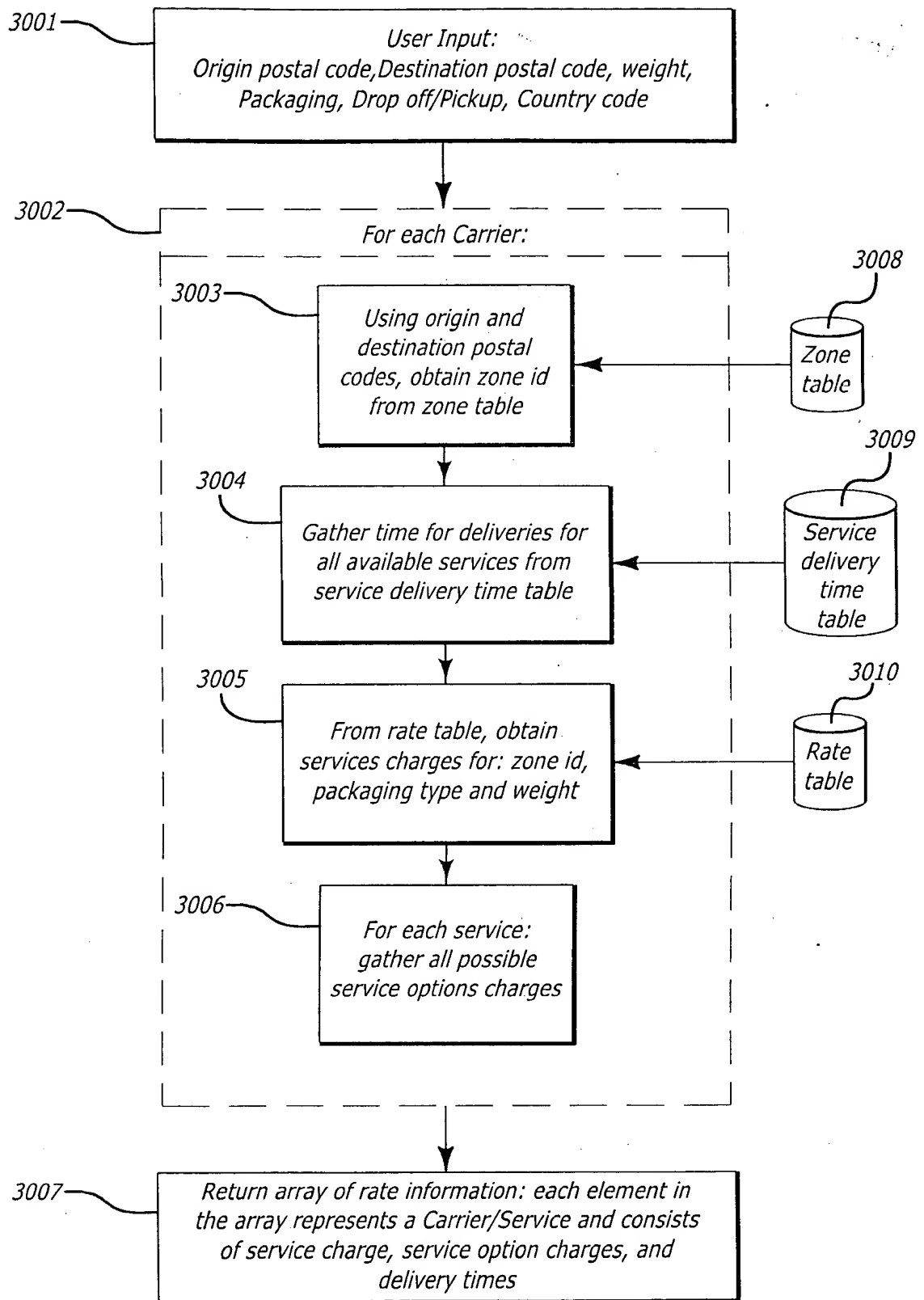


FIG. 36b

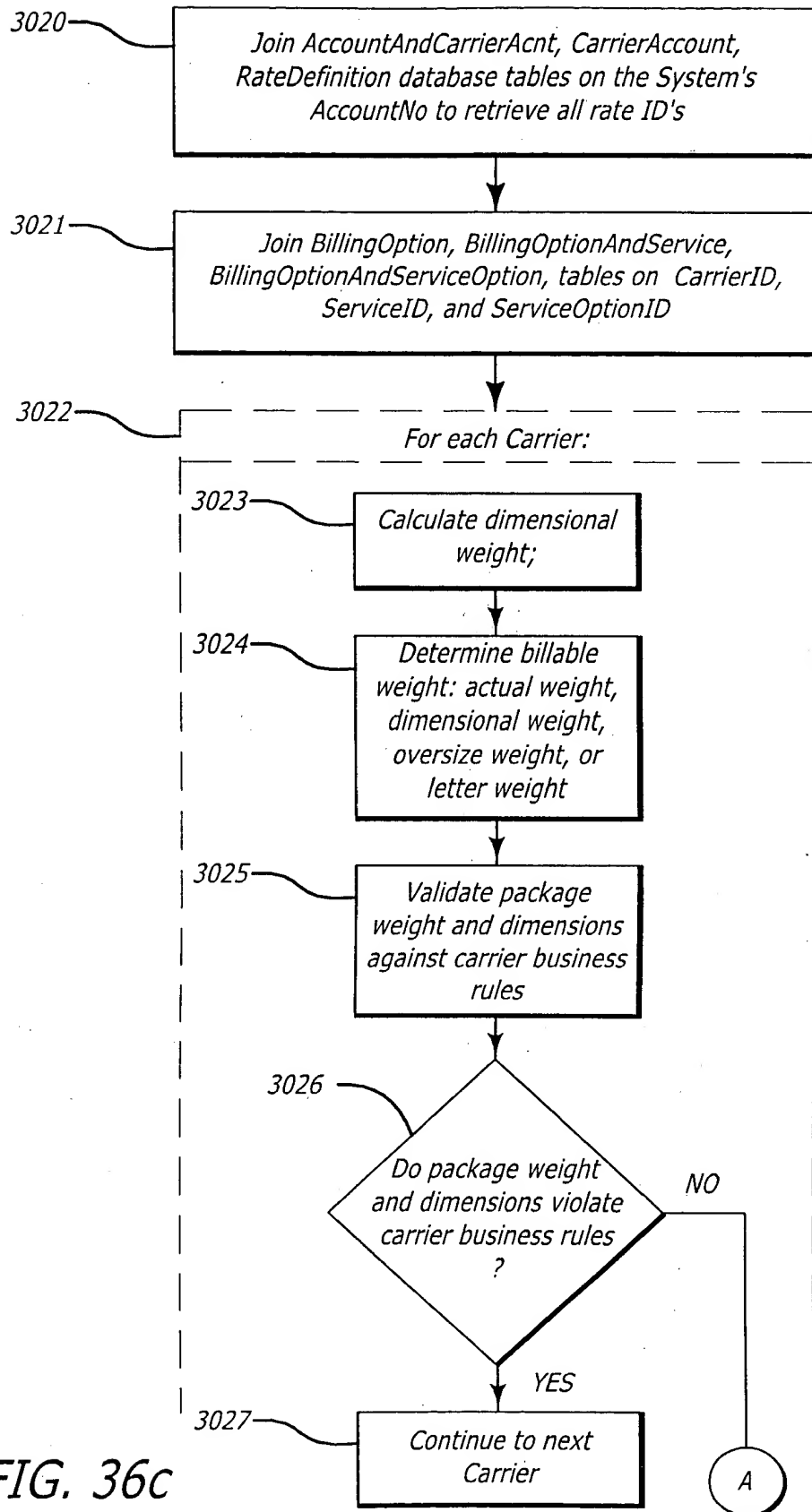


FIG. 36c

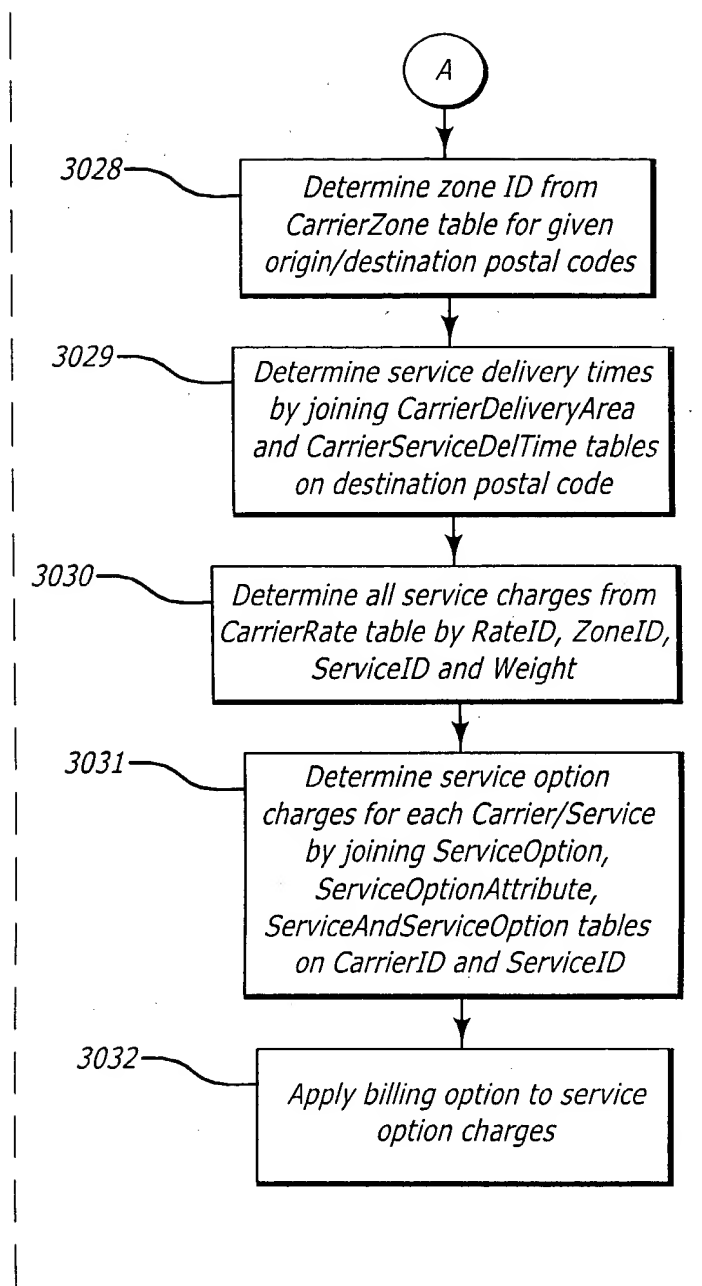


FIG. 36d

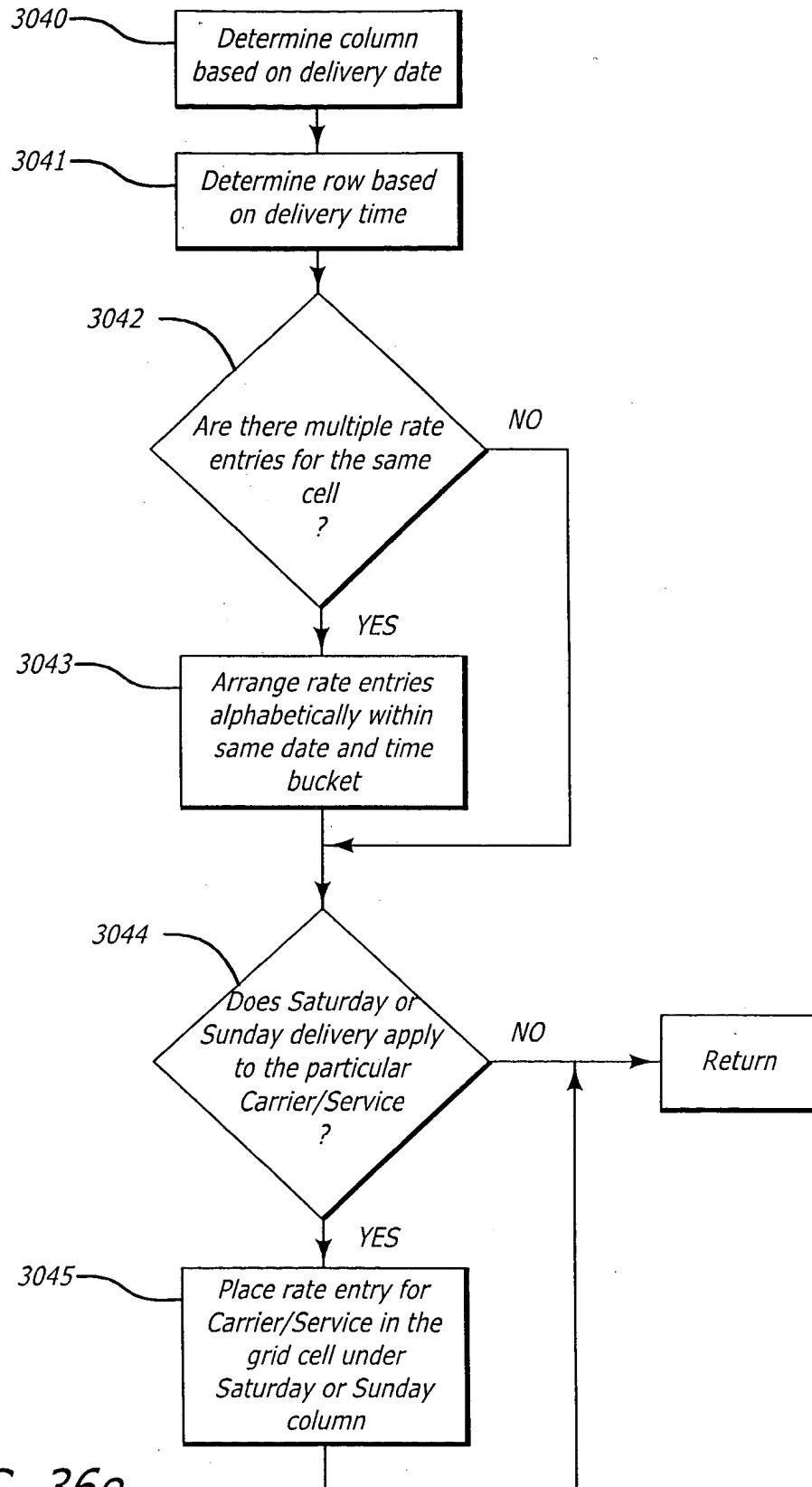


FIG. 36e

[illegible]

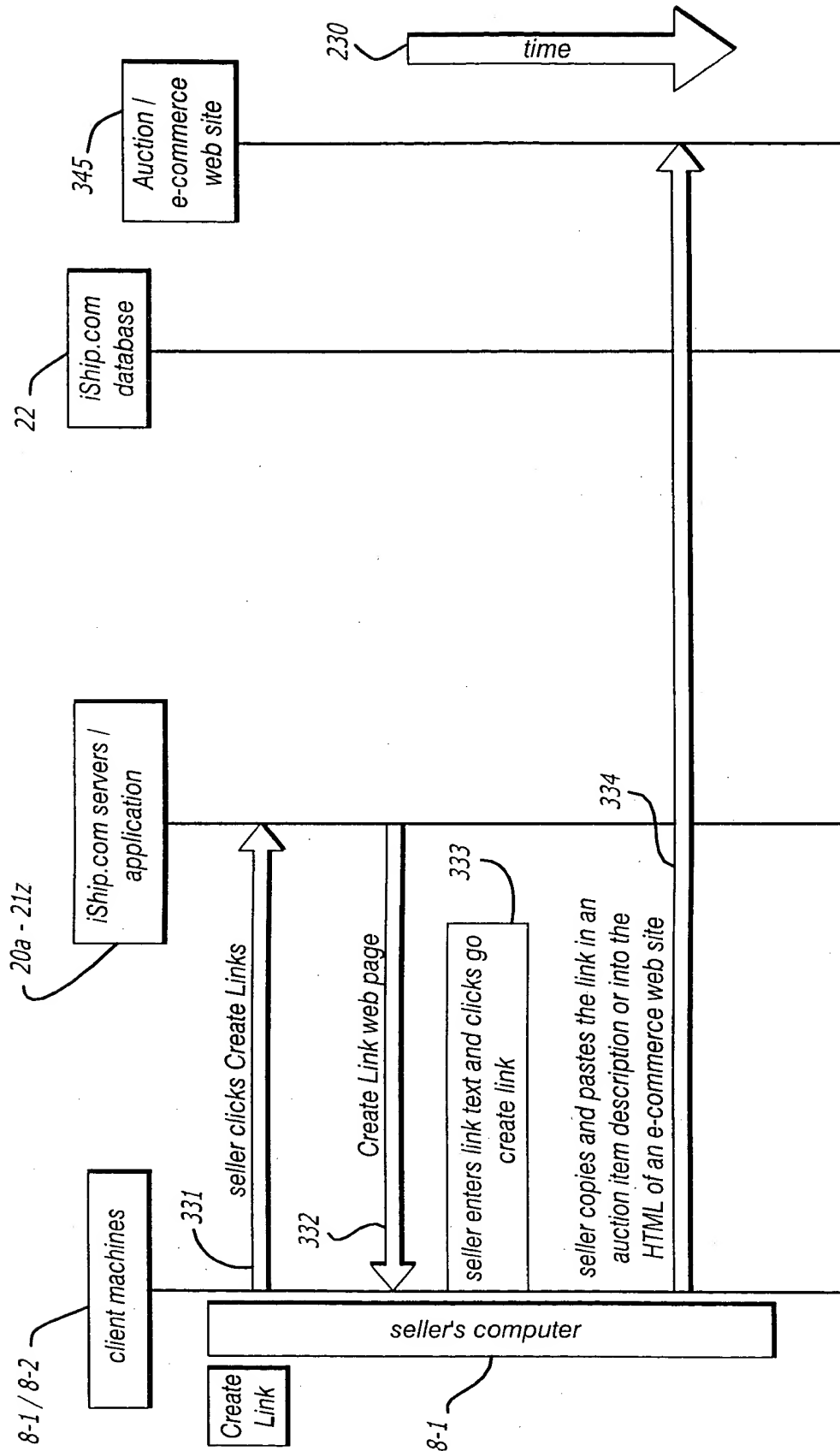


FIG. 37a

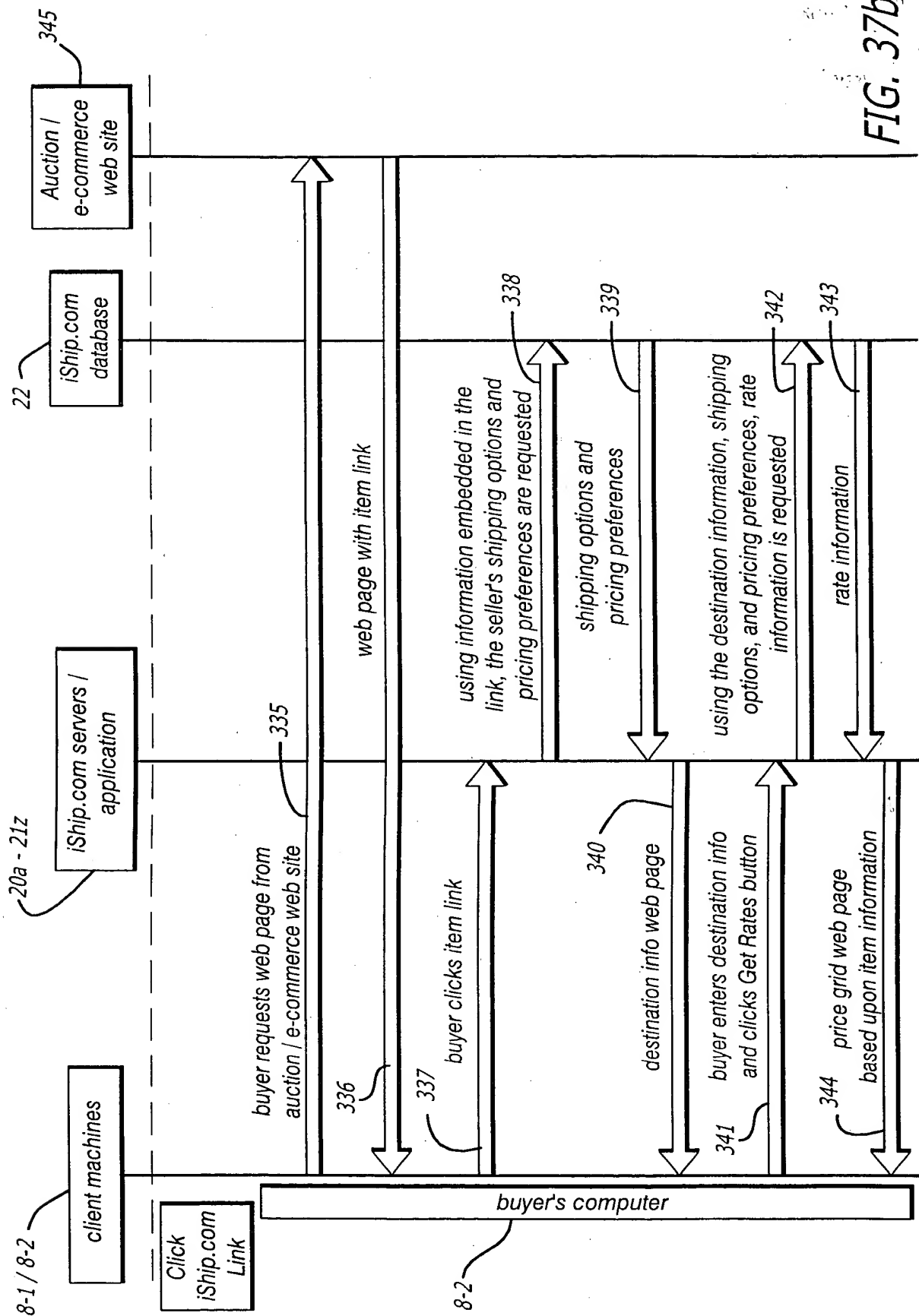


FIG. 37b

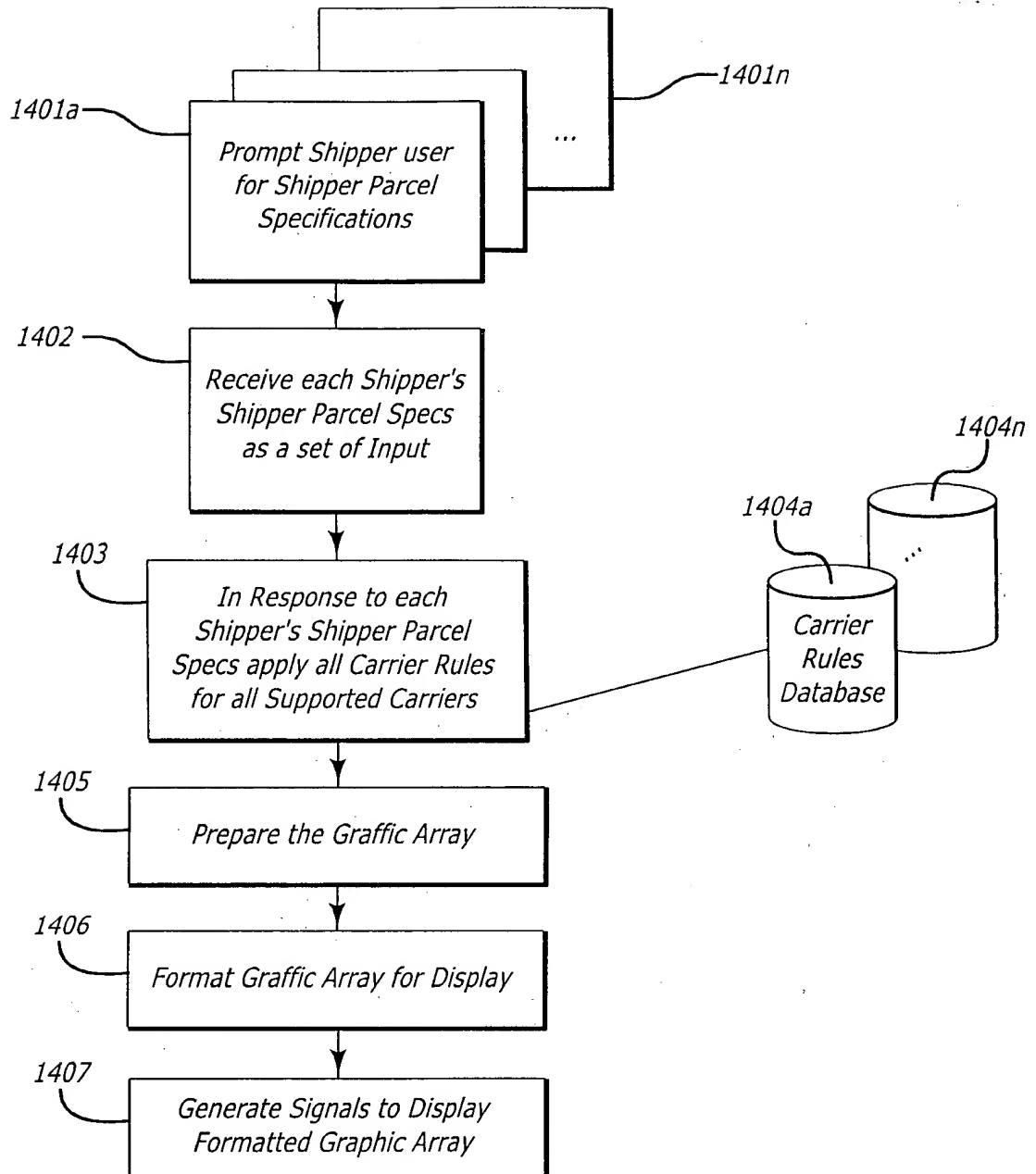


FIG. 38

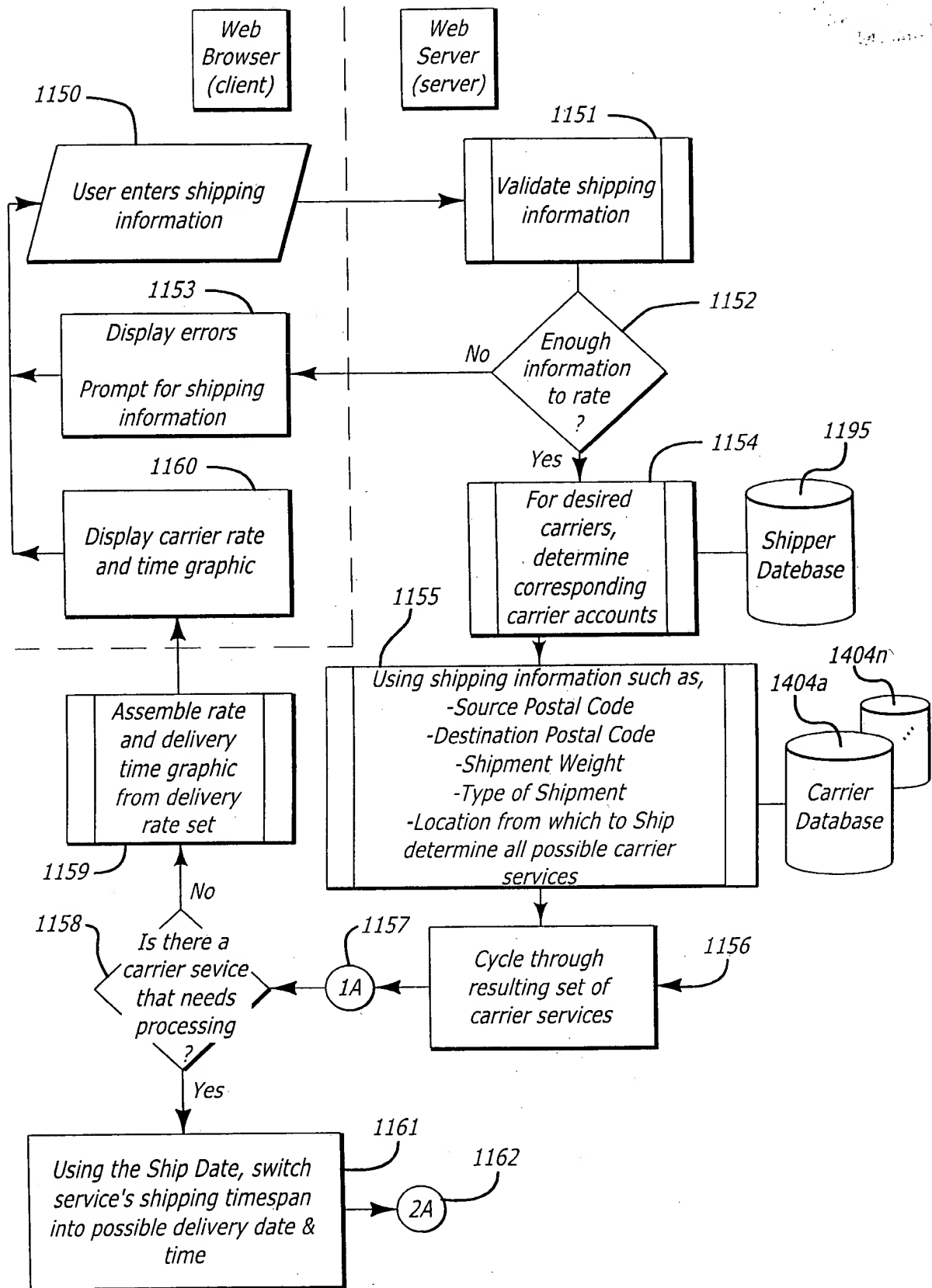


FIG. 39a

FIG. 39b

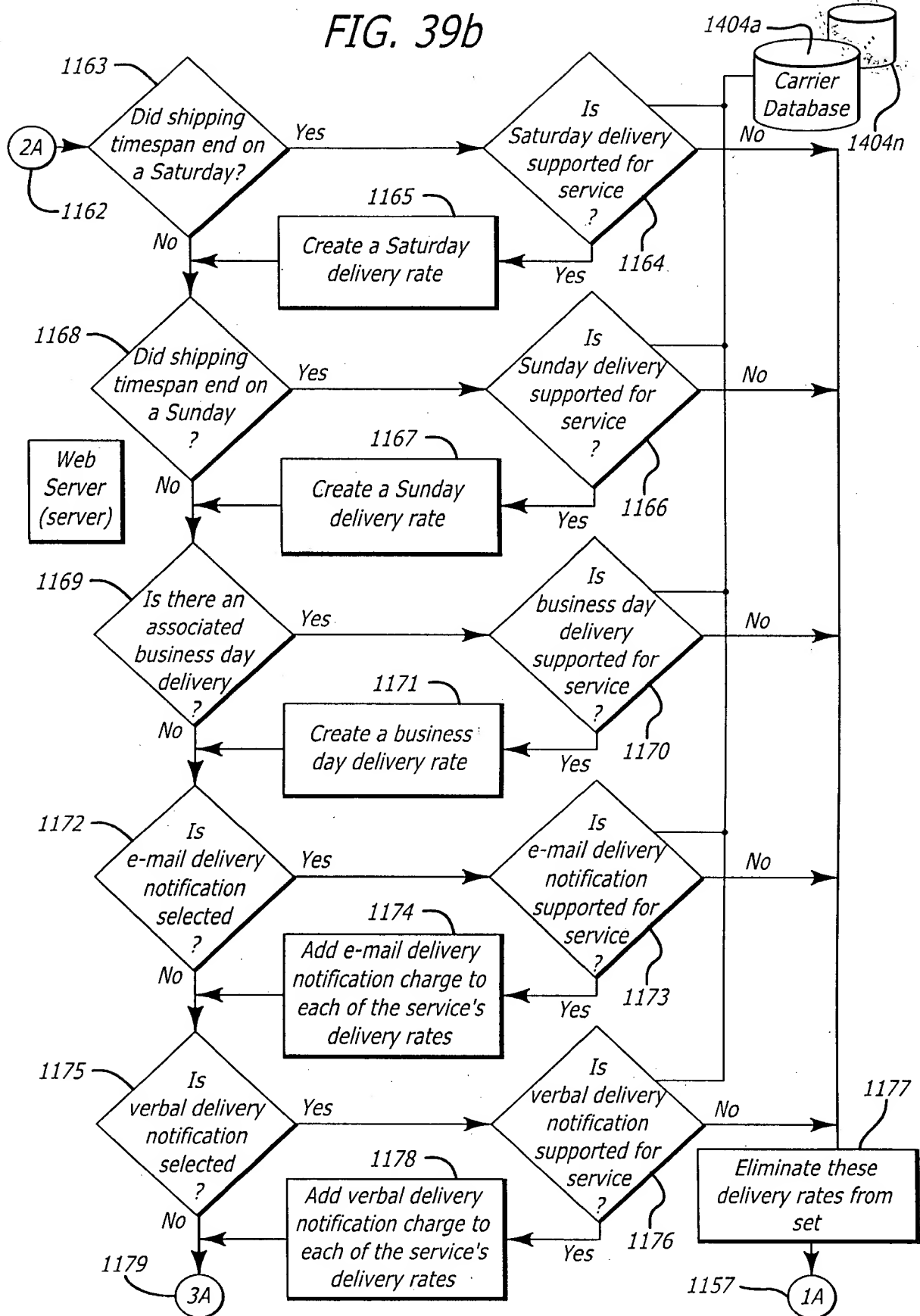
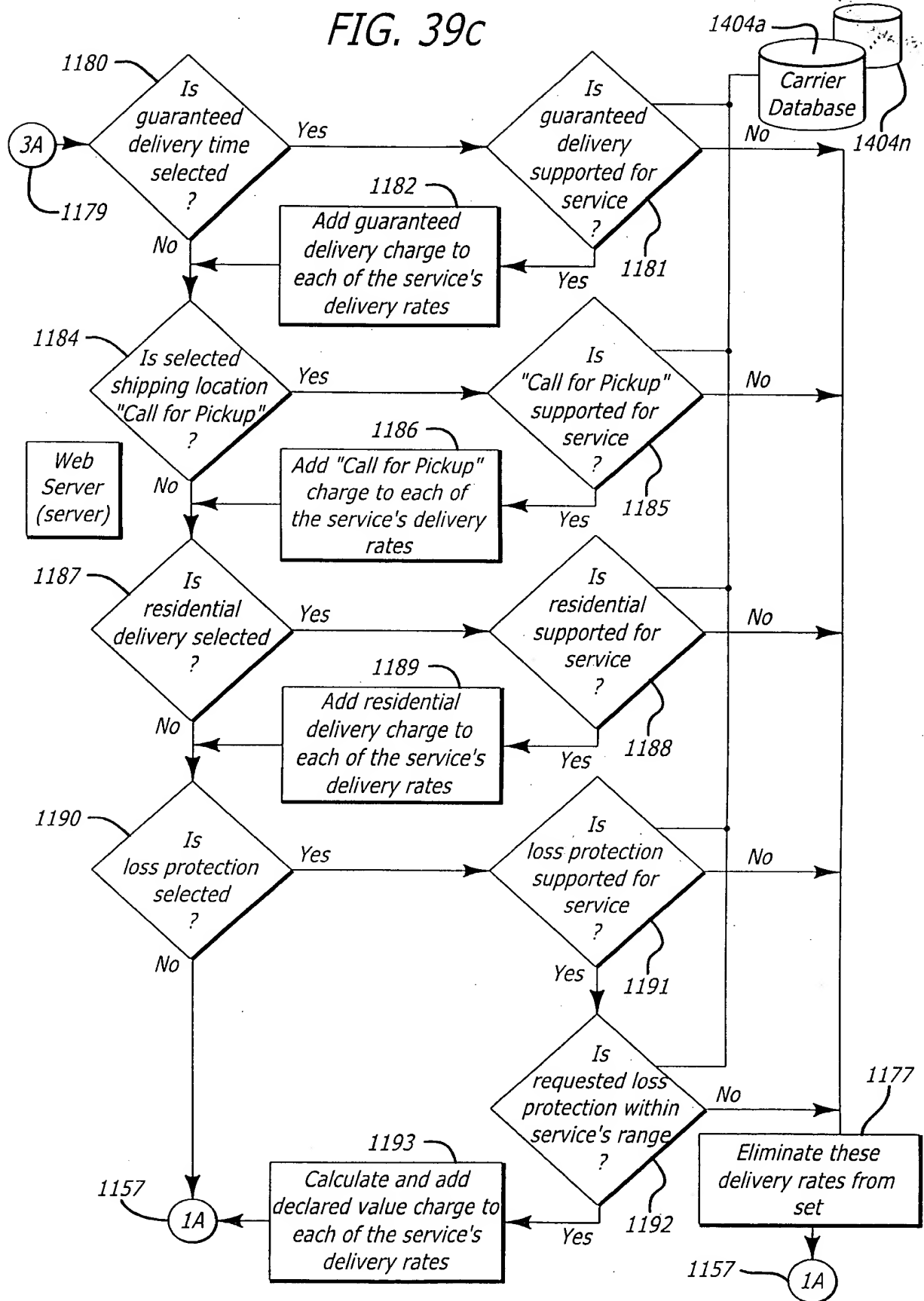


FIG. 39c



iShip.com

The Internet Package Shipper

RATES & DELIVERY TIMES - Place cursor over square next to the rate to view carrier and service.

	THU 12 NOV 98	FRI 13 NOV 98	MON 16 NOV 98	WED 18 NOV 98	Carriers
10:30 AM	<input checked="" type="checkbox"/> \$52.25				<input checked="" type="checkbox"/> Airborne
12:00 PM		<input checked="" type="checkbox"/> \$29.35			<input checked="" type="checkbox"/> FedEx
3:00 PM	<input checked="" type="checkbox"/> \$40.10				<input checked="" type="checkbox"/> UPS
5:00 PM		<input checked="" type="checkbox"/> \$21.25	<input checked="" type="checkbox"/> \$16.40	<input checked="" type="checkbox"/> \$7.23	<input checked="" type="checkbox"/> USPS

USPS Priority Mail

320

Enter your Zip Code and other options, then click Get Rates

- The Zip Code where the item would be delivered is:
- The delivery address for the item would be:
 - ☒ Business ☐ Residence
- I want the service to have a guaranteed delivery time:
 - ☐ Yes ☒ No

Click the "Back" on your browser to return to item page.

Shipping services and rates provided by iShip.com, The Internet Package Shipper

FIG. 40

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address <http://www.someaddress.com>

Home

Sell It

Ship It

Track It

Help

iShip.com

My E-Commerce

Selling Preferences

Create Link

Request Buyer Info

Log Off

Buyer

When you are ready to complete the sale with your Buyer, enter the Buyer's Name and E-Mail along with information about the item you are selling. When you have finished, iShip.com will send an e-mail to the Buyer and collect their Shipping Address, Service selection and Payment Method.

When the Buyer has provided the information you will be notified by e-mail and an entry will be placed in your Shipping Log.

Buyer Name:

E-Mail:

Order / Item #:

Description of Goods:

Message to Buyer:

Next >>

Cancel

Help

Request Buyer Info

Internet

31b-1
31b-2
31b-3
31b-4

FIG. 41

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.someaddress.com

Home Sell It Ship It Track It Help

My E-Commerce
Selling Preferences
Create Link
Request Buyer Info
Log Off

Item

Enter the shipping weight and value of the item.

Weight*: 15 lbs. 12 358-1 359

☒ 358-2 Irregular or Non-Standard Packaging

Loss Protection: ☒ Basic Coverage** 360 361

Declared Value \$ 500.00 362

Costs

Enter costs displayed to the Buyer.

Until your Buyer selects the service by which they want the item shipped, they (and you) may not be aware of the total amount you are owed. By entering the cost of the item being sold, the Buyer will be displayed the total of the item Cost and Shipping Charges. 364

☒ Show total of the item Cost and Shipping Charges 363

Item Cost: \$ 500.00

When you are ready to send an e-mail to your Buyer requesting their shipping information, click Send.

Request Buyer Info

< Back Send Close Help

Internet

FIG. 42

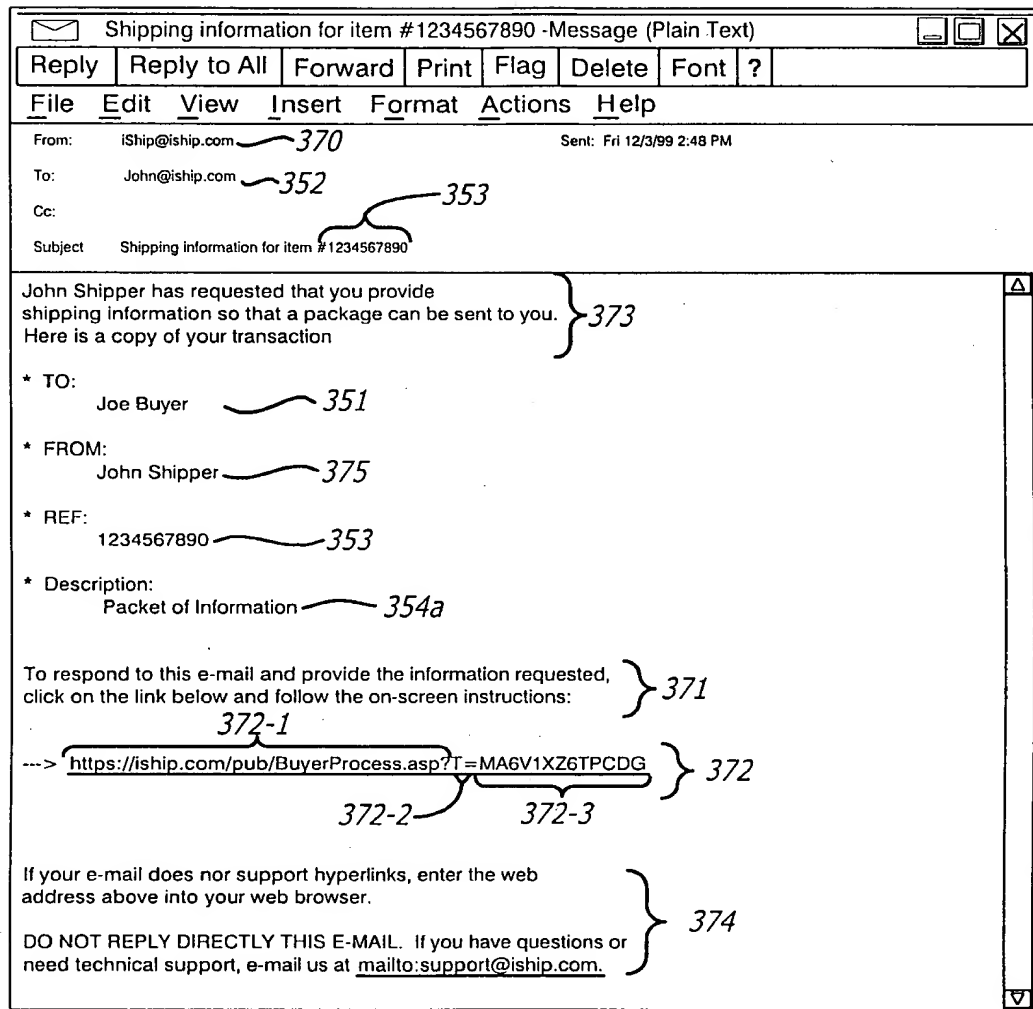


FIG. 43

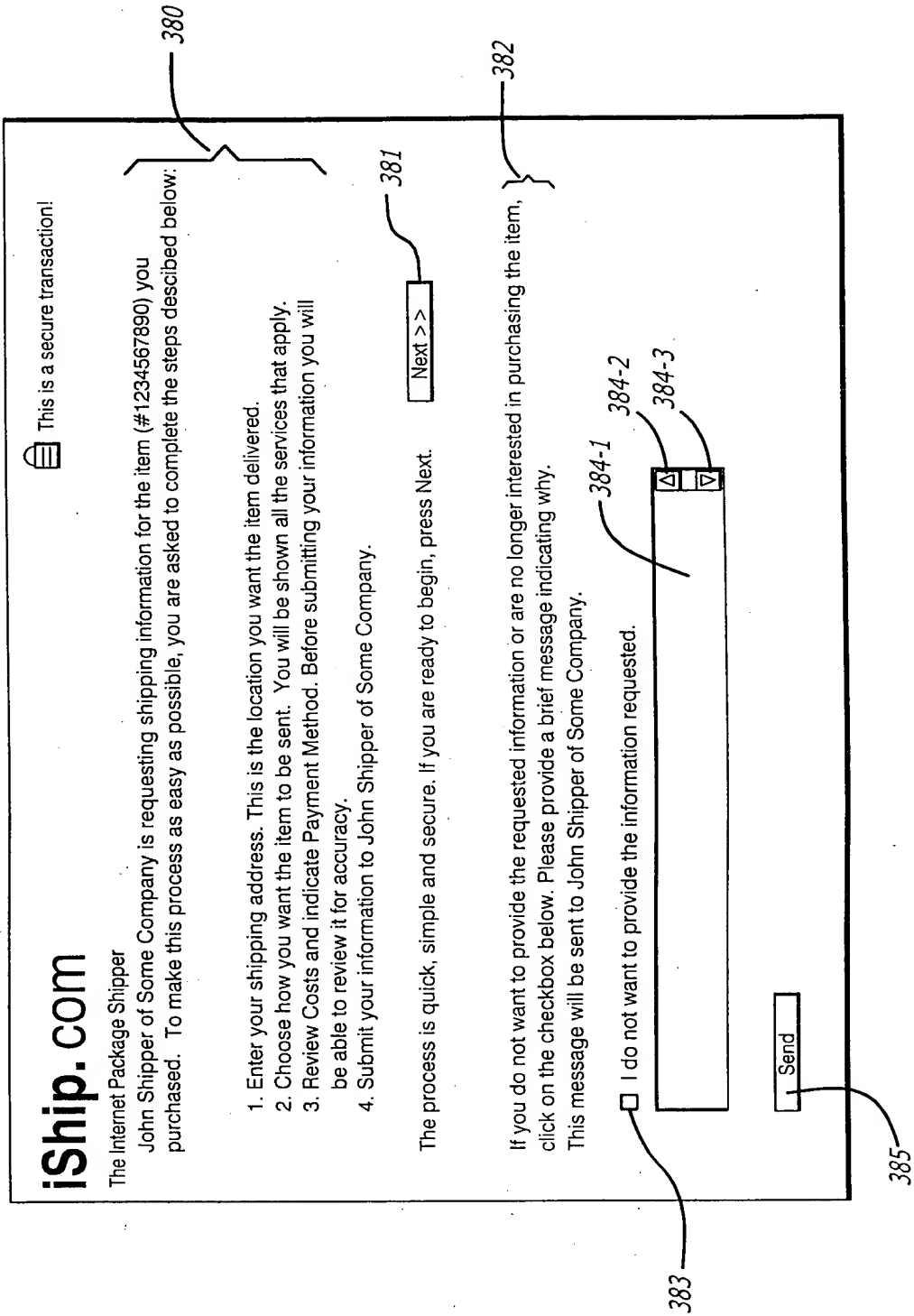


FIG. 44

The Internet Package Shipper

 This is a secure transaction!

To select a service, click on a rate.

RATES & DELIVERY TIMES · Place cursor over square next to the rate to view carrier and service.

	THU 12 NOV 98	FRI 13 NOV 98	MON 16 NOV 98	WED 18 NOV 98	Carriers
10:30 AM	<input checked="" type="checkbox"/> \$52.25				<input checked="" type="checkbox"/> Airborne
12:00 PM		<input checked="" type="checkbox"/> \$29.35			<input checked="" type="checkbox"/> FedEx
3:00 PM	<input checked="" type="checkbox"/> \$40.10				<input type="checkbox"/> UPS
5:00 PM		<input checked="" type="checkbox"/> \$21.25	<input checked="" type="checkbox"/> \$16.40	<input type="checkbox"/> \$7.28	<input checked="" type="checkbox"/> USPS

Select from these options, then click Get Rates

- **I want the service to have a guaranteed delivery time:**

Yes 405 No 406

Shipping services and rates provided by iShip.com, The Internet Shipper

Get Rates 407 <<Back 117 Help 105

FIG. 46

iShip.com

The Internet Package Shipper



This is a secure transaction!

Verify the information and select Payment Method, then click Send.

Address

Some Company
1234 X Ave.
Suite 4567
Marketing
Someplace, WA, 12345
Phone (888)888-8888
Fax (888)888-8889

410

Charges

The Shipping Charges are:	\$ 7.28
The Item Cost is:	\$ 500.00
<hr/>	
The total amount you owe is:	\$ 507.28

412

Payment

Please select how you will pay for this item.

Payment Method:



413-1

413-2

Card No.:



414

Expiration Date:



416-2

415-1



416-1

If the cardholder Name and Billing Address are not the same as the Shipping Address entered, click Cardholder Information.

419

Service

Carrier: UPS
Service: Ground

411

<< Back

Cardholder Information



Send



Help

Shipping services and rates provided by iShip.com, The Internet Shipper

417

418

FIG. 47

Summary

Origin Zip: 98005
 Destination Zip: 80302
 Est. Weight: 5 lbs. Billed Weight: 5 lbs
 Service: FedEx Priority Overnight
 Service Options: Declared Value \$750.00
 E-Mail Notification
 Signature not required
 Service must be guaranteed
 Verbal Notification

Package will be shipped from:
 Any Company
 2515 140th Ave. NE
 Suite E110
 Any Town, WA 98005

iShip.com
 The Internet Package Shipper

Charges

Base Service Charge	\$57.50
Declared Value	\$6.00
Verbal Notification	\$7.50
E-Mail Notification	\$0.25
Total Charge	\$71.25

If you would like to ship this package, press "Next"

Compare Services <<Back Next>> Reset Cancel Help

FIG. 48

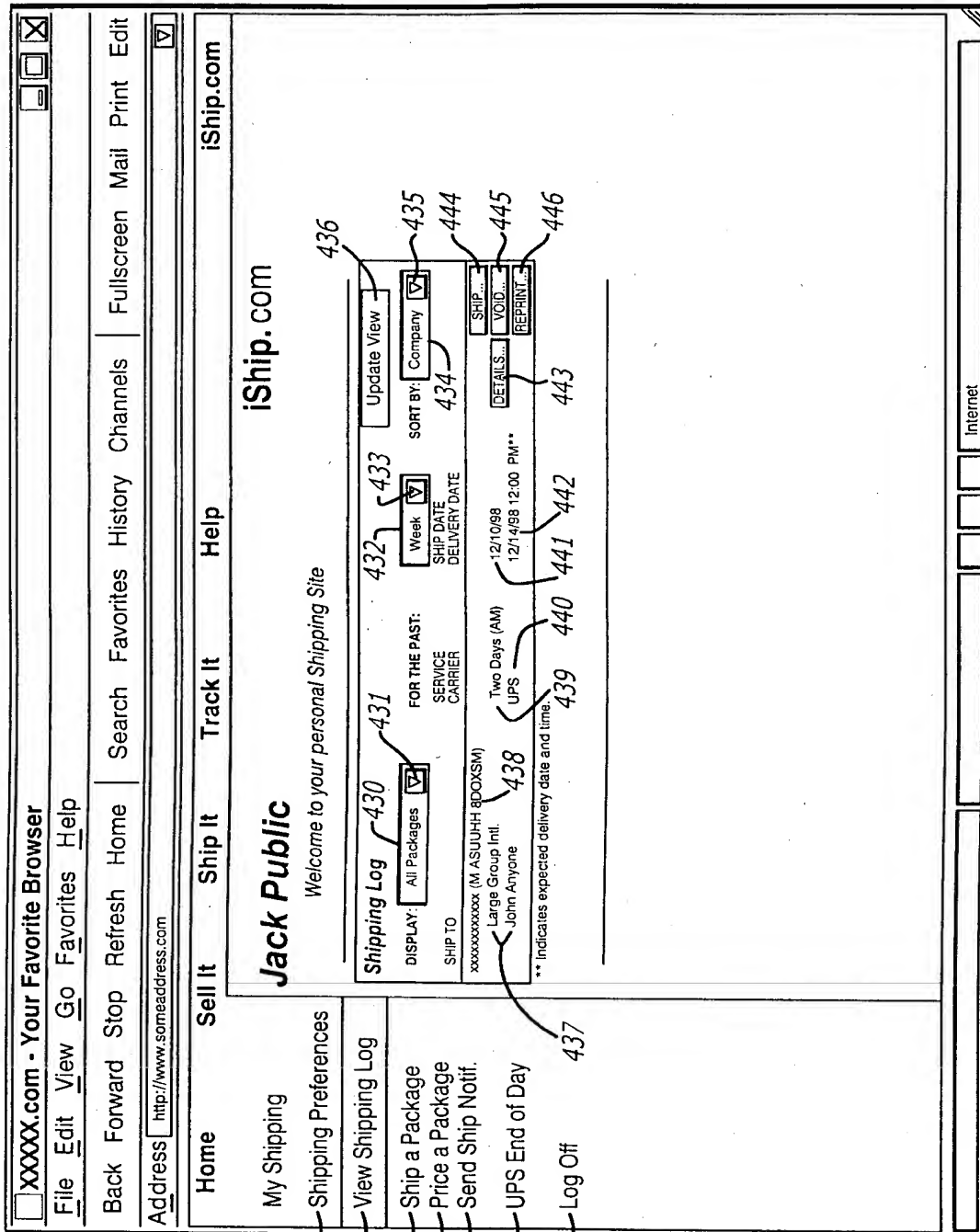


FIG. 50

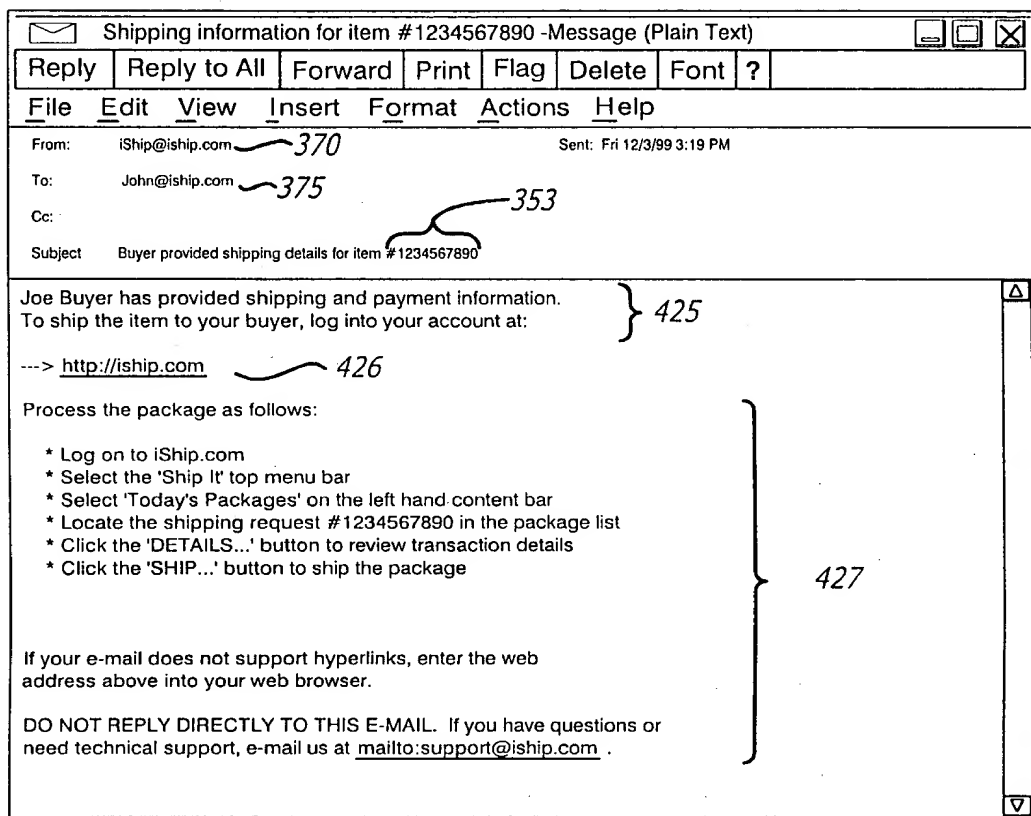


FIG. 51

Package Confirm that this is the correct package before continuing.

Recipient: Mary Jones Some Company 28 Your St. SW Any Town, IL 60600	Est. Weight: 5 lbs. Billed Weight: 5 lbs. Packaging: Other L 25.5 in. W 25.5 in. H 25.5 in. Service: FedEx Priority Overnight Service Options: Declared Value \$ 750.00 E-Mail Notification Signature not required Service must be guaranteed Verbal Notification	} 452
<input type="button" value="View Details"/>	Reference #1: ABCDEFGHIJKLMNO Reference #2: 123456789012345 Desc. of Goods: 20 Anti-Roadrunner Heat Seeking missiles ARHS Mobile Launch System	

451

If the package above is the package you want to void, press the "Void Package" button.

453

VOID PACKAGE

FIG. 52

Package Confirm that this is the correct package before continuing.

Recipient: Mary Jones Some Company 28 Your St. SW Any Town, IL 60600	Est. Weight: 5 lbs. Billed Weight: 5 lbs. Packaging: Other L 25.5 in. W 25.5 in. H 25.5 in. Service: FedEx Priority Overnight Service Options: Declared Value \$ 750.00 E-Mail Notification Signature not required Service must be guaranteed Verbal Notification	} 454
<input type="button" value="View Details"/>	Reference #1: ABCDEFGHIJKLMNO Reference #2: 123456789012345 Desc. of Goods: 20 Anti-Roadrunner Heat Seeking missiles ARHS Mobile Launch System	

451

To Reprint your shipping label:

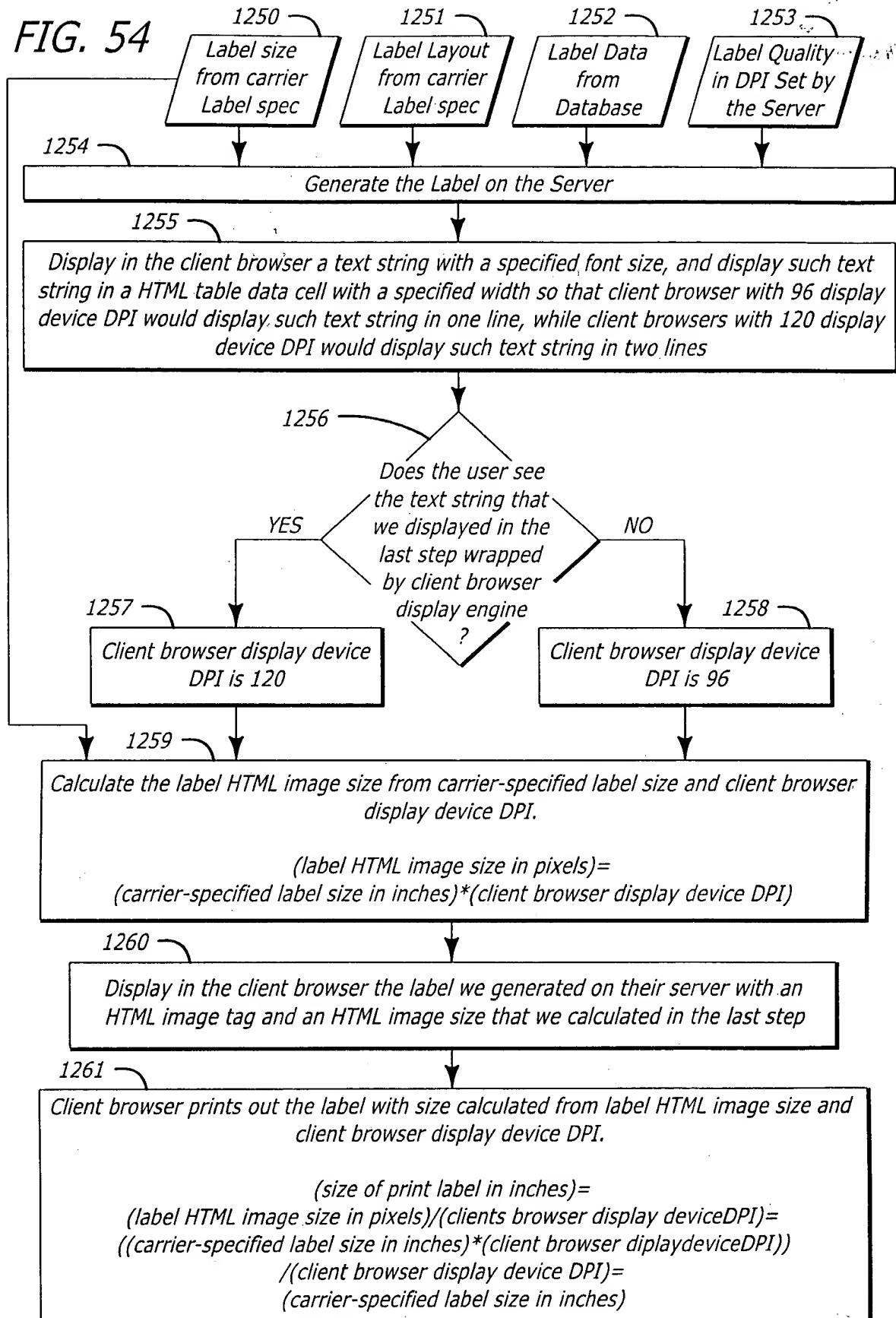
1. Make sure your printer is running, has paper and is setup to print in "Portrait" mode.
2. Press the "Generate Label" button below.
3. Using your browser's "Print" command, print the shipping label.

455

Reprint Label

FIG. 53

FIG. 54



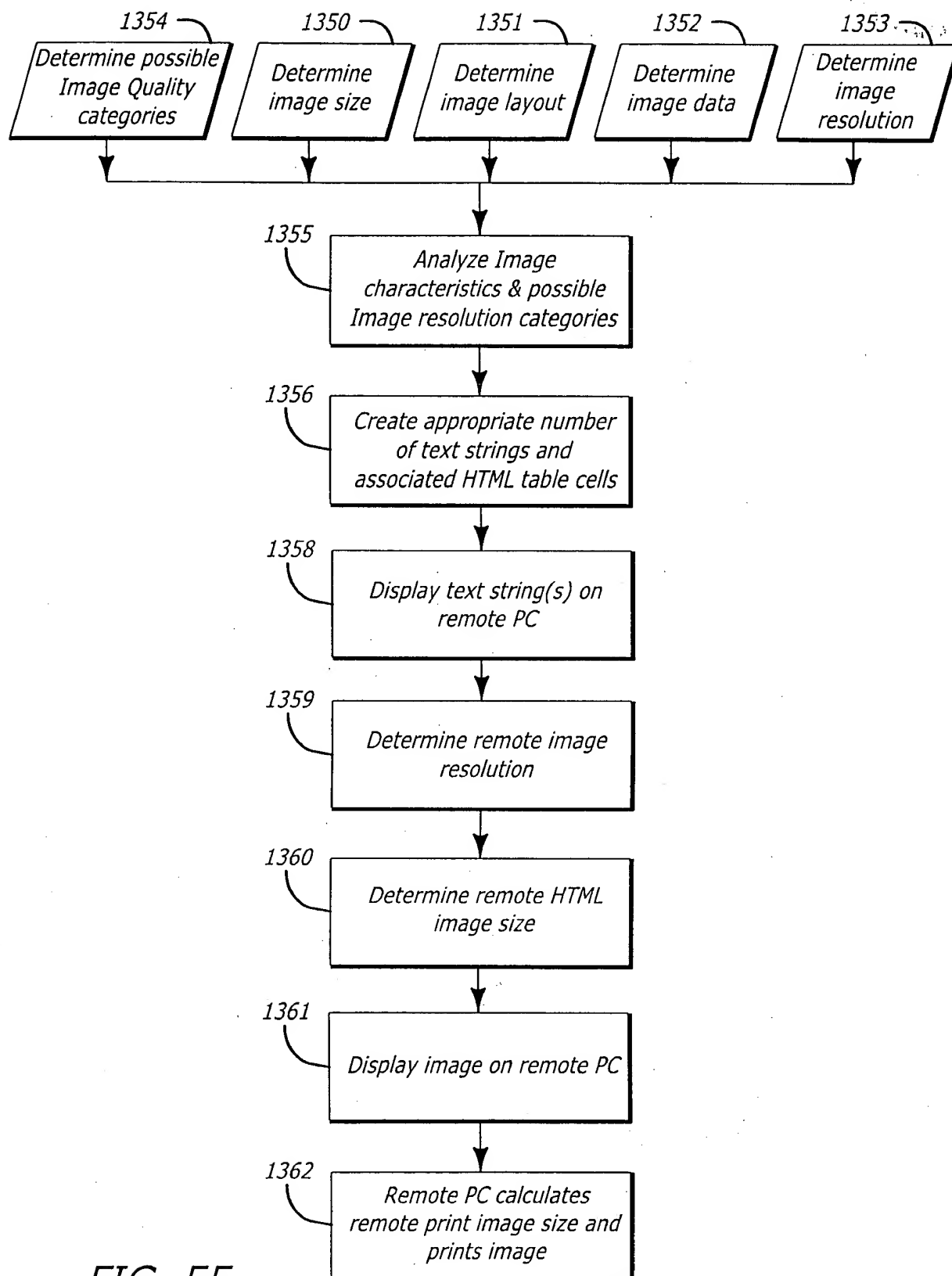


FIG. 55

Your Package has been Completed!

Your iShip Package Number is:

M J2UONK 4RFCBK — 1120

You must drop off your package at an **iShip Center** in Bellevue, WA 98005 before **5:00 PM** on **Saturday, 10/3/98** in order for your package to arrive at its destination by **7:00 PM** on **Wednesday, 10/7/98**.

— 1121

Press "Void Package" to void this transaction.

To ship another package press New Package or Done to leave.

Ship a Package

FIG. 56

1122

1123

Your Package has been Completed!

Your iShip Package Number is:

M J2UONK 4RFCBK — 1120

You must drop off your package at an **FedEx Drop Box** in Bellevue, WA 98005 before **5:00 PM** on **Saturday, 10/3/98** in order for your package to arrive at its destination by **7:00 PM** on **Wednesday, 10/7/98**.

To Print your shipping label:

1. Make sure your printer is running, has paper and is setup to print in "Portrait" mode.
2. Press the "Generate Label" button below.
3. Using your browser's "Print" command, print the shipping label.

— 1124 — 1121

Press "Void Package" to void this transaction.

To ship another package press New Package or Done to leave.

Ship a Package

FIG. 57

1122

1123

1125

1130

Scroll to Bottom for instructions

<p>SHIP TO:</p> <p>Joe Bonner (877) 555-9876 Hix Company 1234 N. Main Street Suite 6391 Yourtown, AL 20002-1001</p>	<p>ACME INC. (234) 555-3412 4515 Elm Street NW Suite B431 Anytown, CA 91354</p>
<p>REF #1: 1234567890123456789012345 REF #2: 1234567890123456789012345 1SHIP.COM : NATWS7M97SY</p>	<p>12 LBS. 1 OF 1 DWT:50.20.12 O/S AM</p>
<p>ADULT SIGNATURE REQUIRED</p> <p>VCD</p>	<p>UPS EARLY A.M. 1+S</p> <p>TRACKING #: 1Z 337 4W5 42 1234 5678</p> <p>(420) 98005-1885</p> <p>(420) SHIP TO POSTAL CODE</p>

1131

Ship 1.00

SHIPPING LABEL PRINTING INSTRUCTIONS

1. Click the Print Label button or use the "Print" command in your browser to print your label.

Print Label

2. Fold or cut the printed page along the line you see above.

3. Place the label in the transparent pouch and affix to your package so that the entire label is visible.

Done

FIG. 58

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address

http://www.someaddress.com

Home

Sell It

Ship It

Track It

Help

iShip.com

My Shipping

Shipping Preferences

View Shipping Log

Ship a Package

Price a Package

Send Ship Notif.

UPS End of Day

Log Off

Notify

Complete the fields below to notify your Buyer when the item is shipped.

To send a Ship Notification e-mail, complete the required fields and press Send.
You can include a brief message with the Notification.

Name:

Jonathan Receiver

E-Mail:

jreceiver@somedomain.com

I will ship my package on:

12/9/98 - Today

I am shipping my package with:

Airborne Express

The service is:

Overnight Air Express

The tracking number is:

Order/Item #:

123412341234

Reference #2:

234523452345

Message:

Send Ship Notification


Send

Cancel

Help

Internet

FIG. 59



Messages

Please provide the Names and E-mail Addresses of the people you want to notify that a package has been sent. Indicate if they should be included on the TO or /CC line.

<input checked="" type="checkbox"/> 1101	TO:	<input checked="" type="checkbox"/> 1102	Name:	<input type="text"/> 1104	E-Mail:	<input type="text"/> 1107
<input type="checkbox"/> 1103	CC:	<input type="checkbox"/> 1105	Name:	<input type="text"/> 1106	E-Mail:	<input type="text"/> 1108

FIG. 60

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address

http://www.someaddress.com

Home

Sell It

Ship It

Track It

Help

My Shipping

Shipping Preferences

View Shipping Log

Ship a Package

Price a Package

Send Ship Notif.

UPS End of Day

Log Off

Summary

Payment

Charges

5.00 lbs. Billed weight: 5.00 lbs.

Other L5 in. x W 10 in. x H 15 in.

UPS 2nd Day Air A.M.

Declared Value: \$500.00

E-mail Notification

Guaranteed Delivery

Reference #1: 1234567890

Reference #2: ABCDEFGHIJ

Desc. of Goods: Master Card - 4444 4444 4444 4444

Buyer Payment: Exp. Date - Oct 1999

Method: Pay by credit card

Card No: 4111-1111-1111-1111

Exp. Date: 12 / 98

Type: Visa

If the CardHolder Name and Billing Address are not the same as the Return Address press:

CardHolder Information

Return Address

David Sender

Company 2

2515 140th Ave NE

Suite E110

Operations

Somewhere, WA 98005

(555) 502-5028

dsender@adomain.com

Recipient:

Jonathan Receiver

Company 1

6440 Atlantic Springs Road

Suite 110

Any Town, NC 27818

(555) 555-3456

Jreceiver@someadomain.com

Base Service Charge: \$ 17.00

Service Options: \$ 1.65

Total Charge: \$ 18.65

Additional Charges: \$ 3.25

Buyer's Total: \$ 21.90

Buyer's Quote: \$ 21.45

Package will be shipped from:

Retail Shipping Center

10600 10th StreetNW

Bellevue, WA 98000-4003

(555) 555-3456

By shipping your package with iShip.com you agree to all Terms of Service specified by iShip.com or the selected carrier on any applicable waybill, tariff or service guide.

Ship a Package

< Back

Finish

Cancel

Help

FIG. 61

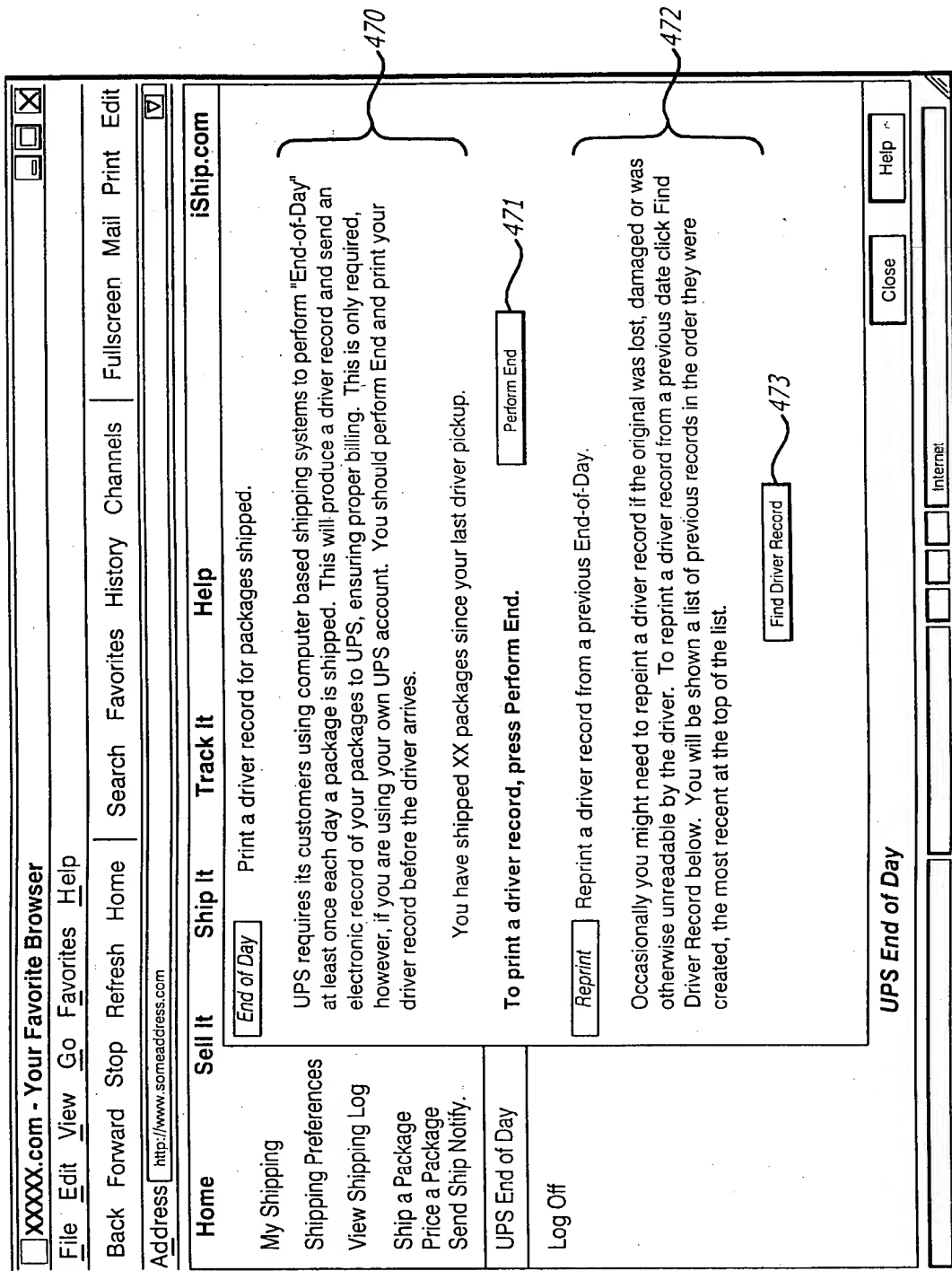


FIG. 62

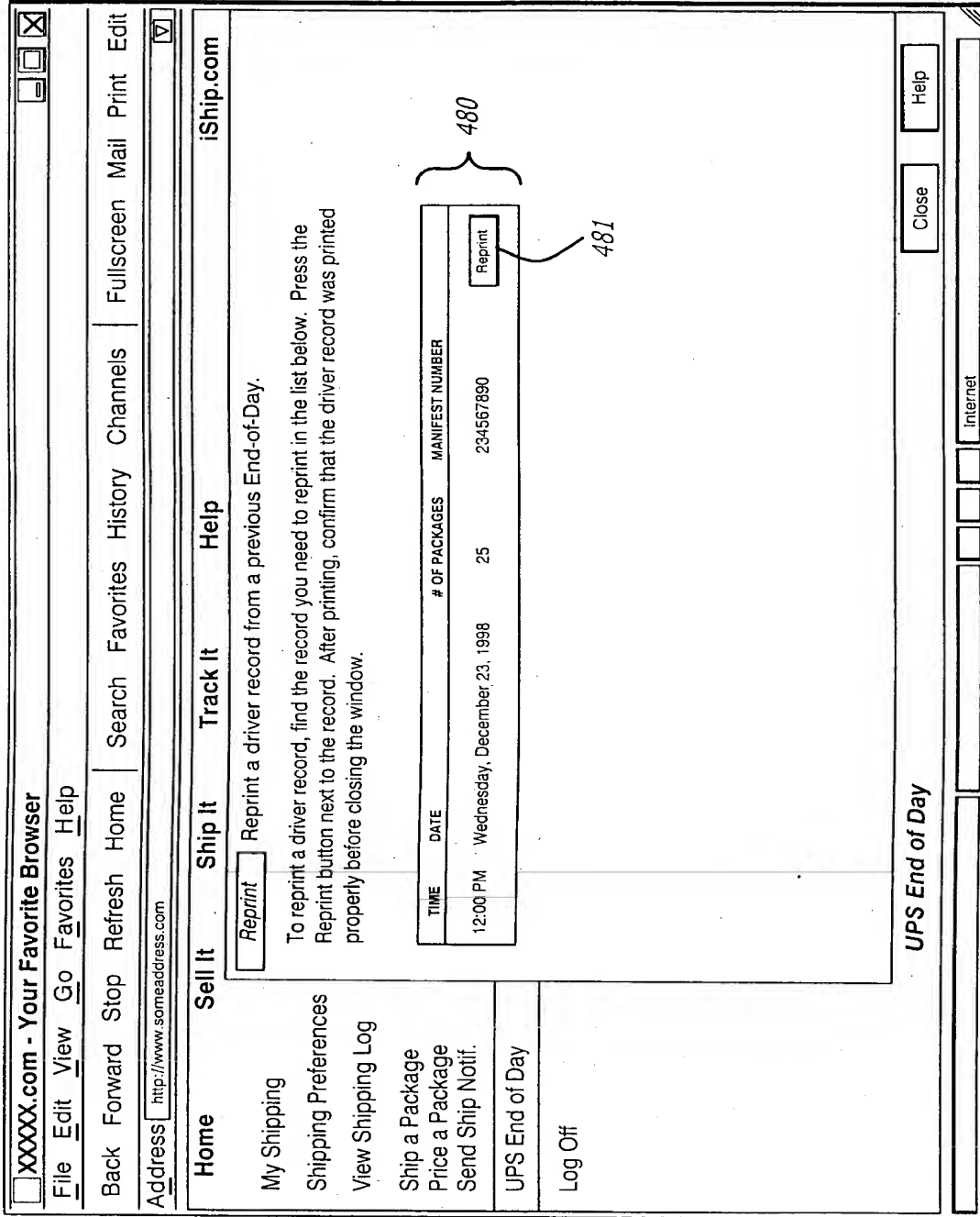
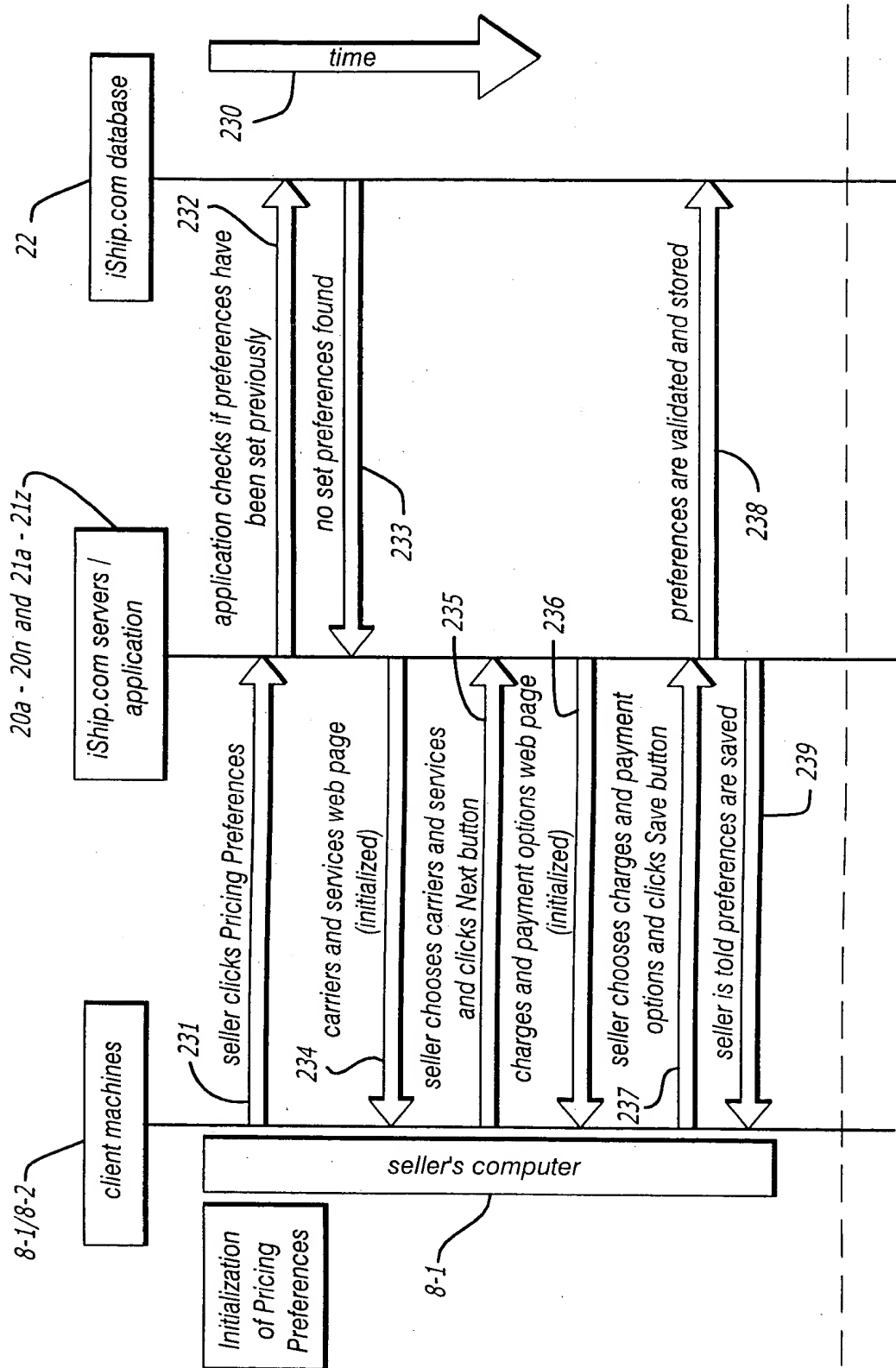


FIG. 63

FIG. 64a-1



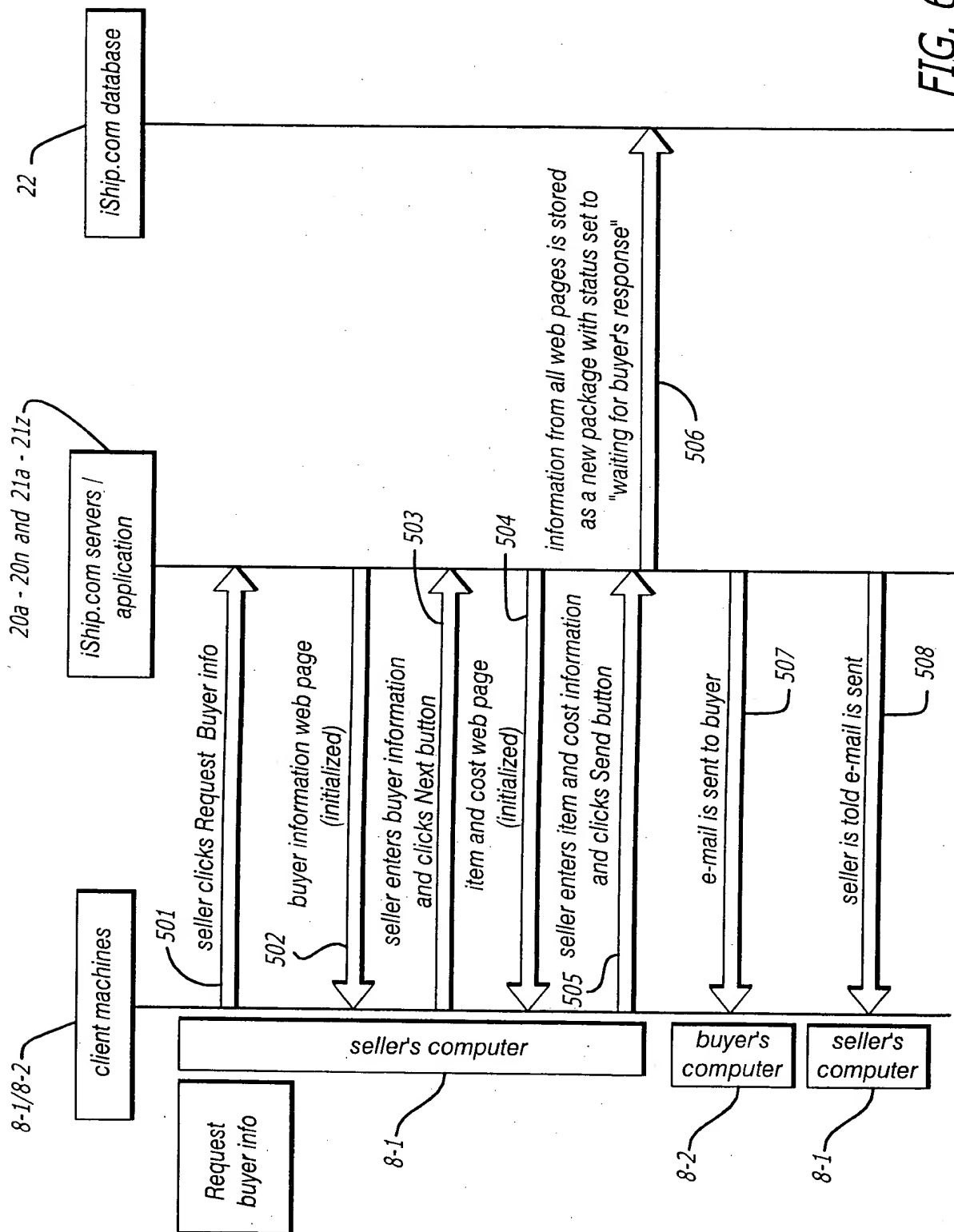


FIG. 64a-2

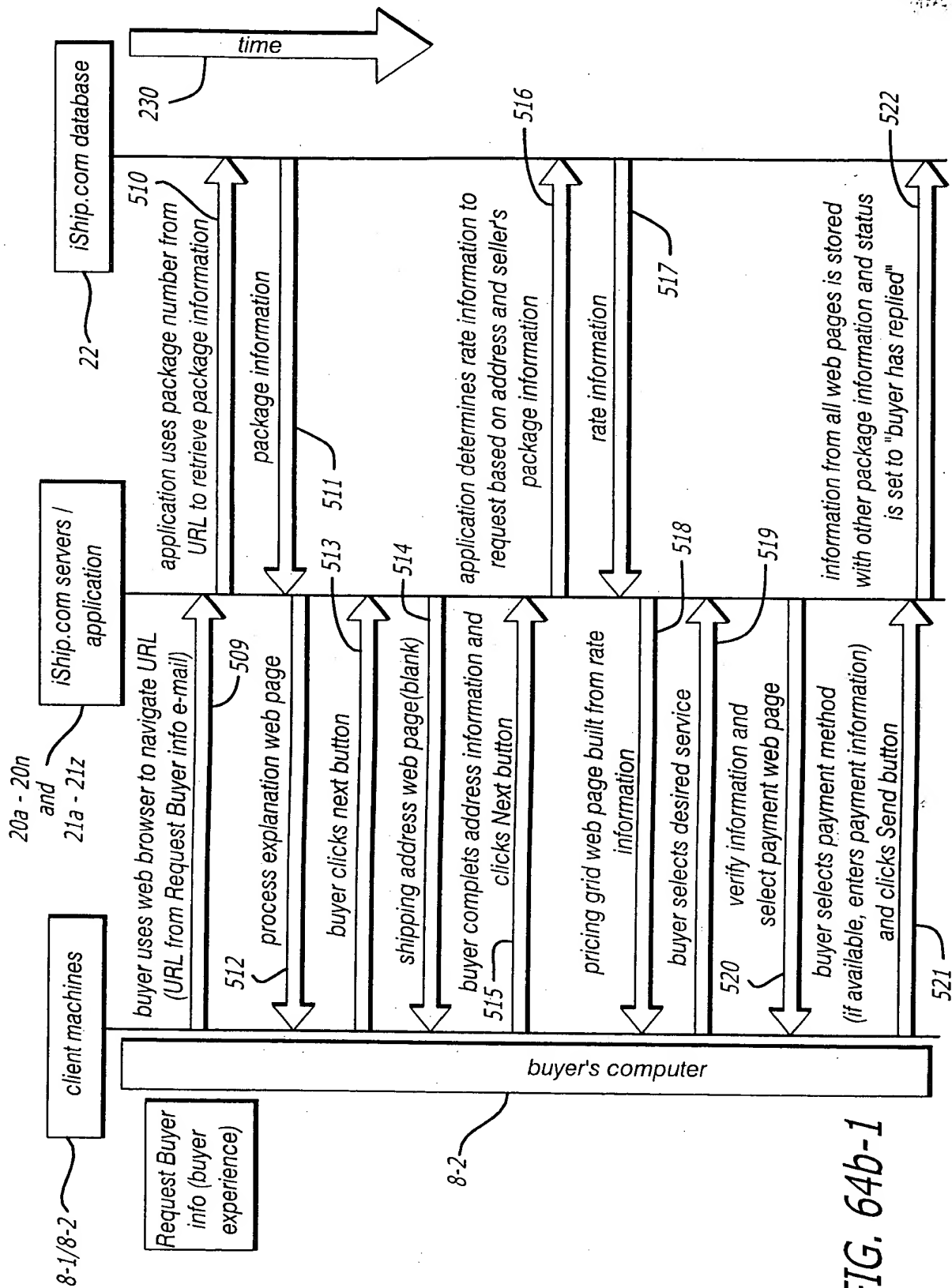


FIG. 64b-1

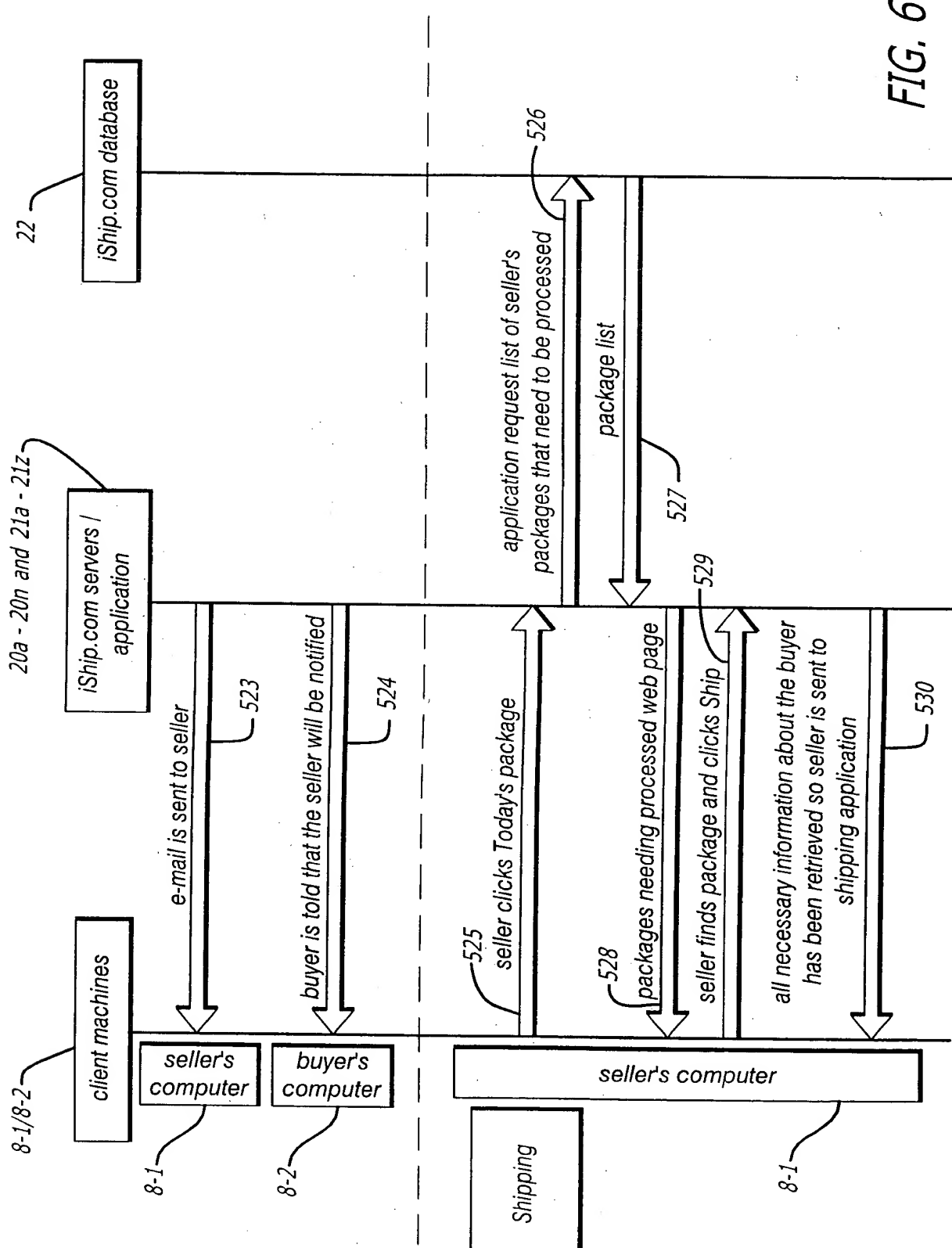


FIG. 64b-2

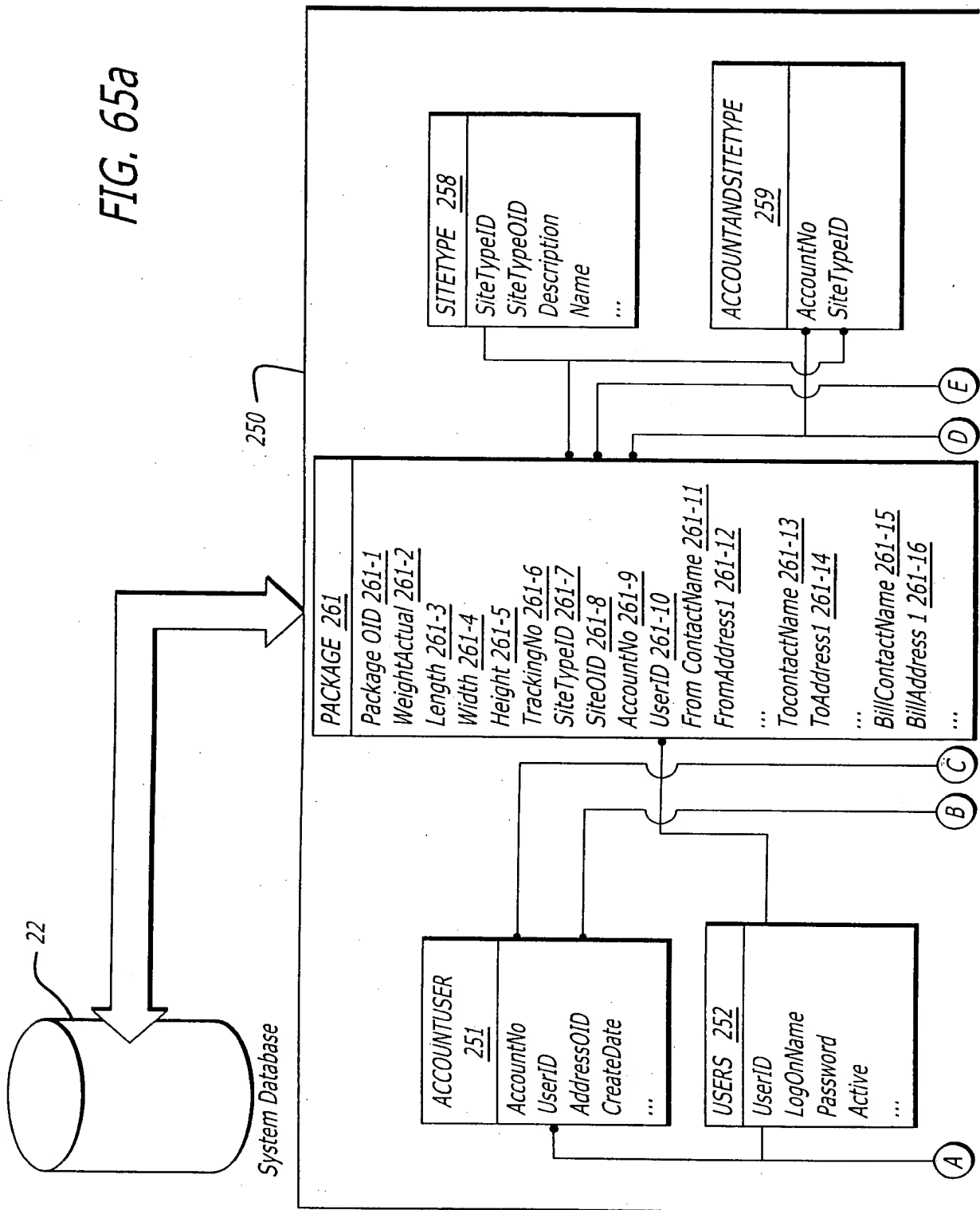
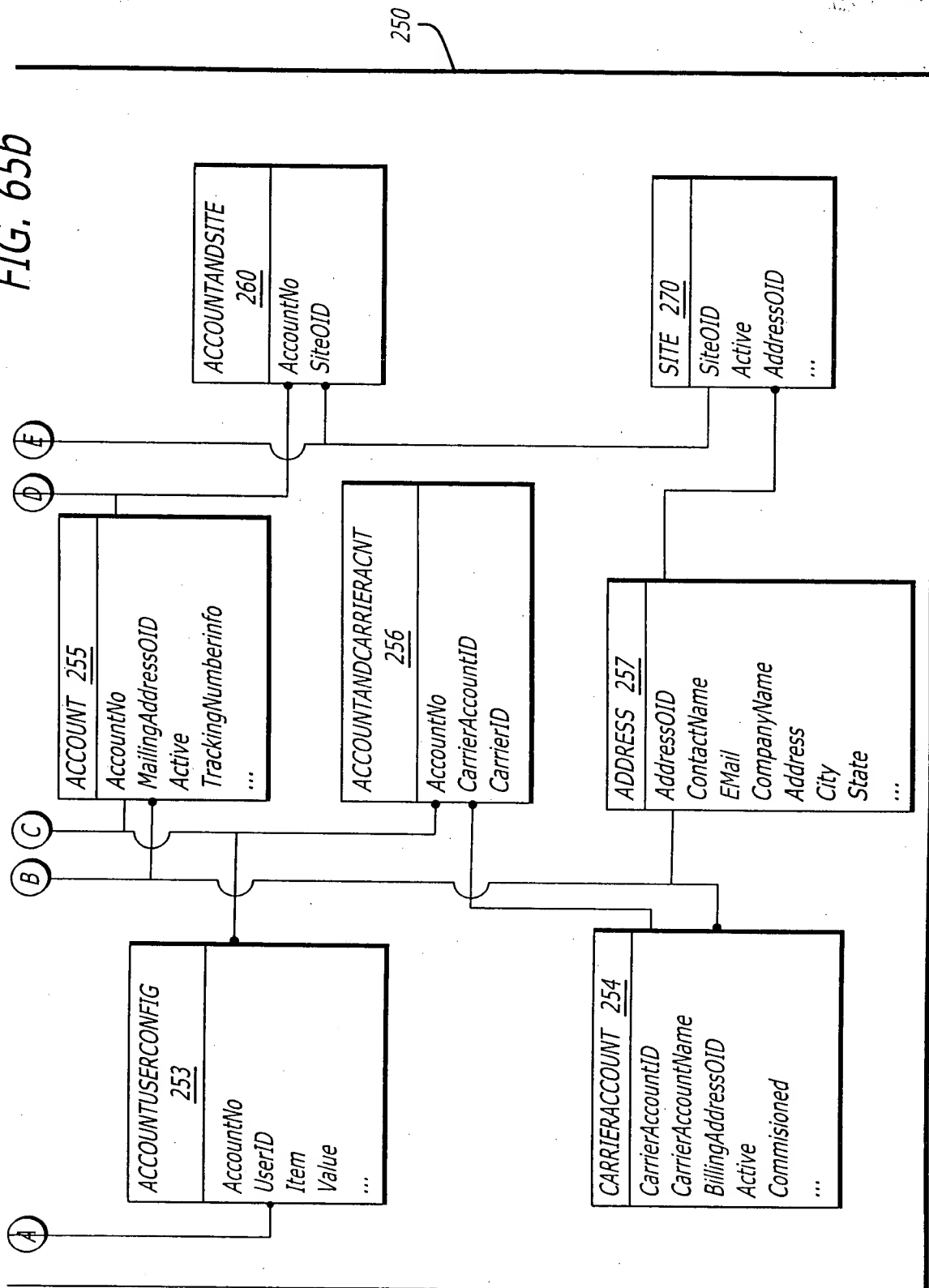



FIG. 65b





```

<iship.com.request xmlns="x-schema:http://iship.com/api/schema/trackrequest.xml"
transactionid="3855BD2185E111d3984400A0C9D6C226">
  <header mode="interactive">
    <version major="0" minor="1"/>
    <batch id="AE5E54F08E2311d3984900A0C9D6C226"
url="http://shasta/api/track/trackresponse.asp" email="bob@iship.com"/>
  </header>
  <signon sessionid="" userid="test" password="7777777"/>
  <trackit>
    <package sequencenumber="1">
      <trackingnumber carrier="ups">
        1Z1812530202075466
      </trackingnumber>
    </package>
  </trackit>
  <logout/>
</iship.com.request>

```

FIG. 66

```

<iship.com.response transactionid="3855BD2185E111d3984400A0C9D6C226">
  <status ishiprcode="0" signonrcode="0" trackitrcode="0" parsercode="0"
systemrcode="0"/>
  <trackit>
    <package sequencenumber="1" packagercode="0">
      <deliveredto> </deliveredto>
      <deliverylocation>LEFT AT 3S</deliverylocation>
      <signedby>HOWARD</signedby>
      <lastscan>9/1/99 1:50:00 PM DELIVERY </lastscan>
      <status>Delivered</status>
      <deliverytime>9/1/99 1:50:00 PM</deliverytime>
      <carrier>UPS</carrier>
      <service>2ND DAY AIR</service>
      <shipdate>8/28/99 </shipdate>
      <trackingnumber>1Z1812530202075466</trackingnumber>
      <scanlocation>FORT HAMILTON, NY US</scanlocation>
      <weight>400</weight>
    </package>
  </trackit>
</iship.com.response>

```

FIG. 67

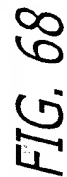
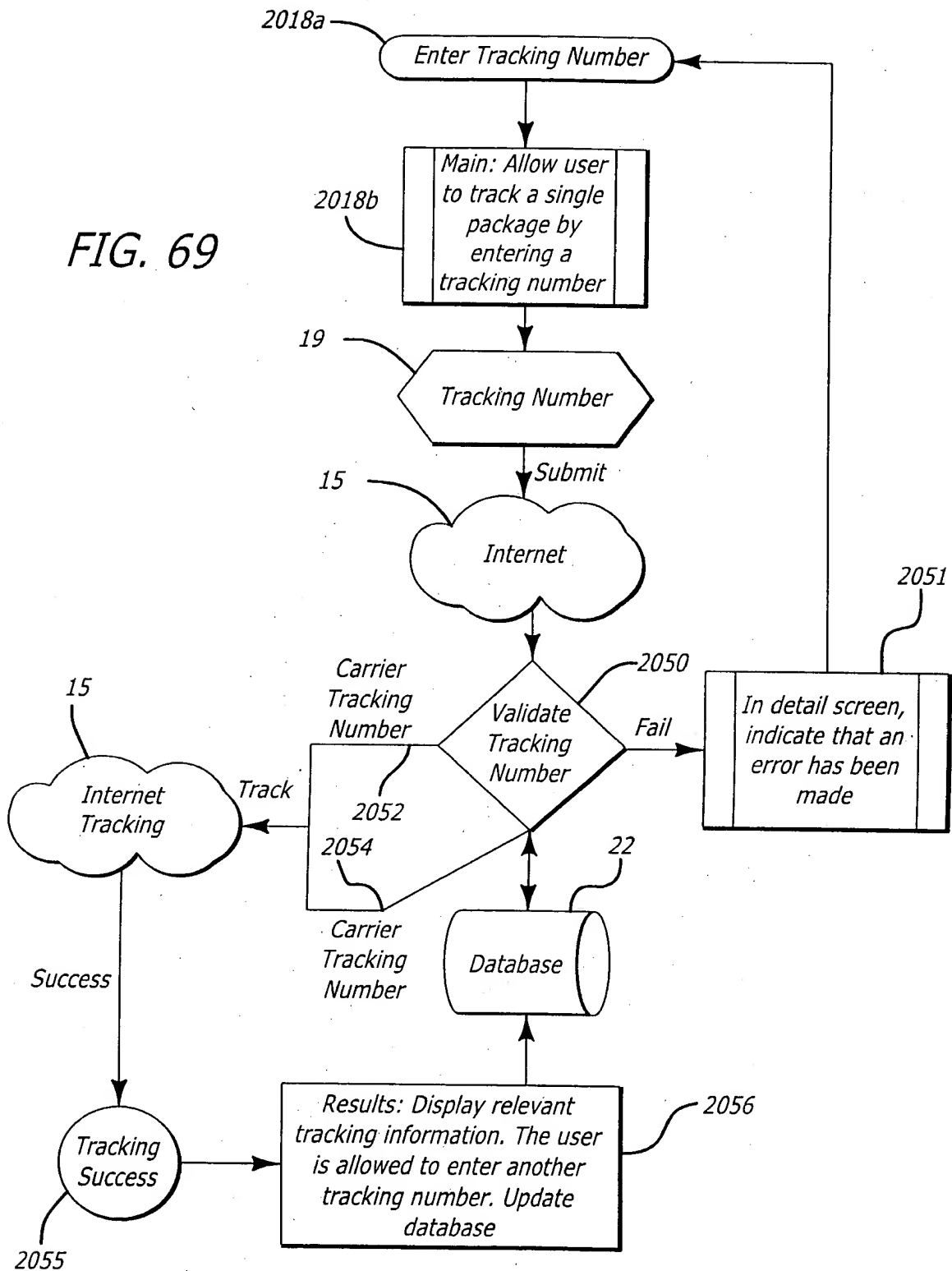


FIG. 68

FIG. 69



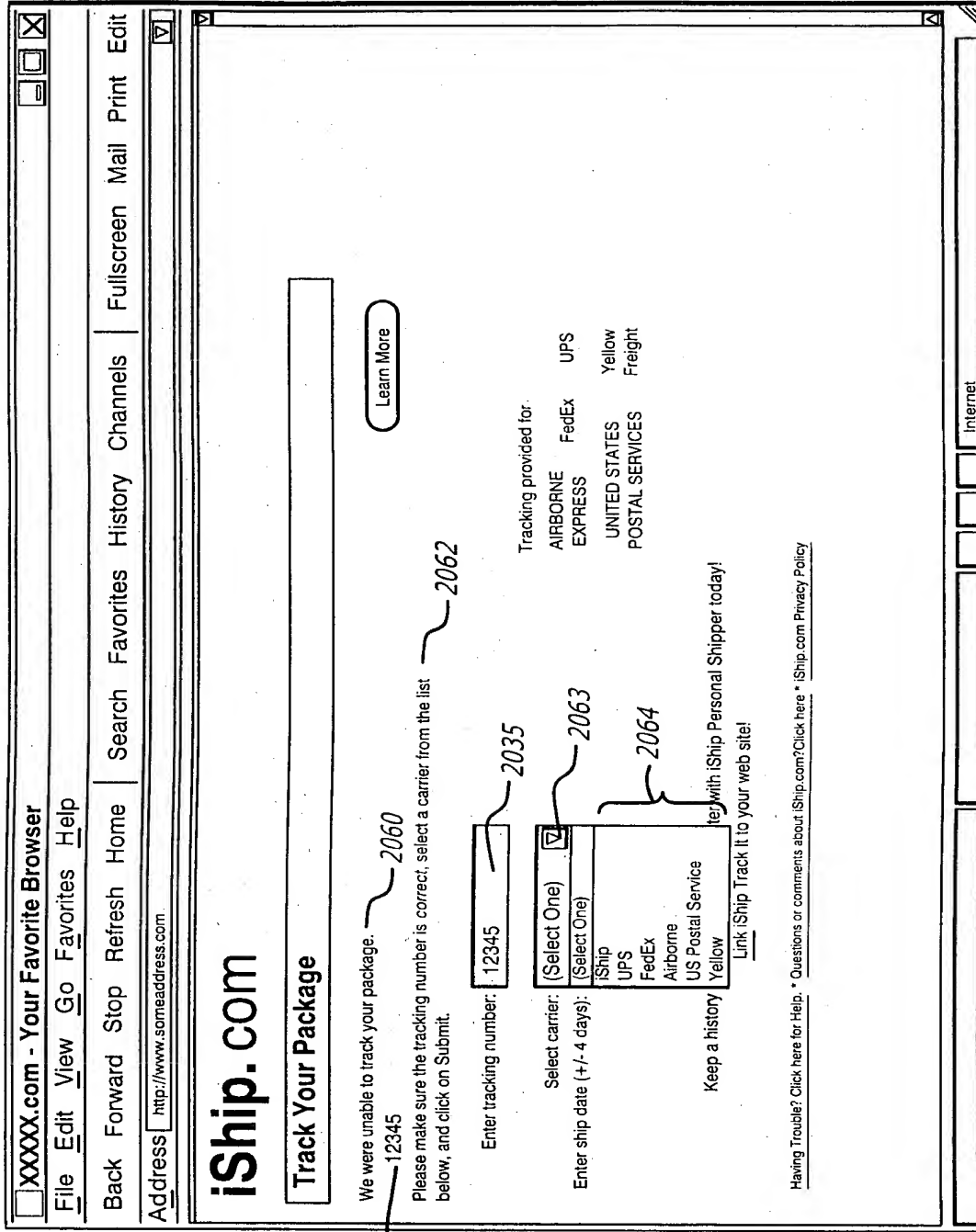


FIG. 70



FIG. 71

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Addresshttp://www.someaddress.com

iShip.com

Your Tracking information

Status:IN-TRANSIT2071
Last Scan:There is no record of that mail item. If it was mailed recently, it may not yet be tracked. Please try again later.
Carrier:US Postal Service2078
Tracking Number:EJ958088694US2080
Status as of Friday, December 3, 1999 10:06:27 AM Pacific Standard Time

Would you like to be notified when this package is delivered?
If you provide an E-Mail Address, we will notify you and up to two others that this package has been delivered. You can include a brief message to be sent with the E-Mail.

Your Name:John Doe2091
Name:Steve Smith2093
Name:Jim Jones2095
Message:These are the goodies2097

Your E-Mail:John@xxxx.com2092
E-Mail:Steve@xxxx.com2094
E-Mail:Jim@xxxx.com2096

Submit2036-1

Learn More

Done2081

Learn More

Track Another Package

Enter tracking number:

2035

Submit

Tracking provided for
AIRBORNE
EXPRESS
UNITED STATES
POSTAL SERVICES
FedEx
UPS
Yellow
Freight

Keep a history of all your package. Register with iShip Personal Shipper today!
Link iShip Track It to your web site!
Having Trouble? Click here for Help. * Questions or comments about iShip.com? Click here * iShip.com Privacy Policy

Internet

FIG. 72

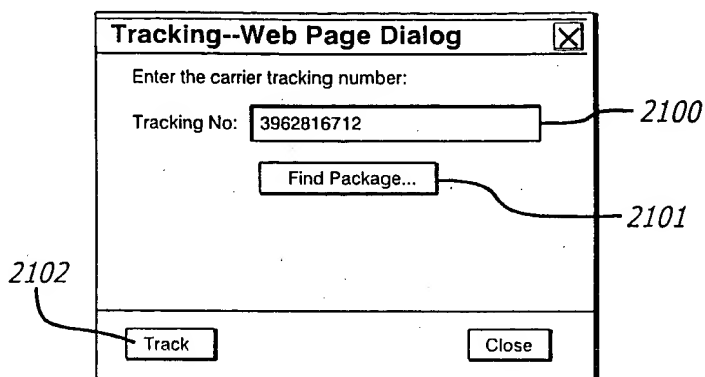


FIG. 73

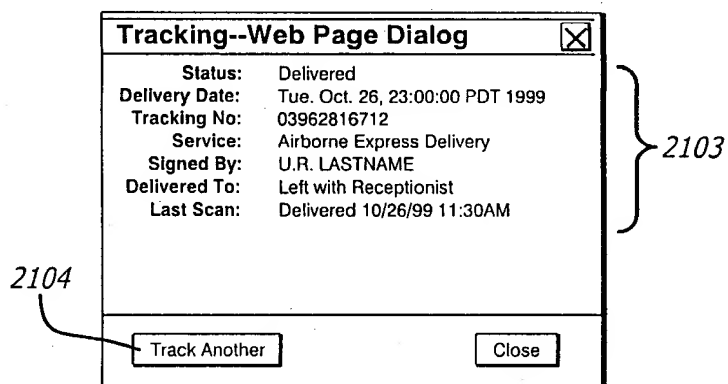


FIG. 74

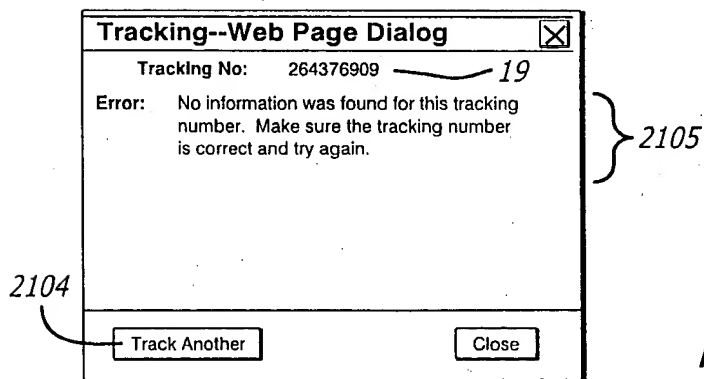


FIG. 75

XXXXX.com - Your Favorite Browser

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.someaddress.com

Home Sell It Ship It Track It Help

My Tracking

Shipping Log

View Inbound Pkgs

Add Inbound Package

Tracking Preferences

Log Off

QuickTrack

Enter tracking number

go

John Shipper,

Welcome to your personal Shipping Site

Shipping Log

DISPLAY: All Packages

SHIP TO: John Shipper

FOR THE PAST: SERVICE CARRIER

SHIP DATE DELIVERY DATE

Week

SHIP DATE DELIVERY DATE

UPDATE VIEW

SORT BY: Company

IN TRANSIT (M A60WUQ HV5312)

Ground

UPS

12/8/99

No Guarantee Time

2110

2111

2112

2113

2114

2115

2116

2117

2118

2119

2120

2121

2122

2123

2124

FIG. 77

100

FIG. 78

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address

http://www.someaddress.com

Home

Sell It

Ship It

Track It

Help

iShip.com

My Tracking

Shipping Log

View Inbound Pkgs.

Add Inbound Package

Tracking Preferences

Log Off

QuickTrack

8595610344113190

Enter tracking number

go

Status as of 12/10/99 at 10:22 AM Pacific Standard Time

128595610344113190

2140

2141

Service:

UPS Ground

2128

2127

Recipient:

UNAVAILABLE

2149

2150

Package will be shipped from:

UNAVAILABLE

2153

Summary

Status:

Delivered

128595610344113190

2071

2080

Shipped:

Thursday, June 10, 1999

2147

2074

Delivered:

Friday, June 11, 1999

08:30

2075

2077

Signed By:

Chris

Bellevue, WA US

2073

2076

Delivered To:

RECEIVER

5/11/99 8:30:00 AM DELIVERY

2072

Location:

REDMOND, WA US

Last Scan:

By shipping your package with iShip.com you agree to all Terms of Service specified by iShip.com or the selected carrier on any applicable waybill, tariff or service guide.

Close

Help

FIG. 79

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address <http://www.somereaddress.com>

Home

Sell It

Ship It

Track It

Help

My Tracking

Shipping Log

View Inbound Pkgs

Add Inbound Package

Tracking Preferences

Log Off

QuickTrack

Enter tracking number

go

2110

2113

2116

Tracking

Complete the fields below to add a package to your inbound Package list.

Enter the tracking number of the package you want to add to your Inbound Package list.

Select the carrier if known or, if no carrier is selected, we will attempt to determine the carrier from the number entered. You can enter an Order/Item No. to help you identify the package.

Tracking Number:

1Z8595610344113190

2035

Carrier:

UPS

2128

Order/Item:

2161

Check the box below if you would like to be notified by e-mail when the package is delivered.

We can also notify up to two others. You can include a brief message to be sent with E-mail.

2162

☒ Notify me when the package has been delivered.

E-Mail Others

2164

Message:

Your goodies.

2163

2165

2166

Add Inbound Package

Add

Cancel

Help

FIG. 80

XXXXX.com - Your Favorite Browser

File

Edit

View

Go

Favorites

Help

Back

Forward

Stop

Refresh

Home

Search

Favorites

History

Channels

Fullscreen

Mail

Print

Edit

Address

http://www.someaddress.com

Home

Sell It

Ship It

Track It

Help

My Tracking

Shipping Log

View Inbound Pkgs

Add Inbound Package

Tracking Preferences

Log Off

QuickTrack

Enter tracking number

go

John Shipper,

Welcome to your personal Shipping Site

Shipping Log

DISPLAY:

All Packages

SHIP TO

IN TRANSIT (M AGQWUQ HVSS12)

Tom Mounsey

SERVICE CARRIER

UPS

SHIP DATE DELIVERY DATE

12/8/99

No Guarantee Time

Sort By:

Company

2118

2117

2122

2124

2170

2123

2125

2127

2128

2129

2130

2116

Update View

Details

Delete

Enter tracking number

go

2116

FIG. 81

<input type="checkbox"/> XXXXX.com - Your Favorite Browser <input type="checkbox"/> File <input type="checkbox"/> Edit <input type="checkbox"/> View <input type="checkbox"/> Go <input type="checkbox"/> Favorites <input type="checkbox"/> Help		<input type="checkbox"/> Back <input type="checkbox"/> Forward <input type="checkbox"/> Stop <input type="checkbox"/> Refresh <input type="checkbox"/> Home		<input type="checkbox"/> Search <input type="checkbox"/> Favorites <input type="checkbox"/> History <input type="checkbox"/> Channels		<input type="checkbox"/> Fullscreen <input type="checkbox"/> Mail <input type="checkbox"/> Print <input type="checkbox"/> Edit	
Address <input type="text"/> http://www.someaddress.com				<input type="checkbox"/>			
Home My Tracking Shipping Log		Sell It View Inbound Pkgs. Add Inbound Package Tracking Preferences Log Off		Ship It UPS Ground		Track It Status as of 12/10/99 at 10:22 AM Pacific Standard Time	
QuickTrack		Enter tracking number <input type="text"/> <input type="button" value="go"/>		Summary # 1Z8595610344113190		IShip.com 2140	
Service:		2128 } 2127 } UPS Ground		Status: Tracking No.: 1Z8595610344113190 Shipped: Thursday, June 10, 1999 Delivered: Friday, June 11, 1999 Time: 08:30 Signed By: Chris Delivered To: Bellevue, WA US Location: RECEIVER Last Scan: 5/11/99 8:30:00 AM DELIVERY		2071 } 2080 2147 } 2074 2075 } 2077 2073 } 2076 2072 }	
Recipient: UNAVAILABLE		2149 } Return Address: UNAVAILABLE		2150 }		2153 }	
Package will be shipped from: UNAVAILABLE		By shipping your package with IShip.com you agree to all Terms of Service specified by IShip.com or the selected carrier on any applicable waybill, tariff or service guide.					
Tracking							
<input type="button" value="Close"/>				<input type="button" value="Help"/>			

FIG. 82